



International Conference  
on Integrated Care  
8-10th May 2017 | Dublin, Ireland



**HSE**  
Feidhmeannacht na Seirbhíse Sláinte  
Health Service Executive

In association with WCIC5 5th World Congress on Integrated Care

**Building a platform  
for integrated care:**  
Delivering change that matters to people

## COLOUR CODE

- **Theme 1. Promoting the health and welfare of people, families and communities**
- **Theme 2. Timely transitions: optimizing patient flow across care settings**
- **Theme 3. Preventing and managing chronic disease: engaging and empowering people**
- **Theme 4. Ageing health and wellbeing**
- **Theme 5. Implementing integrated care**
- **Cross-cutting Theme: Education & Training *in association with the Integrated Care Academy***
- **Cross-cutting Theme: How to design and implement integrated care: Lessons from early adopters in Europe *in association with the European Commission***
- **International Journal of Integrated Care (IJIC)**

\* Denotes that paper or poster has been selected for Best Paper/Best Poster Award

\*\* Nominated by two reviewers

SIG = Special Interest Group as part of the IFIC Members Network

## Monday, 8 May 2017

07:30	Registration, exhibition, posters and networking			
9.00 – 10.30	<b>PARALLEL SESSION 1</b>			
<b>1.A Workshop SIG Population Health Management</b>	<b>1.B Workshop (129): The 'Power of Sport' in Communities</b>	<b>1.C Workshop (672): Organizing Integration of Care – Results from Project CORTEXS*</b>	<b>1.D Integrated Care Academy© Part 1: What is integrated care?</b>	<b>1.E The Implementation Room: How to design and implement integrated care: Lessons from early adopters in Europe Northern Ireland, UK – Organised by the European Commission</b>
<b>ALE Room E1.17/18</b>	<b>ALE Room E2.16/17</b>	<b>Intel Theatre</b>	<b>Elan Theatre</b>	<b>ALE room H1.49</b>
<p>Chaired by Oliver Groene, OptiMedis AG, Germany</p> <p>375 The Population health management as the road map of Italian Regional healthcare systems' reforms for tackling chronic care Verdiana Morando, SDA Bocconi, School of Management Bocconi University, Italy</p> <p>103 Conducting a Health Needs Assessment to Identify Potentials for Population-based Integrated Care Models in Socially Deprived Urban Regions – The Example of the</p>	<p>Chaired by Dave Sweeney, NHS Halton Clinical Commissioning Group and Richard Munson, Widnes Vikings, UK</p> <p>158 Sport and Community Engagement in Ageing Health: Tackling isolation and scoring better outcomes. NHS Halton CCG and Widnes Vikings * Dave Sweeney, NHS Halton Clinical Commissioning Group, UK</p> <p>157 A Super League partnership - Integrating professional sport and the NHS to tackle health inequalities - Widnes Vikings and NHS Halton CCG</p>	<p>Chaired by Ezra Dessers, KU Leuven, Belgium</p> <p>602 Organizing Care Integration: A Social Systems Based Approach Ezra Dessers, KU Leuven, Belgium</p> <p>484 Analysing task division, coordination and continuity of care: A comparative case study of four specialized Multiple Sclerosis hospitals, Sam Pless, KU Leuven</p> <p>329 The Governance, Structure and Management Processes of an Emergent Goal-directed</p>	<p>Chaired by Viktoria Stein, International Foundation for Integrated Care (IFIC) and Robin Miller, University of Birmingham, UK</p> <p>What is Integrated Care? Overview of concepts, models and tools Viktoria Stein, International Foundation for Integrated Care</p> <p>Implementing integrated care in the Irish context: policy, data, impact and challenges PJ Harnett, Health Service Executive (HSE) Ireland</p>	<p>Moderator: Loukianos Gatzoulis, DG SANTE, European Commission</p> <p>Main topics addressed: a) Change management, organisational changes, governance b) Patient engagement for service design and telehealth procurement</p> <p>Speakers: Eddie Ritson, Centre for Connected Health and Social Care, Northern Ireland / EU HP project ACT@Scale</p>

<p>Integrated Care Project “Billstedt-Horn” in Hamburg, Germany Timo Schulte, OptiMedis AG, Germany</p> <p>653 Getting to know the needs of people with multimorbidity better: implications for new models of care Mieke Rijken, NIVEL, Netherlands</p> <p>249 How the evaluate population health? A study of nine population management initiatives * (Oral Poster) Roy Johannus Petrus Hendrikx, Tilburg University, Netherlands</p>	<p>Dave Sweeney, NHS Halton Clinical Commissioning Group, UK</p>	<p>Organizational Network: An Evaluation of a Configurational Framework of Goal-directed Networks Steven van den Oord, Antwerp Management School, Belgium</p> <p>232 Financial incentives for integrated care for people with chronic conditions in Belgium: a qualitative study within the CORTEXS research project Nick Verhaeghe, Ghent University, Belgium</p> <p>760 Information technologies care for patient engagement in integrated: Lessons from international comparison for the CORTEXS-project Sylvie Boermans, TNO, Netherlands</p> <p>170 Quality and Safety of Chronic Illness Care through Patients’ Eyes Melissa Desmedt, Hasselt University, Belgium</p>		<p>Martin Hayes, Integrated Care Partnerships Project Director, Health and Social Care Board, Northern Ireland / EU HP project ACT@Scale</p>
<p><b>1.F Workshop (345): EU- funded Integrated Care for Vulnerable Persons (e.g., chronically ill, multi-morbid, frail elderly) Research Projects (in association with SIG Complexity)</b></p>	<p><b>1.G Supporting self-care and care coordination</b></p>	<p><b>1.H Workshop: SIG on Polypharmacy</b></p>	<p><b>1.I Economic evaluation of integrated care (in association with SIG HEIC)</b></p>	<p><b>1.J Workshop (163): Towards Evidence-based Integrated Care (Kick-off meeting SIG EbIC)</b></p>

Icon Theatre	Lynch Theatre	George Moore Theatre	O'Connor Theatre	ALE room H2.39
<p>Chaired by Maureen Rutten-van Molken, Erasmus University Rotterdam, Netherlands</p> <p>SELFIE: Sustainable Integrated Care Models for Multi-Morbidity: Delivery, Financing and Performance Maureen Rutten-van Molken, Erasmus University Rotterdam, School of Health Policy and Management, Netherlands</p> <p>SUSTAIN: Sustainable Tailored Integrated Care for Older People in Europe Simone de Bruin, National Institute of Public Health and the Environment, Netherlands</p> <p>Ja-CHRODIS: Joint Action on Chronic Diseases Antonio Sarria Santamera, Instituto de Salud Carlos III, Spain</p> <p>ACT@Scale: Advancing Care Coordination and Telehealth deployment at Scale Helen Schonenberg, Philips, Netherlands</p> <p>SCIROCCO: Scaling Integrated Care in Context</p>	<p>Chaired by Dr Carmel Mullaney, Health Service Executive (HSE), Ireland and Claire Kinneavy, Carer and Patient Representative</p> <p>784 Design and implementation of an empowering program for the gypsy population in the Basque country Igor Zabala Rementeria, Osakidetza, Spain</p> <p>446 Exploring the role of collaborative patient-provider relationships in self-management during radiation therapy Charlotte Lee, Ryerson University, Canada</p> <p>148 Group Medical Visits for patients with chronic disease – innovative tool to improve patient’s outcomes through inter-patient interaction and inter-patient empowerment Benedikt Simon, University of Cologne, Germany</p> <p>791 Putting the citizen at the centre of accessing information about health and health services Kirsten Connolly, Health Service Executive (HSE), Ireland</p>	<p>Chaired by Alpana Mair, Scottish Government, UK</p> <p>221 Appropriate prescription of antibiotics due to multi-modal approaches Ingo Meyer, OptiMedis AG, Germany</p> <p>634 Polypharmacy and Integrated Care: Identifying synergies in implementation Jennifer McIntosh, Fundació Clínic per la Reserca Biomèdica, Spain</p> <p>437 Continuity of care post-hospitalisation of patients at risk of medicines management problems Stephen Toner, Northern Health and Social Care Trust, UK</p> <p>296 The Patient Held Active Record of Medication Status (PHARMS) Feasibility Study Elaine Kathryn Walsh, University College Cork, Ireland</p>	<p>Chaired by Dr Sarah Barry, Trinity College Dublin</p> <p>351 Western Sydney Diabetes Prevention Strategic Alliance: Economic case for prevention of type 2 diabetes Janine Dawson, Western Sydney Local Health District, Australia</p> <p>592 Effectiveness and cost-effectiveness of an integrated primary care approach to improve well-being of frail community-dwelling older persons Lotte Vestjens, Institute of Health Policy and Management, Erasmus University Rotterdam, Netherlands</p> <p>642 Person-centered, cross organizational and multiprofessional team halves mortality risk. The PATient Centered Care Team (PACT) Study – Preliminary results from a comparative effectiveness study Gro Rosvold Berntsen, Norwegian Center for eHealth Research, Norway</p> <p>798 Cost-effectiveness of an Integrated Care Home Support Service in Oxfordshire, England Apostolos Tsiachristas, University of Oxford, UK</p>	<p>Chaired by Roelof Ettema, University of Applied Sciences Utrecht / University Utrecht, Netherlands</p> <p>388 Mapping for conceptual clarity: Exploring implementation of integrated community-based primary health care from a whole system perspective Carolyn Steele Gray, Lunenfeld-Tanenebaum Research Institute, Sinai Health System, Canada</p> <p>550+553 “Being Alone and Expectations Lost”: A Realist Theory of Neighbourhood Context, Stress, Depression and the Developmental Origins of Health and Disease John Graeme Eastwood, Sydney Local Health District, Australia</p>

