

The mission of WHO is the attainment by all peoples of the highest possible level of health.

Vacancy Notice No: HQ/15/HIS/FT443

Date: 18 August 2015

Title: Technical Officer (Health Care Services)

Application Deadline: 8 September 2015

Grade: P4

Duty Station: Geneva, Switzerland

Contract type: Fixed-term Appointment

Organization unit: HQ/HIS Health Systems and Innovation (HQ/HIS) /

Duration of contract: One year, renewable, subject to satisfactory performance and continuing need for the post.

HQ/SDS Service Delivery and Safety (HQ/SDS)

HQ/SCI Services Organization and Clinical Interventions

OBJECTIVES OF THE PROGRAMME :

The Health Systems and Innovation (HIS) cluster mission includes fostering innovation for better health and supporting Member States to promote Universal Health Coverage (UHC) by strengthening health systems and innovative approaches. Policy dialogue, informed by best evidence and systematic learning, and supported by capacity strengthening, aims to improve equity in health, access, coverage, quality and efficiency of health services. The mission of the Service Delivery and Safety (SDS) Department is to develop models, strategies and guidance to support countries in all parts of the world to improve the quality, safety, integration and responsiveness of health services' delivery, with a particular focus on primary health care. SDS has been established as a "centre of excellence" focusing on issues of policy, organization, integration, coordination and measurement of key dimensions of service delivery, from health promotion to prevention, treatment, rehabilitation and palliative care.

Description of duties:

More specific roles and responsibilities include the following:

- Developing technical cooperation initiatives and activities related to integrated and people-centred health care, chronic care, and long-term care.
- Providing policy advice to Member States in the development and/or adaptation of their national health policies, strategies and plans in support of the implementation of integrated and people-centred health care.
- Developing norms, standards, guidelines, tools and new technologies for the advancement of integrated and people-centred health care.
- Supporting the process of monitoring and evaluating the performance of integrated and people-centred health care.
- Collaborating in inter-programmatic initiatives across WHO Clusters, emphasizing collaboration with priority disease-specific programs, particularly those related to universal health coverage and the post-2015 development agenda.
- Supporting knowledge management, action-learning cycles, and implementation research on integrated and people-centred health care.
- Collaborating in the development of communities of practice, alliances and networks in support of PHC, including the development of a Web-based platform on people-centred and integrated health services.

- Supporting Member States in building partnerships and coalitions for health services strengthening engaging politicians, other sectors, NGOs, community based and other civil society organizations, and other relevant regional stakeholders.

- Collaborating across SDS and WHO on other relevant technical projects.

REQUIRED QUALIFICATIONS

Education:

In the event that your candidature is retained for an interview, you will be required to provide, in advance, a scanned copy of the degree(s)/diploma(s)/certificate(s) required for this position. WHO only considers higher educational qualifications obtained from an institution accredited/recognized in the World Higher Education Database (WHED), a list updated by the International Association of Universities (IAU) / United Nations Educational, Scientific and Cultural Organization (UNESCO). The list can be accessed through the link: <http://www.whed.net/>. Some professional certificates may not appear in the WHED and these will be reviewed individually.

Essential

Advanced university degree (Masters level) in public health, health sciences, health administration, health economics or other health related subjects.

Skills:

Understanding of the organization, management and delivery of health care services, particularly of integrated and people-centred health care, chronic care, and long-term care. Understanding of policy and program formulation, implementation and evaluation, with emphasis on health care services. Understanding of health services operations research. Ability to formulate project proposals for external financing. Strong professional oral and written skills, including the development of reports, oral presentations, and technical documents for consideration at the highest levels of the Organization. Demonstrated ability to keep abreast with developments in the field. Proven capacity to perform duties with minimum supervision and in changing environments. Good interpersonal skills/abilities. Good presentation skills. Knowledge of office software applications. Knowledge of Excel. Standard Microsoft word processing and spreadsheet packages and internet browser.

WHO Competencies

1. Producing results
2. Promoting WHO's position in health leadership
3. Building and promoting partnerships across the organization and beyond
4. Moving forward in a changing environment
5. Communicating in a credible and effective way.
6. Technical Expertise
7. Overall attitude at work
8. Creating an empowering and motivating environment.

Experience:

Essential

A minimum 7 years of experience at the national and international levels in health services organization, management and delivery, integrated and people-centred health care, chronic care, and long-term care. One year of participation in international technical cooperation projects and initiatives in health services development or other health related international activities.

Languages:

Expert knowledge of English is required. Intermediate knowledge of French would be an asset.

Additional Information:

This vacancy is published in English only.

WHO's salaries are calculated in US dollars. They consist of a base salary and a post adjustment, which reflects the cost of living

in a particular duty station and exchange rates. Other benefits include: 30 days annual leave, family allowance, home travel, education grant for dependent children, pension plan and medical insurance.

Please visit the following websites for detailed information on working with WHO:

<http://www.who.int>, to learn more about WHO's operations

<http://icsc.un.org>, click on: Quick Links > Salary Scales > by date.

Candidates appointed to an international post with WHO are subject to mobility and may be assigned to any activity or duty station of the Organization throughout the world.

Annual salary: (Net of tax)

USD 68'294 at single rate

USD 73'338 with primary dependants

Post Adjustment: 89.5 % of the above figure(s). This percentage is to be considered as indicative since variations may occur each month either upwards or downwards due to currency exchange rate fluctuations or inflation.

This vacancy notice may be used to fill other similar positions at the same grade level.

A written test and interviews may be used as a form of screening

Online applications are strongly encouraged to enable WHO to store your profile in a permanent database. Please visit WHO's e-Recruitment website at: www.who.int/employment. The system provides instructions for online application procedures.

All applicants are encouraged to apply online as soon as possible after the vacancy has been posted and well before the deadline stated in the vacancy announcement.

WHO is committed to workforce diversity.

Any appointment/extension of appointment is subject to WHO Staff Regulations, Staff Rules and Manual. Only candidates under serious consideration will be contacted.



WHO has a smoke-free environment and does not recruit smokers or users of any form of tobacco.