

Facilitators

Professor Anne Hendry *IFIC Scotland*

Anne is a Senior Associate with the International Foundation for Integrated Care (IFIC) and Director of IFICs Country Hub in Scotland. From 2007 to 2016 she held national clinical lead roles in Scotland for policy and improvement programmes on Long Term Conditions, Reshaping Care for Older People and Integrated Care. She holds honorary academic posts with the University of the West of Scotland and NHS Lanarkshire, and is a trustee director of Kilbryde Hospice.

Professor Áine Carroll *IFIC Ireland*

Áine is Professor of Healthcare Integration and Improvement at University College Dublin, Ireland and a Consultant in Rehabilitation Medicine at the National Rehabilitation Hospital in Dublin. She is Chair of the International Foundation for Integrated Care (IFIC) and co-Director of IFIC Ireland. Prior to this, she was National Director of the Clinical Strategy and Programmes Division in the Health Services Executive.

Professor Robin Miller *International Journal of Integrated Care (IJIC)*

Professor Robin Miller is an applied academic with an international reputation in relation to integration and leadership in health and social care. He is the Co-Editor in Chief of the international journal of integrated care and has researched widely the implementation of transformational programmes in primary health and social care. He is the UK Demonstrator Model lead for the IMPACT (IMProving Adult Care Together) Centre which uses evidence to address issues of strategic importance.



Who is it for?

The study tour is designed to support leaders and managers with an interest in and responsibility for the successful adoption of integrated care policy and practice. Delegates should be equivalent of CCG-level chief executives/directors and senior clinicians with a remit to develop integrated care solutions. Delegates can also be managers of particular service models. There will be a maximum of 20 delegates on each leg of the study tour.

Prices

Price per individual leg

£249 GBP (+ taxes)

Price includes:

- Facilitated visits, materials, transportation within the site visit, and lunch and other refreshment breaks.

Price does not include:

- Accommodation, travel to/from the UK, and travel between the different legs of the 3 countries study visits and dinner on Thursday, 19 April and Thursday, 25 April available for supplementary fee.

Discounts:

- A discounted rate of £699 (+ taxes) is available to those who wish to book all 3 visits
- Group bookings a 10% discount is placed on bookings of 5 or more registrations

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See website for full terms and conditions.

3 Country Study Tour on Integrated Care

The 3 Country Study Tour on Community-based Integrated Care of Scotland, Northern Ireland and the Republic of Ireland seeks to examine the leadership and management of community-based initiatives for integrated care. The Study Tour will have a specific focus on the care and wellbeing of older people, particularly those experiencing multiple and chronic illness. The initiatives studied have a focus on improving outcomes for people while reducing pressures on emergency and hospital services.

The Study Tour is organised in partnership with IFIC Ireland and IFIC Scotland.



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Key Learning Objectives

- Examine community-based strategies that are improving outcomes, while reducing pressures on emergency services and hospitals
- Investigate innovative models of integrated care that combine primary, community and hospital care
- Experience innovations in care management using population risk stratification and multi disciplinary teams
- Understand how digital technologies are supporting better experience for older people and their carers, while supporting integrated care in practice
- Assess the barriers, facilitators and drivers for integrated care at a local and regional level
- Reflect upon the influence of governance and financial arrangements to enable community-based approaches to integration

Learning Style

Participants will learn through a combination of presentations, observational analysis during site visits, and whole-group discussions with presenters and facilitators. During each visit, time will be put aside to build and establish understanding of the home-country's health and care system and the complexities of the political and organizational context in

which innovations in integrated care are being taken forward. Participants will be encouraged to take a critical appreciation of the systems, process and cultures that help and/or hinder efforts at closer integration between institutions and teams enabling transfer of appropriate knowledge and ideas.