Andrea Pavlickova, NHS24/Scottish Centre for Telehealth and Telecare, UK	551 Care Coordination partnerships: promoting patient choice in primary care Patricia Tonel, nib Health Funds, Australia			
<b>1.K Oral poster session: Planning and designing pathways according to patients' needs</b>	<p>Chaired by Sean Dinneen, NUI Galway</p> <p>668 Designing an integrated care pathway for falls prevention in University Hospital Waterford Maire Rafferty and John Cooke, HSE SE, Ireland</p> <p>250 Promoting the physical health of people with severe mental illness: improving integration between primary and secondary care Claire Collins, Irish College of General Practitioners, Ireland</p> <p>481 Where are the pathway patients? Aslak Steinsbekk, NTNU, Norwegian University of Science and Technology, Norway</p> <p>193 Exploring the gap between community mental health care and intermediate specialized psychiatric units in clinical care pathways Eva Walderhaug Sather, Norwegian University of Science and technology, Norway</p> <p>325 Stroke rehabilitation familiar close: developing integrated care for elderly with CVA * Floris Kraan, HAN University of Applied Sciences, Netherlands</p> <p>282 A protocol to evaluate the effectiveness of a nationwide Acute Medicine programme: examining what works, for whom, how, and in what circumstances Eimir M Hurley, Trinity College Dublin, Ireland</p> <p>317 How to Implement Transitional Care in France: first lesson Dominique Somme, CHU Rennes, France</p>			
<b>Classroom H1.51</b>				
10.30 – 11.00	<b>Refreshments, exhibition, posters and networking</b>			
11.00 – 12.30	<b>PARALLEL SESSIONS 2</b>			

2.A Building healthy communities – thinking beyond health and social care	2.B Physical activity programmes for target populations	2.C Workshop (181): Creating the conditions for integrated systems of care: Learning from two large-scale approaches to changing thinking, practice and behaviour in Scotland and North West England	2.D Integrated Care Academy© Part 2: Changing culture and values for collaborative working	2.E The Implementation Room: How to design and implement integrated care: Lessons from early adopters in Northern Netherlands, The Netherlands - Organised by the European Commission
Lynch Theatre	ALE Room E1.17/18	ALE Room H2.39	Elan Theatre	ALE room H1.49
<p>Chaired by Emma Benton Dr Steevens Hospital, Health Service Executive (HSE), Ireland and Gina Frant, Carer</p> <p>557 Healthy Strong Communities: added capacity for dealing with "wicked issues" *</p> <p>Lou-Anne Blunden, Clinical Services Integration, Sydney Local Health District, Australia</p> <p>245 Overcoming social exclusion and promoting dignity of older people in a post-war country Amela Fočić, Swiss Red Cross, Bosnia and Herzegovina</p> <p>560 Helping a community to help their kids: Bringing services together in a community hub in inner-city Sydney, Australia *</p> <p>Erin Miller, Sydney Local Health District, Australia</p>	<p>Chaired by Jackie Reed, Health Service Executive (HSE), Ireland</p> <p>670 Physiotherapy Health Promotion through Brief Interventions Fiona Gilliland, Cavan Monaghan Primary Care Services, Ireland</p> <p>658 Physical Activity Coaching Service for COPD Patients Helen Schonenberg, Phillips, Netherlands</p> <p>210 Advanced Practice Physiotherapy Progressing Integrated Care of Musculoskeletal Disorders in Ireland: a National Evaluation, Orna Fennelly, University College Dublin, Ireland</p> <p>256 Neuro-Functional Training Programme (NFTP): engaging and empowering people with a neurological condition</p>	<p>Chaired by Elizabeth Bradbury, Advancing Quality Alliance and June Wylie, Healthcare Improvement Scotland, UK</p> <ul style="list-style-type: none"> <li>To discuss the crucial need for an equal focus on the system integration plan (<i>what</i>) and implementation (<i>how</i>) to aid successful implementation</li> <li>To offer three components to help with <i>how</i></li> <li>To illustrate these with examples from NHS Scotland and North West England' extensive work on system integration</li> </ul>	<p>Chaired by Viktoria Stein, International Foundation for Integrated Care (IFIC) and Robin Miller, University of Birmingham, UK</p> <p>What is the international evidence about impact and key success factors including culture and values</p> <p>- How do we change cultures and values?</p> <p>- Creating multi-disciplinary teams Robin Miller, University of Birmingham, UK</p>	<p>Moderator: Cristina Bescos, Project Coordinator of EU HP project ACT@Scale</p> <p>Main topics addressed:</p> <p>a) Political co-operation, engagement</p> <p>b) Business Models and Sustainability</p> <p>Speakers:</p> <p>Eric Buskens, Professor of Health Technology Assessment, University Medical Centre Groningen, The Netherlands / EU HP project ACT@Scale</p> <p>Maarten Lahr, Department of Healthy Ageing, University Medical Centre Groningen, The Netherlands / EU HP project ACT@Scale</p>

544 Identifying strategic opportunities for Māori community organisations to respond to pre-diabetes: Building a platform for integrated care to deliver change that matters to communities Angela Beaton, Waikato Institute of Technology, New Zealand	Elaine O Donoghue, HSE South, Ireland  499 Promoting active ageing through a physical exercise program aimed at reducing frailty and risk of falling among older adults Tamara Alhambra-Borrás, Polibienestar Research Institute - University of Valencia, Spain			
<b>2.F Workshop (430): SUSTAIN: what have we learned so far and how to move forward? *</b>	<b>2.G Strengthening family caregivers</b>	<b>2.H Workshop: SIG on Polypharmacy</b>	<b>2.I Measurements that support decision-making in integrated care (in association with SIG HEIC)</b>	<b>2.J Oral poster session: ICTenabled integrated care</b>
<b>ALE Room E2.16/17</b>	<b>Intel Theatre</b>	<b>George Moore Theatre</b>	<b>O'Connor Theatre</b>	<b>Classroom H1.51</b>
Chaired by Caroline Baan, RIVM  Simone de Bruin, RIVM - Current status of the SUSTAIN project, and SUSTAIN in Catalonia  Nick Zonneveld, Vilans - SUSTAIN in the Netherlands  Jenny Billings (UniKent) - Overall methodological approach and methodological challenges  Nick Goodwin (IFIC) – Development process of the	Chaired by Jodeme Goldhar, Innovation and Global Collaboration and Lori Hale, The Change Foundation and Debbie Hutchinson, Migraine Ireland  179 Developing a Carers Needs Assessment- an integrated approach Liam O'Sullivan and Natalie Vereker, Care Alliance, Ireland  438 The outcomes of pilot projects of integrated home care in Lithuania from the informal carers' viewpoint	Chaired by Alpana Mair, Scottish Government, UK  762 Sustainable Implementation of Polypharmacy reviews as part of integrated care at Scale Alpana Mair, Scottish Government, UK  365 Introduction of a Mental Health Medicines Education Service Louise Margaret Kennedy, Health Service Executive (HSE), Ireland	Chaired by Apostolos Tsiachristas, Health Economics Research Centre, Oxford University  671 Measuring maturity of integrated care: a first validation study Liset Grooten, Vrije Universiteit Brussel, Belgium  588 The Assessment of Burden of COPD (ABC) tool: a shared decision-making instrument that is predictive of healthcare costs Maureen Rutten-vanMolken, Erasmus University Rotterdam, Netherlands	Chaired by Leo Lewis, International Foundation for Integrated Care (IFIC)  387 Automatic Support for Improving Management and Treatment of Patients with Obtrusive Sleep Apnea Syndrome Eloisa Vargiu, Eurecat, Spain  632 A federated collaborative care cure cloud architecture for addressing the needs of multi-morbidity and managing poly-pharmacy (C3-Cloud Project) Esteban De Manuel Keenoy, Kronikgune - Research Centre

