Integrated Care Matters

House of Care and Compassion

Knowledge Tree Resource
House of Care and Compassion

Scotland

House of Care Videos: Health and Social Care Alliance Scotland

Links to videos of people and staff talking about their experience of House of Care and support planning conversations in Lanarkshire. link.

Scotland House of Care

The House of Care represents a tangible and proven approach that allows healthcare to embrace Collaborative Care and Support Planning (CC&SP) and fulfil its responsibilities to support the self-management of people living with multiple long term conditions. link.

Scotland House of Care Learning Report

This ALLIANCE Learning Report shares stories of human connection about how the elements of good, person centred care are emerging and embedding across Scotland’s House of Care Adopter network. Not only does it map out some of the ways that the House of Care approach is supporting a person centred direction of travel, it also invites us to ask us what else might we do.

House of Care House of Care Learning Report.pdf

It’s a compassionate life and not just at the movies: why scientists believe kindness is the real key to human survival

At the heart of this article are two universities: Stanford, the home of the Centre for Compassion and Altruism Research (CCARE), a department founded by neurosurgeon, Dr James Doty; and the University of Edinburgh, where the Global Health Academy has launched the Stanford-linked Global Health Initiative project. [link]
England

The Kings Fund: Delivering better services for people with long-term conditions - Building the house of care

The management of care for people with long-term conditions should be proactive, holistic, preventive and patient-centred. This report describes a co-ordinated service delivery model – the ‘house of care’ – that incorporates learning from a number of sites in England that have been working to achieve these goals. [link]

NHS England: House of Care Model

NHS England and partners are using the ‘House of Care’ model as a checklist/metaphor for these building blocks of high quality person-centred coordinated care. The House relies on four key interdependent components, all of which must be present for the goal of person-centred coordinated care. [link]

Patient and Family-Centred Care Toolkit

The toolkit evolved from the Patient and Family-Centred Care programme. This initiative was run jointly by the Health Foundation and The King’s Fund to develop a small number of exemplary hospitals and a team of professional staff and managers who could demonstrate their achievements to others and bring sustainable improvement in patients’ experience and outcomes. [link]

House of Care Toolkit

The House of Care Toolkit by the NHS England and Coalition for Collaborative Care brings together all the relevant national guidance, published evidence, local case studies and information for patients and their carers. It includes information on what tools and resources are required to achieve person-centred coordinated care and how these can be effectively commissioned, and contains resources that are arranged into the key components of the House with details about where to find additional information. [link]

Care, Compassion, Competence, Communication, Courage, Commitment: Compassion in Practice

The NHS launched its strategy: Compassion in Practice, a year ago we were confident that the 6Cs: Care, Compassion, Competence, Communication, Courage, and Commitment, reflected the values we all aspire to, all day, every day. These are the values and behaviours that the people we care for said were important to them and that professionals said were at the centre of being a nurse, midwife, or care staff member.

1 year in practice: [link] 2 years in practice. [link]

Building House of Care: How health economies in Leeds and Somerset are implementing a coordinated approach for people with long-term conditions

This paper explores how the House of Care, a coordinated approach to personalised care and support planning, can transform the health and care of people with long-term conditions (LTCs). It contains case studies of evolving practice in Leeds and Somerset, both of whom are dedicated to a new way of working to support people with LTCs. [link]
Further References

This is the first article in a three-part series on personalised care planning for people with long-term conditions. This first article describes what personalised care planning is, its benefits for nurses and patients and how nurses can adopt this approach in healthcare settings. It also examines how Department of Health policies and initiatives can help implementation.

The self-management of long-term conditions undertaken by people in their own homes has increasing importance in health care policy. Interventions based on self-skills training have been introduced as a means of promoting and increasing levels of self-care in the population. These have been informed by psychological models and concepts of change such as the national policy on the Expert Patients Programme (EPP) self-efficacy.

Helping measure person-centred care - A review of evidence about commonly used approaches and tools used to help measure person-centred care
This rapid review signposts to research about commonly used approaches and tools to help measure person-centred care. It aims to showcase the many tools available for those working in policy and practice. [link]

Are you part of an emerging, promising and leading initiative related to integrated people-centred health services?

The WHO IntegratedCare4People platform – [IntegratedCare4People](#) supports a global network and community of practice on integrated people-centred health services. WHO invites practitioners and organisations to access and share operational and technical insights on how to transform health services to be more integrated and people-centred.

We would encourage you to fill out and submit your practice using the online information form that aims to capture initial information to be considered for the WHO Practices Database.

Here is one Graham made earlier and submitted!

Practices form I HoC
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