Belfast, Northern Ireland

Thursday, 25 April 2024

Hosted by IFIC Ireland

Highlights:

- Site Visit to Mid & East Antrim Agewell Partnership (MEAAP) in Ballymena (35 mins from Belfast City by coach) - a local inter-agency-based partnership with the goal of improving the lives of Older People aged 50 years and over
- Visit local primary care and general practice service to understand the collaborative approach to supporting older people in the region
- Lunch at Community Luncheon Club to meet with volunteers and users of the service
- Afternoon Visit to Belfast Strategic Partnership (BSP) - the Take 5 Toolkit - Activities and programmes have been delivered across the community, voluntary, statutory and business sectors throughout the city in order to promote the Take 5 concept and approach. The Take 5 steps to wellbeing (Connect, Keep learning, Be active, Take notice and Give) approach contributes to improving wellbeing in its fullest sense, both physically and emotionally, where people feel good and function well
- Evening group dinner (self-financed).

Right now Northern Ireland is going through a transformative change in the movement towards an integrated care approach to the planning, management and delivery of health and care services.

A new Integrated Care System (ICS) model in Northern Ireland (NI) is being developed which will transform the existing commissioning arrangements and processes.

The ICS NI model is outcomes-based and underpinned by a population health approach. Working closely with voluntary and community partners, local councils and carers and service users, the ICS NI model seeks to address the whole journey from prevention, through to treatment, and end-of-life care.

At its core the Integrated Care System seeks to:

- Put the needs of the people at the heart of everything – planning and delivering services based on population need
- Support people to manage their own health and wellbeing and keep fit and well in the first instance
- Improve efficiency and capacity making the best use of available resources and support sustainability of services and the wider system
- Deliver improved integration and partnership working within the Health and Social Care system and beyond, and
- Enable enhanced accountability supporting and empowering staff to deliver safe and effective services and to develop their skills and expertise.

Glasgow, Scotland

Friday, 19 April 2024

Hosted by IFIC Scotland

Scotland is committed to delivering sustainable services which provide the people of Scotland with the right care, at the right time and in the right place. There are a range of reforms taking place across primary and acute services and with digital housing and voluntary sector partners, aimed at reducing unnecessary demand for services and developing new pathways of care that are better for patients and carers.. Scotland is also working towards the introduction of a National Care Service so that everyone has access to consistently high-quality social care, whenever they need it. The National Care Service is expected to remove barriers, tackle inequalities of access, and allow people to flourish by living independent lives in communities of their choice, while easing pressure on the NHS and continuing the integration of community health and social care support.

Highlights:

- Welcome, orientation and dinner on Thursday, 18 April for those arriving in Glasgow that evening (self-financed)
- Plenary sessions and discussion on integrated care policy and practice at the Health and Social Care Alliance Scotland 'the Alliance' - the national third sector intermediary for a range of health and social care organisations
- Site Visit to award winning Bield Housing with Care, a Scottish housing provider that joined forces with its tenants to develop and adapt technology to enable them to live the life they want. Learn about Bield's innovative Technology for our Ageing Population Panel for Innovation (TAPPI) project.

The Republic of Ireland is currently undergoing a major reform in the delivery of health and care services. The coordination and delivery of health and social care services are being re-established along regional lines aims to facilitate more integrated care for patients and those who use services across the country.

Highlights:

- Train from Belfast to Dublin and coach to Tallaght University Hospital (TUH) (self-financed)
- Plenary sessions and discussion with the Tallaght Enhanced Community Care (ECC) Team - The (ECC) increases community healthcare services, reducing the pressure on hospital services, providing more services closer to where people live, especially older people and people with chronic disease.
- Visit and meet the team at the The Innovation Centre which has been established in line with TUH's Strategy to develop a culture of innovation throughout the Hospital and encourages user-derived innovation and idea generation; Supports innovation projects and processes; Signposts funding calls and opportunities; Fosters mentorship and industry connections to develop innovation; That innovation will improve patient care and make the Hospital more efficient and more attractive to staff and external partnerships

It aims to enable a coherent population-based approach to service planning and delivery, where care is planned and funded in line with people's needs at regional and local level. Regional Health Authorities come into action from February 2024.

Dublin, Ireland

Friday, 26 April 2024

Hosted by IFIC Ireland