<p>roadmap to the improvement of existing integrated care initiatives</p> <p>Plenary discussion</p>	<p>Lina Danuseviciene, Lithuanian University of Health Sciences, Lithuania</p> <p>318 Family Carers as Partners in Implementing Integrated Care: Maximising the Impact of Ireland’s National Carers Strategy Diarmaid O’Sullivan, Family Carers Ireland, Ireland</p> <p>696 At the interface between formal and informal care: Supporting families caring for a person with Intellectual Disability in Ireland Bianca van Bavel, University College Dublin, Ireland</p>	<p>224 An Independent Service User Evaluation of a Consultant Pharmacist Led Medicines Optimisation in Older People’s Project Ruth Miller, Western Health and Social Care Trust, UK</p> <p>222 Developing a Regional Medicines Optimisation Model for Older People in Care Homes: Refinement and Reproducibility* Hilary McKee, Western Health and Social Care Trust, UK</p>	<p>788 “Counting the intangible”: The use of evaluation tools and indicators to measure integrated care outcomes in the Basque Country Mario Del Rio Camara, BIOEF (Basque Foundation for Health Innovation and Research), Spain</p> <p>126 The “Results Centre” of the Catalan healthcare system: A tool for integrated care Anna García-Altés, Agency for Health Quality and Assessment of Catalonia (AQuAS), Spain</p> <p>+ 522 Defining indicators for assessing integrated care (2012-2014): Lessons learned on methodology and the evolution in assessment approach Noemi Robles, Agència de Qualitat i Avaluació Sanitàries de Catalunya, Spain</p>	<p>on Chronicity, Spain, Kronikgune, Spain</p> <p>504 Project ECHO NI Max Watson, Health and Social Care Board, Northern Ireland, UK</p> <p>348 Vectors and drivers of connected health in Europe: a foundation for integrated care Nicola Mountford, University College Dublin, Ireland</p> <p>180 deploying eHealth: a new approach to face depression in the Basque country Esteban De Manuel Keenoy, Kronikgune - Research Centre on Chronicity, Spain</p> <p>240 Improving integrated care for frail elderly patients through ICT – the Veneto region experience Stefano Gris, Azienda ULSS n.1 Dolomiti, Italy</p> <p>306 Designing a Proactive, Person-Centred, Digital Integrated Care System Julie Doyle, NetwellCASALA, Dundalk Institute of Technology, Ireland</p>
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				337 eHealth advances in support of people with complex care needs: Case examples from Canada, Scotland and the United States Carolyn Steele Gray, Sinai Health System, Canada
<b>12.30 – 14.00</b>	<b>Buffet Lunch, exhibition, posters and networking</b>			
	<b>Lunchtime Workshops</b>			
<b>MLW 1 Enabling people to return to a quality life and work</b> <b>12.30 – 13.30</b>	<b>MLW 2 Oral poster session: putting integrated care for dementia patients into practice</b> <b>12.30 – 13.30</b>	<b>MLW 3 Oral poster session: The patient's perspective on integrated services</b> <b>12.30 – 13.30</b>	<b>MLW 4 Oral poster session: Policy plans and initiatives, part 1: Change management, policies and strategies in action (in association with the Integrated Care Academy@)</b> <b>13.00 – 14.00</b>	<b>MLW 5 Satellite Workshop on the EU Health Programme</b> <b>13.00 – 14.00</b>
<b>Classroom H1.51</b>	<b>ALE Room E1.17/18</b>	<b>ALE Room H2.39</b>	<b>ALE Room E2.16/17</b>	<b>ALE Room H1.49</b>
Chaired by Edina O'Driscoll, National Clinical Programme for Rehabilitation, Health Service Executive (HSE), Ireland  460 Rehabilitation coordination for Return to Work, as extended role for Health Professionals– Results from a Randomized Controlled Trial* Anne-Marie Noren, Health Navigator, UK	Chaired by Joern Kiselev, Charité Universitätsmedizin Berlin, Germany  445 The Evergreen Programme Revisited- Making a Therapeutic Programme for Older Adults Fit for Purpose Declan Christopher Lyons, St Patrick's Mental Health Services Dublin, Ireland	Chaired by Anne Lawlor, Carer  373 Care Coordination and Continuity of Care in Oral Anticancer Treatment: The Patients' Perspective Orit Cohen Castel, University of Haifa, Israel  494 The transition of patients with rare diseases between providers: the patient journey from the patient perspective	Chaired by Roberto Nuño-Solinis, University of Deusto, Spain  593 Proactive, Integrated Care within Sustainable and Transformation Planning David Cochrane, Conrane International and Mark Pierce, Leicester CCG, UK  547 Kick Starting Integrated Primary and Community Health Systems in Taranaki	Chaired by Anne-Marie Yazbeck, European Commission, Chafea  ACT@Scale - Advancing Care Coordination and Telehealth deployment at scale - <a href="http://www.act-at-scale.eu">www.act-at-scale.eu</a> Cristina Bescos, Project Coordinator  SCIROCCO - Scaling integrated care in context – <a href="http://www.scirocco-project.eu">www.scirocco-project.eu</a>

<p>772 Vision for change in practice: a pilot study of recovery oriented mental health services * Ann Colleran, Health Service Executive (HSE), Ireland</p>	<p>586 An Integrated approach to dementia care in a Community Hospital in Singapore Jasmine Yong, St Luke's Hospital, Singapore</p> <p>627 (Un)Met needs of community dwelling people with dementia: the importance of providing integrated holistic care Louise Hopper, Dublin City University, Ireland</p> <p>470 Building a Population Based Cognitive Screening System to Improve the Early Diagnosis of Dementia in Japan Sadanori Higashino, University of Shizuoka, Japan</p> <p>519 Active Ageing - Implementing integrated care for falls prevention and bone health at scale Irene Frances O Byrne-Maguire, State Claims Agency, Ireland</p>	<p>Lucia Ferrara, SDA Bocconi, Italy</p> <p>527 Adolescent feedback on the Haemophilia Transition Programme between Our Lady's Children's Hospital and St. James's Hospital Dublin Ireland Ruth Elizabeth Hunter Nolan, Our Lady's Children's Hospital, Ireland</p> <p>269 Patients' perspectives of self-testing when using anticoagulant therapy Gabrielle McKee, Trinity College Dublin, Ireland</p> <p>124 Chronic Disease Patient Experience of Healthcare Services in Ireland Valerie Patricia Twomey, National Rehabilitation Hospital, Ireland</p>	<p>Becky Jenkins, Taranaki District Health Board, New Zealand</p> <p>187 The key elements and effects of the integration between private secondary hospital and public township health center in China Shasha Yuan, Institute of Medical Information and Library, Chinese Academy of Medical Sciences &amp; Peking Union Medical College, China</p> <p>621 The Health Network Tennengau – The first population oriented integrated chronic care programme for persons with multiple chronic conditions in Austria Miriam Reiss, Institute for Advanced Studies, Austria</p> <p>730 Integrated Care Models in Germany – potential Market Access route for Medical Devices? Daniel Dröschel, University of Sheffield</p>	<p>Andrea Pavlickova, Project Coordinator</p> <p>ASSEHS - Activation of Stratification Strategies and Results of the interventions on frail patients of Healthcare Services – <a href="http://www.assehs.eu">www.assehs.eu</a> Esteban de Manuel Keenoy, Project Coordinator</p> <p>ICARE4EU - Innovating care for people with multiple chronic conditions in Europe - <a href="http://www.icare4eu.org">www.icare4eu.org</a> Mieke Rijken, Project Coordinator</p> <p>SIMPATY – Stimulating Innovative Management of Polypharmacy and Adherence in the Elderly - <a href="http://www.simpaty.eu">www.simpaty.eu</a> Alpana Mair, Project Coordinator</p>
<p>14.00 – 15.30</p>	<p><b>PARALLEL SESSIONS 3</b></p>			
<p><b>3.A Identifying populations at risk (in association with SIG PHM)</b></p>	<p><b>3.B ICT solutions as a key facilitator for people-centred care</b></p>	<p><b>3.C Leading whole of systems change where it counts: experiences from regional initiatives around the world</b></p>	<p><b>3.D Teaching integrated care: innovative approaches to education and training (In association with the Integrated Care Academy©)</b></p>	<p><b>3.E Workshop: Design thinking (Organised by IBM Watson Health)</b></p>
<p><b>O'Connor Theatre</b></p>	<p><b>Lynch Theatre</b></p>	<p><b>Elan Theatre</b></p>	<p><b>Icon Theatre</b></p>	<p><b>ALE room H1.49</b></p>

<p>Chaired by Oliver Groene, OptiMedis AG, Germany</p> <p>416 Risk stratification at primary care centres in Valencia (Spain) to activate integrated care pathways for elderly patients with chronic conditions ** Ascensión Doñate-Martínez, Polibienestar Research Institute - University of Valencia, Spain</p> <p>591 Targeting emerging risk individuals for care management interventions * Stefan Strydom and Cristina Mannie, Medscheme, South Africa</p> <p>604 Population Health Management in Ribera Salud, ** Pepa Soriano and Fran Ballesta, Ribera Salud, Spain</p> <p>171 SIFT- Research of the patient flows and structures in health and social care services in three Finnish cities in 2009-2015 * Petteri Heino, Sosiaalitalo Oy, Finland</p>	<p>Chaired by Toni Dedeu, AQUAS, Ministry of Health of Catalonia, Spain / EU HP project ACT@Scale</p> <p>559 ICT4Life Integrated Care Platform * Alejandro Sánchez-Rico, Artica Telemedicina (CMC Group), Spain</p> <p>675 ICT supporting clinicians and patients – the key facilitator of integrated care Michelle Kearns, Caredoc, Ireland</p> <p>281 Engaging Primary Care Providers to Participate in a Telephonic Consultation System to Improve Pediatric Behavioral Health Access * James Waxmonsky, Penn State College of Medicine, USA</p> <p>486 Using etechnology to create quality care for seniors Esther Suter, Workforce Research &amp; Evaluation *</p>	<p>Chaired by Ester Sarquella, Government of Catalonia, ES</p> <p>197 From Integrated Care to Accountable Care, the North-West England journey: System leadership challenges and successes Cathryn Sloan, Advancing Quality Alliance, UK</p> <p>447 + 448 Measuring the value of the Health Care Home Helen Parker, Pinnacle Midlands Health Network, New Zealand</p> <p>479 Bridging Health and Social Care – An Innovative Framework Rachelle Kaye, Assuta Medical Centers, Israel</p> <p>475 Reorganise primary care in Flanders Region: change management and process 2010-2017 Solvejg Wallyn, Flanders Agency for Care and Health, Belgium</p> <p>661 From local organisational harmonisation to Global change leader: a story of operational success * Margaret Curran and Dorcas Collier, Caredoc, Ireland</p>	<p>Chaired by Deirdre Lang National Clinical Programme for Older Persons, Health Service Executive (HSE), Ireland</p> <p>266 Patients and professionals learning together: an evaluation of an integrated change management fellowship programme for healthcare improvement Rowan Myron, Imperial College London, UK</p> <p>545 Patient Academy- A platform for collaborative working to improve Paediatric Child Health &amp; to empower patients in the role of educators Affy Sepahzad, Imperial College Healthcare NHS Trust, UK</p> <p>733 Teaching teams to teach: Program evaluation results from an interprofessional faculty development program in academic family medicine Deborah Kopansky-Giles, University of Toronto, Canada</p> <p>392 Interactive Nursing Support to Promote Integrated Care for Elders Receiving Home Health Care Dianne Veronica Liebel, University of Rochester, USA</p>	<p>Facilitated by Mark Gilroy, User Experience Designer, IBM Watson Health</p> <p>This session will explore three examples of Design Thinking in practice today around the globe: in Australia, the Basque Country, and as crafted by IBM</p> <p>781 “Looking from the other side”: Using Design Thinking for Strategic Projects at the Basque Health Service * Igor Zabala Rementeria, Osakidetza, Spain</p> <p>534+539+540 Designing initiatives for vulnerable families: from theory to design in Sydney, Australia John Graeme Eastwood, Sydney Local Health District, Australia</p>
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<b>3.F Workshop: Compassionate Communities – Kick-off Meeting SIG on Palliative care</b>	<b>3.G What do people really want?</b>	<b>3.H Nurse-led care</b>	<b>3.I Workshop (127): The approach to assessing integrated care: taking stock and looking ahead. EU Expert group on Health System Performance Assessment and national experiences</b>	<b>3.J Workshop (227): Underlying values and principles of person-centered integrated care: a systematic literature review (SIG Values in Integrated Care)</b>
<b>ALE Room E1.17/18</b>	<b>George Moore Theatre</b>	<b>Intel Theatre</b>	<b>ALE Room H2.39</b>	<b>ALE Room E2.16/17</b>
<p>Chaired by Anne Hendry, IFIC Scotland and Fiona McEntee, Patient Representative</p> <p>304 Compassionate Communities - From frailty to community resilience – making a public health approach to end of life care a reality * Linda Morris, Health and Social Care Board, Northern Ireland, UK</p> <p>541 Closing the mental health treatment gap in palliative care (Oral Poster) * Janelle M Wheat, Charles Sturt University, Australia</p> <p>208 Does Combined Respiratory and Palliative Care Management Improve Care for COPD Patients Amy Mulkerns, St. Michael's Hospital Dun Laoghaire, Ireland</p>	<p>Chaired by Dr Philip Crowley Quality Improvement Division, Health Service Executive (HSE), Ireland</p> <p>563 “Instead of just assuming what people need, actually ask them what they’re after”: Patient Reported Measures for families with complex needs Erin Miller, Sydney Local Health District, Australia</p> <p>542 Protocol for the Evaluation of an Outcomes Based Care for Vulnerable Older People Mutsa Pamela Gumbie, Macquarie University, Australia</p> <p>776 The National Patient Experience Survey in Ireland: developing a national survey instrument June Boulger, Health Information and Quality Authority, Ireland</p>	<p>Chaired by Mary Wynne, Nursing and Midwifery Services, Health Service Executive (HSE), Ireland</p> <p>392 INSPIRE HHC: Interactive Nursing Support to Promote Integrated Care for Elders Receiving Home Health Care Dianne Veronica Liebel, University of Rochester, USA</p> <p>160 The Nurse Navigator: An Innovative Role to Optimise Patient Transitions Across Primary and Secondary Care Settings Helen Cooper, Gold Coast Hospital and Health Service, Australia</p> <p>637 The Development of a Respiratory Nurse Led Clinic in St Michael’s Hospital Peter O’Toole, St Michaels Hospital, Ireland</p>	<p>Chaired by Katarina Krepelkova, Directorate-General for Research and Innovation (DG RTD), European Commission</p> <p>Description: The aim of the workshop is to share experiences and to promote policy dialogue on assessment of integrated care. Finding ways to answer the question "what does integrated care" deliver is an important part of the whole process of implementing it in care systems. Presentations of the report on integrated care performance assessment prepared by the EU Expert Group on Health Systems Performance Assessment, of national experiences from Belgium and New Zealand and of the work of the Special Interest Group on Health Economics in Integrated Care will be a basis for discussion.</p> <p>Speakers:</p>	<p>Chaired by Nick Zonneveld, Vilans, Netherlands</p> <ul style="list-style-type: none"> <li>• A short presentation of a first set of values and principles of person-centered integrated care, derived from a systematic literature review.</li> <li>• An interactive session in which the values and principles will be discussed, categorised and loaded with practical examples.</li> </ul> <p>368 A Theoretical Logic Model of Integration in Health Care * Michaela Kerrissey, Harvard Business School, USA</p>

<p>A Tale of Two Cities: A Charter for Compassion in Inverclyde, Alison Bunce and Compassionate Seville, Cristina Castillo Rodriguez, Compassionate Inverclyde Programme</p>	<p>528 Hearing the lived experience of young women with a rare genetic disorder 22q Lorna Kerin, Love Knowledge Consultancy, Ireland</p> <p>700 The SELFIE project: Results from 8 focus groups amongst persons with multi-morbidity on how to define good health and a good care process Fenna Leijten, Erasmus University Rotterdam, Netherlands</p>	<p>635 How to... deliver integrated care to frail elderly? A SELFIE research on the barriers and facilitators in the Netherlands Maaïke Hoedemakers, SELFIE/Erasmus University Rotterdam, Netherlands</p>	<p>Filip Domański, Directorate-General for Health and Food Safety (DG SANTE), European Commission Jean Macq, University of Louvain, Belgium</p> <p>Lisa McGonigle and Graham McGeoch, Canterbury District Health Board, New Zealand Apostolos Tsiachristas, University of Oxford, UK</p>	
<p><b>3.K Oral poster session: Policy plans and initiatives, part 2: decision-support tools and change management strategies (in association with the Integrated Care Academy©)</b></p>	<p>Chaired by Jenny Billings, CHSS, University of Kent</p> <p>477 Update on Development of a national Framework and Implementation plan for Self-Management Support for Chronic conditions: COPD, Asthma, Diabetes and Cardiovascular disease* Carmel Mullaney, Health Service Executive (HSE), Ireland</p> <p>554 Chronic Disease in the Emergency Department: The weakest link in integrated care? Kelly Janssens, St. Vincent's University Healthcare Group, Ireland</p> <p>473 Assessment and Management of Self Harm in Emergency Departments in Ireland: The National Clinical Programme Margo Wrigley, Health Service Executive (HSE), Ireland</p> <p>226 Comprehensive overview of integrated care in Switzerland: Results of the 1st Swiss Survey on Integrated Care Séverine Schusselé Filliettaz, IUMSP &amp; FMC, Switzerland</p> <p>412 Integrating Care in Kosovo: challenges for Primary Health Care Agim Krasniqi and Debra Stevenson, Accessible Health Care Project, Kosovo</p> <p>104 Evaluation of knowledge vouchers as instrument for implementing good practices Renata Klop, ZonMw, Netherlands</p> <p>231 Integrated Care in Practice: A Novel Approach</p>			

	<p>Peter McCann, Lancashire Teaching Hospitals NHS Foundation Trust, UK</p> <p>745 Operationalizing Patient-Centered Integrated Care: The Gap between Discourse and Action Reham Abdelnasser Abdelhalim, University of Toronto, Canada</p> <p>727 Money for nothing? – Does the Innovation fund the catapult to a new generation of integrated care concepts and a competitive market in health care in Germany? Daniel Dröschel, University of Sheffield; Mobile University Riedlingen; MArS GmbH, Germany</p>
<b>Classroom H1.51</b>	
15.30 – 16.00	<b>Refreshments, exhibition, posters and networking</b>
16.00 – 16.30 O'Reilly Theatre	<b>Welcome to conference keynote address and official opening</b> Simon Harris, Minister for Health, Irish Government
16.30 – 18.00 O'Reilly Theatre	<b>PLENARY 1: Promoting the health and welfare of people, families and communities</b>
	<p>Chaired by Derick Mitchell, IPPOSI and Anne O'Connor</p> <p><b>Promoting Health and Wellbeing through Partnerships with Patients, Families, and Communities</b> Bev Johnson, President and Chief Executive Officer, The Institute for Patient- and Family-Centered Care</p> <p><b>'Thrive': a comprehensive mental health plan for New York City</b> Gary Belkin, Executive Deputy Commissioner, New York City Department of Health and Mental Hygiene</p> <p><b>Engaging citizens to co-produce integrated care solutions that increase control and choice</b> Bernie Flaherty, Director of Adult Social Services, Harrow Council, UK</p> <p><b>280 The Patient Narrative Project - Phase One</b> Dr Derick Mitchell, CEO, IPPOSI - Irish Platform for Patient Organisations, Science and Industry</p>

19.00	Welcome Drinks Reception in Trinity College Dublin (bus transfers from UCD departing at 18.15)

## Tuesday, 9 May 2017

7.30 – 9.00	IFIC Board Meeting (by invitation only)			
	H.0.23			
9.30 – 11.00 O'Reilly Theatre	<b>PLENARY 2: Implementing integrated care</b>			
	<p>Chaired by Jim Breslin, Secretary General, Department for Health, Ireland and Dr Nick Goodwin, CEO, International Foundation for Integrated Care (IFIC)</p> <p><b>The path to person-centred Integrated Care in Ireland: reflections to date</b> Dr Áine Carroll, National Director, Clinical Strategy &amp; Programmes Division, Health Service Executive (HSE), Ireland</p> <p><b>Systems, not Structures: shaping the future health and social care in Northern Ireland (323)</b> Professor Rafa Bengoa, Director, Institute for Health &amp; Strategy and Chair of the Review into Northern Ireland's health service Professor Deirdre Heenan, Director - Health &amp; Wellbeing Research Centre, Ulster University</p> <p><b>Aligning population based approaches to improving health outcomes: improving primary care services and lessons for integrated care</b> Dr Catherine Darker, Adelaide Assistant Professor in Health Services Research, School of Medicine, Trinity College Dublin</p>			
11.00 – 11.30	Refreshments			
11.30 – 13.00	<b>PARALLEL SESSIONS 4</b>			
<b>4.A Integrated Mental Health Service - A National Multifaceted Approach (600)</b> <b>(This session runs for 2h)</b>	<b>4.B Shared health records/EHR enabling integration</b>	<b>4.C Workshop – Continuity and clinical coordination (SIG Complexity)</b>	<b>4.D Capturing complex interventions: developing methods to evaluate integrated care</b>	<b>4.E The Implementation Room: How to design and implement integrated care: Lessons from early adopters in Europe Catalonia, Spain (Organised by the European Commission)</b>



<b>ALE Room E1.17/18</b>	<b>Intel Theatre</b>	<b>ALE Room E2.16/17</b>	<b>Elan Theatre</b>	<b>ALE room H1.49</b>
<p>Chaired by Jonathan Paul Nolan, Health Service Executive (HSE), Ireland</p> <p>440 Development of an Integrated National Model of Care for Eating Disorder Services across Multiple Settings Sarah McDevitt, National Clinical Programme for Eating Disorders, Health Service Executive (HSE), Ireland</p> <p>443 Interprofessional education as a building block for collaborative and integrated eating disorder services Sarah McDevitt, National Clinical Programme for Eating Disorders, Health Service Executive (HSE), Ireland</p> <p>492 Little Things - making a big difference to promoting positive mental health, Enda</p> <p>473 Assessment and Management of Self Harm in Emergency Departments in Ireland: The National Clinical Programme, Wrigley</p>	<p>Chaired by David Hanlon, Health Service Executive (HSE), Ireland</p> <p>272 Who Shares Wins! Cross-Border Integrated Care IT Solution Gina Naughton and Karen Carty, Saolta Healthcare Group, Ireland</p> <p>196 From Connected Care to Integrated Care – A work in Progress Rachelle Kaye, Assuta Medical Centers, Israel</p> <p>607 Shared Record Programme Yvonne Goff, Health Service Executive (HSE), Ireland</p> <p>789 The 7 Habits of Highly Effective Implementation of eHealth Enabled Integrated Care Wouter A. Keijser, University of Twente, Netherlands</p>	<p>Chaired by Anne Hendry, Mudi Kadu (IFIC) and Nuria Toro, WHO</p> <p>674 To what extent is patient-rated quality of life associated with continuity of care, therapeutic relationships and unmet need for services? A study of outpatient mental health service users in Norway Marian Ådnanes, SINTEF, Norway</p> <p>546 My Plan – a new meso to micro level building block to promote person-centred care planning Sue Lukersmith, University of Sydney, Australia</p> <p>750 Understanding the sustainability of cross-sectoral care coordination: an exploration of two approaches to coordinating mental and physical health service * Sobia Khan, University of Toronto, Canada</p> <p>128 What Works in Integrated Care Programs for Older Adults with Complex Needs? A Realist Review</p>	<p>Chaired by Mirella Minkman, Vilans, National Center of Expertise in long term care, The Netherlands</p> <p>136 Development of the COMIC Model for the comprehensive evaluation of integrated care interventions Loraine Busetto, Tilburg University, Netherlands</p> <p>532 An Evaluation of the Barriers to Health and Social Care for “Hard to Reach” Groups enrolled in an Integrated Care Initiative in Sydney, Australia Erin Miller, Sydney Local Health District, Australia</p> <p>271 System-level mechanisms and contexts for health and social care coordination through Multi-Specialty Community Providers in England: A Realist evidence synthesis Sarah Louise Brand, Plymouth University, UK</p> <p>799 Evaluating the cost-effectiveness of population health interventions alongside literature reviews: the case of</p>	<p>Moderator: Filip Domański, DG SANTE, European Commission</p> <p>Main topics addressed: a) ICT infrastructure and solutions b) Incentives (bundled payment, risk sharing model, payment for performance)</p> <p>Speakers: Toni Dedeu, AQuAS, Ministry of Health of Catalonia, Spain / EU HP project ACT@Scale</p> <p>Monsterrat Moharra Frances, Catalan Agency for Health Technology Assessment and Research, University of Barcelona, Spain / EU HP project ACT@Scale</p>

614 Taking a coproduction approach to integrating recovery orientated care in Irish Mental Health Services Catherine Brogan, Advancing Recovery in Ireland (AIG), Michael Ryan, Health Service Executive (HSE), Ireland		Jennifer Im, University of Toronto, Canada  Integrated Care4 People platform and evidence review on Continuity of care and clinical coordination, Mudi Kadu	comprehensive geriatric assessment Apostolos Tsiachristas, University of Oxford, UK	
<b>4.F Developing frailty pathways</b>	<b>4.G Making patient and carer engagement happen</b>	<b>4.H Managing hospital (re)admissions</b>	<b>4.I Workshop: What can we learn from the US experiences on Accountable Care Organizations? Reflections from Germany, the UK, France and Australia. (427)</b>	<b>4.J Symposium: Policy plans and initiatives, part 3: driving reforms on the national level (in association with the Integrated Care Academy@)</b>
<b>George Moore Theatre</b>	<b>O'Connor Theatre</b>	<b>Icon Theatre</b>	<b>ALE Room H2.39</b>	<b>Lynch Theatre</b>
Chaired by Diarmuid O'Shea, Health Service Executive (HSE), Ireland  585 Integrated care in practice Caroline Drysdale, Pennine Care NHS Foundation Trust, UK  605 Frail Elderly Pilot Programme Connolly Hospital Blanchardstown 2016 Niamh Muldoon, Connolly Hospital, Ireland  377 Community teams, specialist fall services and emergency department implementing an integrated regional falls risk assessment and prevention pathway	Chaired by Claire Hudson, Patient Experience Narrative Health Service Executive (HSE), Ireland and Elizabeth Maddox, Carer  431 What Factors Influence Patient and Carer Engagement in Community Based Primary Health Care? Insights from People with Complex Care Needs and their Carers * Kerry Kuluski, Sinai Health System and University of Toronto, Canada  138 Preferred intensity and implementation of patient and family participation in an outpatient psychiatric service	Chaired by Volker Amelung, German Managed Care Association  485 Reducing Hospitalisations for Ambulatory Care-sensitive Conditions in Integrated Care Systems Helmut Hildebrandt, OptiMedis AG, Germany  645 Modelling the substitutability of community, long-term, and hospital care and their impact on acute hospital length of stay in Ireland Brendan Walsh, Economic and Social Research Institute, Ireland	Chaired by Alexander Pimperl, OptiMedis AG, Germany  426 From clinical commissioning to contracting for outcomes: prerequisites and facilitators to embed Accountable Care Organizations within the National Health Service in England Oliver Groene, OptiMedis AG, Germany  184 Can 'meso-tier' healthcare organizations enhance health system performance? - lessons from US Accountable Care Organizations (ACOs) and a discussion of the implications for Australia David Peiris, The George Institute for Global Health, Australia	Chaired by Áine Carroll, Health Service Executive (HSE), Ireland  291 Implementing integrated Care in Belgium: a nationwide mobilization Jolyce Bourgeois, Federal Public Service Health, Belgium  626 Integrated Care Partnerships Northern Ireland - Leading Integration; Delivering Better Outcomes * Martin Hayes, Health and Social Care Board, Northern Ireland, UK  740 Integrating Care on A Cross-Border Basis: Priorities of Key Actors in The Irish Context *

<p>Kieran Anthony O'Connor, Mercy University Hospital, Ireland</p> <p>694 A novel integrated care pathway for people with dementia presenting to acute hospitals *</p> <p>Suzanne Timmons, University College Cork, Ireland</p>	<p>and an outpatient type 2 diabetes service</p> <p>Lucy Ann Kathy Whiston, Trinity College Dublin, Ireland</p> <p>599 Attitudes of health professionals and patients in a geriatric hospital towards patient involvement</p> <p>Joern Kiselev, Charité Universitätsmedizin Berlin, Germany</p> <p>Driving Integrated Systems of Health and Social Care through the experience of providers, patients, their carers. What have we learned?</p> <p>Jodeme Goldhar, Innovation and Global Collaboration and Lori Hale, The Change Foundation</p>	<p>752 Understanding the psychosocial, behavioural and environmental factors behind frequent hospital admissions</p> <p>Shermin Tan, National University Health System, Singapore</p> <p>366 Identifying barriers to admission avoidance in an emergency care pathway</p> <p>Christopher Hilton, West London Mental Health NHS Trust, UK</p>	<p>207 Performance Management in Accountable Care Organizations in the U.S. and Germany: From external reporting requirements to enabling internal performance management in physician practices</p> <p>Alexander Pimperl, OptiMedis AG, Germany</p> <p>336 Integration form, financial and non-financial incentives and impact on Health Care Delivery: a mixed-method design on US Accountable Care Organizations and learnings for France</p> <p>Julien Mousques, IRDES, France</p>	<p>Seán Joseph Murphy, Trinity College Dublin, Ireland</p> <p>701 Assessing National Practice and Preparedness for Integrated Care Delivery Ireland</p> <p>Debbie Isobel Keeling, Loughborough University, UK</p> <p>630 Implementing Universal Healthcare implies Integrated Care Design - findings from a systematic review of the organisational challenges of implementing UHC policy</p> <p>Sarah Barry, Trinity College Dublin, Ireland</p> <p>404 Sepsis Management: a quality improvement initiative integrated across services and</p> <p>Vida Hamilton and Christina Doyle, Health Service Executive (HSE), Ireland</p>
<p><b>4.K Oral poster session: New roles and responsibilities – redesigning work flows, enhancing job profiles and creating opportunities to work together (in association with the Integrated Care Academy©)</b></p>	<p>Chaired by PJ Harnett, Health Service Executive (HSE) Ireland</p> <p>580 A pilot to evaluate the extension of the role of a Pharmacist Independent Prescriber on a Care of Older Persons /Stroke Ward through the introduction of a Doctor Light Discharge service</p> <p>Julie Magee, Northern Health and Social Care Trust, UK</p> <p>398 The Impact of a Pharmacist Independent Prescriber on the Discharge Processes at the Weekend in an Acute Hospital</p> <p>Mark Stephen McCrudden, Northern Health and Social Care Trust, UK</p> <p>746 Workflow barriers out of hours: optimising critical care outreach to support clinical decision making in medical and surgical care settings</p> <p>Shauna Ennis, Tallaght Hospital and Dr Gobnait Byrne, Trinity College Dublin, Ireland</p>			

	<p>615 “Chains, shops, networks” – Organizing efficient patient flows in hospitals Helge Ramsdal, Østfold University College, Norway</p> <p>516 Emergency Departments and Occupational Therapy: Integration, Unscheduled Care and Over-crowding Kirstin James, University of the West of Scotland, UK</p> <p>214 Building Nurse Navigation in colorectal cancer care Marianne Kirstine Thygesen, Odense University Hospital and University of Southern Denmark, Denmark</p> <p>601 Implementing Collaborative Care for anxiety and depression: a qualitative study from the Capital Region of Denmark Marius Brostrøm Kousgaard, University of Copenhagen, Denmark</p> <p>610 Implementing new ways of working to reduce the risk of falls among older people: an evaluation of community-based falls risk assessment clinics Dr Kieran O’Connor, University College Cork, Ireland</p> <p>680 Interdisciplinary Teamwork - The SMART Approach Peter Ward, Beaumont Hospital, Ireland</p>			
<b>Classroom H1.51</b>				
13.00 – 14.30	<b>Buffet lunch, exhibition, posters, networking and lunchtime workshops</b>			
	<b>Lunchtime Workshops</b>			
<b>TLW 1 Oral poster presentations: Supporting a smooth journey home: solutions for better care transitions 13.00 – 14.00</b>	<b>TLW 2 Workshop: Making the investment case for integrated care 13.00 – 14.00</b>	<b>TLW 3 Workshop: Putting the patient into person-centred care 13.00 – 14.00</b>	<b>TLW 4 Workshop (742): Cognitive Computing: Supporting the Third Care Pathway 13.30 – 14.30</b>	<b>TLW 5 Workshop: Financing the deployment of integrated care – Opportunities from the "Investment Plan for Europe" 13.30 – 14.30</b>
<b>Classroom H1.51</b>	<b>ALE Room E1.17/18</b>	<b>George Moore Theatre</b>	<b>ALE Room E2.16/1</b>	<b>ALE Room H1.49</b>

<p>Chaired by Anne Hendry, IFIC Scotland</p> <p>262 Nurse Led Symptom based Telephonic Triaging in Post-Acute Care at Home Programme (PACH): Reduction in unnecessary Acute Hospital admissions Tina Veronique Tng, Tan Tock Seng Hospital, Singapore</p> <p>378 A daily multidisciplinary hospital discharge support meeting in an acute hospital: An evaluation of a quality improvement initiative to facilitate timely discharge &amp; transfers of care Aoife Mary O'Sullivan, Mercy University Hospital, Cork, Ireland</p> <p>+ 379 Using an integrated model of care between an acute hospital and primary care in a transitional care unit to support patient flow and discharge home Tim Dukelow, Mercy University Hospital, Cork, Ireland</p> <p>105 Evaluation of a transitional care programme for frail older adults and the effectiveness for the oldest old</p>	<p>Chaired and organised by Dr Niamh Lennox-Chhugani, NHS and Local Government Lead, Optimity Advisors</p> <ul style="list-style-type: none"> <li>• The language of “investment’ in health services provision – relating this to public value</li> <li>• The technical case – speaking to people’s rational logic (minds)</li> <li>• The social and political case – why this is the best thing to do (hearts)</li> <li>• Our lessons learnt – both good and not so good.</li> </ul>	<p>Organised by IPPOSI and HSE</p>	<p>Chaired by Hector Upegui and Rory O'Connor, IBM Watson Health</p> <p>Citizens and patients are confronted with fragmented systems that they must integrate on their own. Therefore, integrated care, where health and social services are delivered in a coordinated way, shouldn’t be just understood as a service delivery model, but also as a right to which any user should be entitled to. The implementation of Integrated care is frequently understood as a journey that starts either on the health sector or on the social sector. However, successful integrated care could also be achieved by designing right from the beginning a third concrete pathway, where health complexity and social complexity are scored and integrated care guidelines are assigned accordingly.</p> <p>A third pathway, the Integrated Care Pathway, implies amongst others a new market place, new occupational skills, as well as new set of technological capabilities. This presentation presents how cognitive computing can support the evolution of integrated care, proposes some new skills that</p>	<p>Chaired by Loukianos Gatzoulis, Health and Food Safety, European Commission</p> <p>The workshop will discuss how to approach the financing of integrated care implementation at scale. It will inform about financing possibilities from the European Investment Bank and the Investment Plan for Europe, and the opportunities these offer for catalysing investments in support of health system reforms. The workshop will showcase an example of how the Investment Plan for Europe can support the transition to integrated care, through the financing of a network of Primary Care Centres that join up services across hospital and community settings</p> <p>Speakers:</p> <p>Dana Burduja, Senior Health Economist, Life Sciences and Health Division, Projects Directorate, European Investment Bank</p> <p>Brian Murphy, Head of Planning, Performance and Programme Management - Primary Care,</p>
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<p>Wilma van der Vlegel-Brouwer, IJsselland Hospital, Netherlands</p> <p>190 The GP OOH Palliative Care Handover Project Deirdre Shanagher, Irish Hospice Foundation, Ireland</p> <p>294 Integration of resources for the improvement of attention to people with chronic diseases at nursing home Susana Lamana, Fundacio Vallparadis, Spain</p>			<p>could help the field of integrated care and open spaces to reflect and discuss together with the participants' pros-cons of having a third market place to support the Third Care Pathway, the one for integrated care.</p>	<p>Health Service Executive (HSE), Ireland</p>
<p><b>TLW 6 Oral poster session: Tools to evaluate, assess and compare integrated care 13.30 – 14.30</b></p>				
<p><b>ALE Room H2.39</b></p>				
<p>Chaired by Ana Miquel Gómez, Servicio Madrileño de Salud, Spain</p> <p>785 Provision of an Out-reach Pacemaker Follow-Up Service in a Community Nursing Unit Paul Nolan, Galway University Hospital, Saolta University Healthcare Group, Ireland</p> <p>501 Comparing innovative models of Integrated Care across Local Initiatives by an appropriate set of Smart Functionalities</p>				

<p>Angelo Rossi Mori, Federsanità ANCI, Italy</p> <p>394 Enhancing loco-regional adaptive governance for integrated chronic care through agent based modelling (ABM) Jean Macq, Universite Catholique de Louvain, Belgium</p> <p>702 The Generation of Integration: The mechanisms and challenges of implementing healthcare integration across Ontario, Canada Gaya Embuldeniya, University of Toronto, Canada</p> <p>464 Transferability of innovative care models: Results from a large-scale telephone based health coaching RCT Joachim Werr, Health Navigator, UK</p>				
<p>14.30 – 16.00 O'Reilly Theatre</p>	<p><b>PLENARY 3: Timely transitions: optimizing patient flow across care settings</b></p>			
	<p>Chaired by Dr Philip Crowley, Dr Steevens Hospital and Martina Queally, Community Healthcare Organisation, Health Service Executive (HSE), Ireland</p> <p><b>Successful models of integrated transitional care for patients with complex health care needs</b> Chad Boulton, Medical Director, Saint Alphonsus/Trinity Health, USA</p>			

	<p><b>Ensuring quality and patient safety during transitions in patient care</b> Peter Lachman, CEO, International Society for Quality in Health Care (ISQua)</p> <p><b>Crossing the digital divide: a new frontier in healthcare in Ireland</b> Richard Corbridge, HSE, Future of Digital and Technology to support integrated care</p>			
16.00 – 16.30	<b>Refreshments, exhibition, posters and networking</b>			
16.30 – 18.00	<b>PARALLEL SESSION 5</b>			
<b>5.A Reorganising primary care to support vulnerable populations</b>	<b>5.B Care support for older people living at home</b>	<b>5.C Mobilising health professionals and providers to embrace change (2 hours)</b>	<b>5.D Financing and paying for integrated care (in association with SIG HEIC)</b>	<b>5.E The Implementation Room: How to design and implement integrated care: Lessons from early adopters in Europe Scotland, UK (Organised by the European Commission)</b>
<b>Elan Theatre</b>	<b>George Moore Theatre</b>	<b>O'Connor Theatre</b>	<b>Lynch Theatre</b>	<b>ALE room H1.49</b>
<p>Chaired by John Hennessy, Health Service Executive (HSE), Ireland</p> <p>243 Scotland's National Links Worker Programme: mitigating negative impacts of social determinants of health through community connected general practice ** Chris Gourley and Mark Kelvin, The Health and Social Care Alliance Scotland, UK</p>	<p>Chaired by Michael Fitzgerald Service for Older People, Health Service Executive (HSE), Ireland</p> <p>723 Challenges in integration of primary care for older adults addressed by introducing a geriatric care model: results of a RCT* Aaltje Poulina Daniëlle Jansen, VU University medical center, EMGO+ Institute for Health and Care Research, Netherlands</p>	<p>Chaired by Rosarii Mannion, Health Service Executive (HSE), Ireland</p> <p>247 Providers perspectives on mandated local health networks for older adults in the province of Quebec, Canada * Paul Wankah Nji, Université de Sherbrooke, Canada</p> <p>340 What are the Facilitators and Barriers to Integrated Health and Social Care in the</p>	<p>Chaired by Stephen Mulvany, Health Service Executive (HSE), Ireland</p> <p>264 Key drivers of payment reform in population health management: lessons from nine Dutch pioneer sites Eline Frouke de Vries, Tilburg University, Netherlands</p> <p>219 Gesundes Kinzigtal 4.0 - A new financial model and performance</p>	<p>Moderator: Viktoria Stein, International Foundation for Integrated Care</p> <p>Main topics addressed: a) Legislation – Integrated care partnerships (organisational change), assessment framework b) Leadership and Learning networks (workforce education)</p> <p>Speakers: Andrea Pavlickova, European Service Development Manager,</p>



<p>480 Communities empowered by professionals Rian van de Schoot, Vilans, Netherlands</p> <p>277 Integrated care in community health centers in Belgium. An exploratory study on the provision of care by general practitioners, nurses and social workers Leen Van Landschoot, University College Ghent, Belgium</p> <p>503 North West Surrey's locality hubs - delivering integrated care Jack Wagstaff, NHS North West Surrey Clinical Commissioning Group, UK</p> <p>216 Introduction of home care services in Bulgaria – a chance for transformation of the primary health care system Nadezhda Todorovska, Bulgarian Red Cross, Bulgaria</p>	<p>639 Managing frailty: exploring the effectiveness of integrated primary care interventions by distinguishing subpopulations of frail older people * Willemijn Looman, Erasmus University Rotterdam - Institute of Health Policy &amp; Management, Netherlands</p> <p>722 A mixed methods exploration of the housing needs of older people in social housing, comparing standard and “sheltered” housing models Suzanne Timmons, University College Cork, Ireland</p> <p>594 Quality of integrated primary care and coproduction of care with community-living frail older persons * Lotte Vestjens, Institute of Health Policy and Management, Erasmus University Rotterdam, Netherlands</p>	<p>Community? Insights from Care Providers * Kerry Kuluski, Sinai Health System and University of Toronto, Canada</p> <p>673 The art of the possible. On the necessary conditions for cross-sector cooperation in a New Public Management oriented health service * Ditte Høgsgaard, University RUC, Denmark</p> <p>354 Care living labs at work * Vereycken Yennef, KU Leuven, Belgium</p> <p>406 Managerial strategies for integrated care: Health care provider engagement in the iCOACH project Jennifer Gutberg, Women's College Hospital, Canada</p> <p>401 Case managers in France: Impact of seniority and graduation on practices and professional representations Julien Le Guen, Hopital Européen Georges Pompidou, APHP, Paris, France, France</p>	<p>metrics for the delivery of population-based integrated care Ingo Meyer, Gesundes Kinzigtal GmbH, Germany</p> <p>350 Creating an integrated behavioural/developmental care partnership: financing and measuring effective change * T. David Elkin, University of Mississippi Medical Center, USA</p> <p>562 Toward integrating birth care by bundled payments in the Netherlands. Describing the model and expectations of key stakeholders Jeroen Nathan Struijs, RIVM, Netherlands</p> <p>414 Integrated Care Pathway and personalised care at the heart of Lombardy Region’s strategy for tackling chronic care: lessons learnt from the CreG (Chronic Related Group) model Verdiana Morando, SDA Bocconi, School of Management Bocconi University, Italy</p>	<p>NHS24 Scotland / EU HP project SCIROCCO</p> <p>Anne Hendry, National Clinical Lead for Integrated Care, Joint Improvement Team, Scottish Government</p>
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5.F Integrated care in care homes	5.G Giving power to the people: experiences in community-led service design	5.H Making change happen: lessons from implementing eHealth and pathways	5.I Workshop (664): Integrated Care Pioneers	5.J Symposium: Policy plans and strategies, part 4: integrating mental health
ALE Room H1.39	Intel Theatre	Icon Theatre	ALE Room E1.17/18	ALE Room E2.16/17
<p>Chaired by Albert Alonso, International Foundation for Integrated Care (IFIC)</p> <p>453 PROACT – A Journey of Integration&amp; Collaboration of Health Services into Residential Aged Care *</p> <p>Debra Donnelly, Sydney Local Health District, Australia</p> <p>474 In reach into Nursing Homes Education, Training and Development Programme *</p> <p>Sadie Campbell and Mandy Ellis, Health and Social Care Board, Northern Ireland, UK</p> <p>754 Respect to Prevent- A whole system approach to the prevention of elder abuse within care settings *</p> <p>Marita O'Brien, Age Action Ireland, Ireland</p> <p>794 Developing cultures of person-centredness *</p> <p>Lorna Patricia Peelo-Kilroe, Health Service Executive (HSE), Ireland</p>	<p>Chaired by Nick Goodwin, International Foundation for Integrated Care (IFIC) and Elaine Kelly, Patient Representative</p> <p>205 Relationship-based Care and Improved Health Outcomes: Southcentral Foundation's Customer-Centered Approach</p> <p>Karen McIntire, Michelle Tierney, and Steve Tierney, Southcentral Foundation, USA</p> <p>506 Citizen Led Healthcare - Learning from the Millom experience: An NHS North West Leadership Academy Project *</p> <p>John Howarth, Cumbria Learning Initiative Collaborative and Millom Alliance and Kay Worsley-Cox, NHS North West Leadership Academy, UK</p> <p>647 Co-designing Integrated Care Using Participatory Action Research [PAR]: The Epilepsy Partnership in Care [EPiC] Project</p> <p>Jarlath Varley, Royal College of Surgeons, Ireland</p>	<p>Chaired by Andrew Terris, Dotjoiner</p> <p>590 Implementing integrated care – lessons from the national implementation of general eReferrals in Ireland *</p> <p>Maria Quinlan, University College Dublin, Ireland</p> <p>623 Information When and Where Needed for Safe and Effective Integrated Care</p> <p>Mary Fitzsimons, Royal College of Surgeons, Ireland</p> <p>215 The Canterbury pathway to integrated care, warts and all *</p> <p>Dr Lisa McGonigle and Dr Graham McGeoch, Canterbury District Health Board, New Zealand</p> <p>666 Managing integrated care – experiences from developing a digital pathology network</p> <p>Kristina Palm, Karolinska Institutet, Sweden</p>	<p>Chaired by Robin Miller, University of Birmingham, UK</p> <p>This workshop will provide insights and discussion regarding:</p> <ul style="list-style-type: none"> <li>• The context, aims and aspirations of the Integrated Care Pioneer Programme in England</li> <li>• The detailed methodology of the five year, multi-disciplinary evaluation</li> <li>• Emerging evidence of the progress and impacts of the programme to date</li> </ul>	<p>Chaired by Henk Nies, University of Amsterdam</p> <p>711 The Development of a Programme of Mental Health Services for People with Intellectual Disability in Ireland</p> <p>Philip Charles Dodd, Health Service Executive (HSE), Ireland</p> <p>188 The development of Health Services Executive Best Practice Guidance for Mental Health Services in Ireland</p> <p>Linda Moore, Health Service Executive (HSE), Ireland</p> <p>796 Whole of patient cancer care: bridging the gap between policy and practice</p> <p>Prof Brian Kelly, University of Newcastle, Australia</p> <p>797 Integrated mental healthcare in Australia: rural pact and city partnership *</p> <p>David Perkins, University of Newcastle, Australia</p>

<p>512 Initial learning from system wide feedback about an integrated physical and mental health, in-reach, service for care homes, Alison Coates, Oxford Health NHS Foundation Trust, UK</p>	<p>566 Co-designing Integrated Care: Better everyday life for high needs/high costs clients Erja Oksman, Päijät-Häme Social and Health Care District, Finland</p>			
<p><b>5.K Oral poster session: Training programmes to support integrated care (in association with the Integrated Care Academy©)</b></p>	<p>Chaired by Deborah Kopansky-Giles, University of Toronto, Canada</p> <p>344 Childhood Obesity Prevention program for disadvantaged minorities in Sweden highlights both challenges and successes of an innovative integrated care model Joachim Werr, Health Navigator, UK</p> <p>316 Putting Person Centred Pathways into Practice Cathryn Sloan, Advancing Quality Alliance, UK</p> <p>270 A Nurse Led Clinic’s contribution to Patient Education and Promoting Self-care in Heart Failure Patients: A Systematic Review* Jacinta Clare Walsh, University of Limerick Hospital Group, Nenagh Hospital, Ireland</p> <p>355 Primary Care Education, Pathways and Research of Dementia (PREPARED): Promoting integrated dementia care through Primary Care Team education Louise Hopper, Dublin City University, Ireland</p> <p>133 Participatory design of a patient-centered and interprofessional training program for patients, students and care professionals Thomas Willem Vijn, Radboudumc, Netherlands</p> <p>221 Appropriate prescription of antibiotics due to multi-modal approaches Ingo Meyer, OptiMedis AG, Germany</p>			
<p><b>Classroom H1.51</b></p>				
<p>19.30 – 23.30</p>	<p>Congress Dinner at the Royal Hospital Kilmainham</p>			

## Wednesday, 10 May 2017

9.00 – 10.30 O'Reilly Theatre	<b>PLENARY 4: Preventing and managing chronic disease: engaging and empowering people</b>			
<p>Chaired by Stephanie O’Keeffe, National Director of Health and Wellbeing, Health Service Executive (HSE), Ireland</p> <p><b>WHO Framework on integrated people-centred health services: putting people and communities at the centre of health systems</b> Nuria Toro, Technical Officer on Integrated people-centred health services, World Health Organization (WHO)</p> <p><b>Strategies to activate and empower patients in the management of their own care (609)</b> Michael Brophy, Chair, National Patient Forum</p> <p><b>Supporting integration through new roles and working across boundaries</b> Helen Gilbert, Fellow, Policy, The King's Fund</p>				
10.30 – 11.00	Refreshments			
11.00 – 12.30	<b>PARALLEL SESSIONS 6</b>			
<b>6.A Integrated care for children and adolescents, part 1: Designing policies (182)</b>	<b>6.B Inclusive services to tackle homelessness and substance abuse</b>	<b>6.C Leading and managing integrated care networks: theory versus practice</b>	<b>6.D Developing education and training programmes for integrated care (in association with the Integrated Care Academy@)</b>	<b>6.E The Implementation Room: How to design and implement integrated care: Lessons from early adopters in Europe - Basque Country, Spain (Organised by the European Commission)</b>
ALE Room E1.17/18	Classroom H1.51	Elan Theatre	O’Connor Theatre	ALE room H1.49

<p>Chaired by Frank Tracey Children’s Health Queensland, Australia and Alf Nicholson, Health Service Executive (HSE), Ireland</p> <p>278 National policy on access to services for children with disability or developmental delay: Working together to support children and families Caroline Cantan, Health Service Executive (HSE), Ireland</p> <p>524 Integration of health and social care for children with complex health conditions: an assessment of the policy and organisational context in Europe * Austin Warters, Trinity College Dublin, Ireland</p> <p>589 Co-creation of Integrated Care: The Wiki-Management Model© A case study example – Connecting Care for Children (CC4C) Christina Theodore, Optimity Advisors, UK</p> <p>624 A Conceptual Model to Support Integrated Early Intervention Practice for Children with Disabilities</p>	<p>Chaired by Dr William Flannery, Comorbid Mental Illness and Substance Misuse</p> <p>385 National Drugs Rehabilitation Framework: person-centred care in the addiction services Aoife Davey, Health Service Executive(HSE), Ireland</p> <p>689 Innovative co-design of integrated services designed to improve access to health care Joseph Doyle, HSE/ Safety Net, Ireland</p> <p>523 Successful application of a cross-sectoral integrated care approach to addiction and homeless services – the experience from Southern Ireland Eoin Coughlan and Joe Kirby, Health Service Executive (HSE), Ireland</p> <p>405 To reduce antisocial behaviour on one ground floor team at a drug treatment centre to zero by June 2016 Fiona Fenton, HSE National Drug Treatment Centre, Ireland</p> <p>529 Transitions in care: What can family-members of people</p>	<p>Chaired by Damien McCallion, National Ambulance Service, Health Service Executive (HSE), Ireland</p> <p>748 Distributed versus centralized leadership in the implementation of a Canadian integrated care initiative Jennifer Gutberg, University of Toronto, Canada</p> <p>564 Hospital-Led Integrated Care for High Need-High Cost Patients: A review of reviews Xin Ya Lim, Saw Swee Hock School of Public Health, National University of Singapore, Singapore</p> <p>743 Supports and hindrances to the integration of co- located services in multiple models of primary health care delivery Integration in co- located primary health care services Gerard Frances Gill, Deakin University, Australia</p> <p>439 Weymouth and Portland Integrated Care Hub Helen Louise Persey, Dorset HealthCare University NHS Foundation Trust, UK</p>	<p>Chaired by Geraldine Shaw, Health Service Executive (HSE), Ireland</p> <p>721 A ‘How-To-Guide’ for teaching and assessing Collaborator Role competencies in family medicine residency and health professional training programs Deborah Kopansky-Giles, University of Toronto, Canada</p> <p>415 Developing a National Training Programme for Health Behaviour Change for health professionals in the Irish Health Service Mairead Gleeson and Aileen Scott, Health &amp; Wellbeing Division, Health Service Executive (HSE), Ireland</p> <p>508 Developing a National Undergraduate Curriculum for Health Professionals in Ireland on health behaviour change (Making Every Contact Count) Maria O’ Brien, Health Service Executive (HSE), Ireland</p> <p>352 Acute Medicine Nurses facilitating Patient Flow – A National Unscheduled Care Clinical Skills and Competencies Education Programme Miriam Bell, Health Service Executive (HSE) Ireland South East and Geraldine Shaw, ONMSD, Clinical Strategy and Programmes</p>	<p>Moderator: Anne-Marie Yazbeck, Chafea, European Commission</p> <p>Main topics addressed: a) Risk stratification (population and individual service selection) b) Stakeholders consensus building and commitment for integrated care, patient empowerment</p> <p>Speakers: Esteban de Manuel Keenoy, Director of Kronigune (Basque Centre for Health Services Research and Chronicity), Basque Country, Spain / EU HP projects SCIROCCO, ACT@Scale and ASSEHS</p> <p>Marisa Merino, Osakidetza, Basque Country, Spain / EU HP project ACT@Scale</p>
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<p>Clare Carroll, School of Health Sciences, Áras Moyola, NUI Galway, Ireland + 638 Relationship Stages in Early Intervention Practice for Children with Disabilities * Clare Carroll, School of Health Sciences, Áras Moyola, NUI Galway, Ireland</p>	<p>who struggle with substance use teach us about care-integration? Findings from the German AnNet Study Marion Schnute, Universität Hildesheim, Germany</p>		<p>Division, Health Service Executive (HSE), Ireland  646 Promoting the delivery of integrated care by a tiered approach of training and education, Dr Teresa Burdett, Bournemouth University, UK</p>	
<p><b>6.F Workshop (292): The SELFIE project on Integrated Care for Persons with Multi-Morbidity: framework, promising programmes, financing, and evaluation'</b></p>	<p><b>6.G Managing Diabetes</b></p>	<p><b>6.H Workshop SIG Intermediate Care</b></p>	<p><b>6.I System evaluation/evaluation of impact</b></p>	<p><b>6.J How to involve the third sector and other service providers?</b></p>
<p><b>ALE Room H2.39</b></p>	<p><b>Lynch Theatre</b></p>	<p><b>ALE Room E2.16/17</b></p>	<p><b>George Moore Theatre</b></p>	<p><b>Intel Theatre</b></p>
<p>Chaired by Maureen Rutten-van Molken, Erasmus University Rotterdam, Netherlands  A conceptual framework for integrated care for multi-morbidity Verena Struckmann, Berlin University of Technology, Germany  Barriers and facilitators to the implementation of promising integrated care programmes for multi-morbidity: An overarching analysis</p>	<p>Chaired by Dr Axel Kaehne, EPRC, UK  223 Demonstrating the Practicalities of a Patient Centred Medical Home (PCMH) for Diabetes Care in an Australian Corporate Medical Centre Setting Harald Alexander Pope, Primary Health Care Ltd, Australia  343 Integrated Care of people with Type 2 diabetes in Western Sydney: A business case for Joint Specialist Case Conference (JSCC) with General Practice</p>	<p>Chaired by Anne Hendry, IFIC Scotland  276 Evaluating the impact of an Acute Care at Home service on acute hospital admissions Eamon Farrell and Roisin Toner, Southern Health and Social Care Trust, UK  677 Early Supported Discharge after stroke: a feasible and effective service model for a rural population</p>	<p>Chaired by Apostolos Tsiachristas, Health Economics Research Centre, Oxford University  706 Evaluating the implementation process of an integrated care program in a region Ana Miquel Gómez, Servicio Madrileño de Salud, Spain  402 Process evaluation of the national clinical care programmes in Ireland Catherine D Darker, Trinity College Dublin, Ireland</p>	<p>Chaired by Hugh O'Connor Age Friendly Ireland  456 Integrated care: Third Sector engagement and co-responsibility Ian Alister Shepherd Mathieson, SCVO (Scottish Council for Voluntary Organisations), UK  476 Third Party Delegation; The required governance framework Paul Labourne, Welsh Government, UK</p>

<p>Miriam Reiss, Institute for Advanced Studies, Austria</p> <p>Exploring different financial and payment schemes applied across integrated care programmes for multi-morbidity Jonathan Stokes, University of Manchester, UK</p> <p>Multi-Criteria Decision Analysis (MCDA) for the evaluation of integrated care programmes for multi-morbidity Fenna Leijten, Erasmus University Rotterdam, the Netherlands</p>	<p>Gideon Meyerowitz-Katz, Western Sydney Local Health District, Australia</p> <p>570 Trends in the Quality of Structured Diabetes Care in Primary Care Fiona Mary Riordan, University College Cork, Ireland</p>	<p>Ciara Breen, Occupational Therapy Dept, Galway University Hospital, Ireland</p> <p>220 The Development and Refinement of a Regional Model for Medicines Optimisation in Older People in the Intermediate Care Setting Ruth Miller, Western Health and Social Care Trust, UK</p> <p>367 Home ward: our partnership journey towards integrated care (Oral poster) Christopher Hilton, West London Mental Health NHS Trust, UK</p> <p>Technology Enabled Intermediate Care in Ayrshire Kathleen McGuire, TEC lead, NHS Ayrshire and Arran</p> <p>Update on SIG activities – Anne Hendry, IFIC Scotland and Marco Inzitari, Parc Sanitari Pere Virgili, Spain</p>	<p>374 Evaluation of the implementation of integrated care for people with chronic conditions Therese Van Durme, Université Catholique de Louvain, Belgium</p> <p>777 Implementation of an evaluation system for chronic care models in Spain Roberto Nuño-Solinís, University of Deusto, Spain</p> <p>420 Simulation as a tool for evaluating intelligent self-care systems managing chronic disease patients Elham Shojaei, Universitat Autònoma de Barcelona, Spain</p>	<p>452 Supporting Patient Outcomes through Organised Networks (SPOT ON) Dianne Madonna Cross, Sunshine Coast Hospital and Health Service, Australia</p> <p>338 A New Solution to Health and Wellbeing Care in a Rapidly Growing High Rise Inner City Neighbourhood, Dr Pamela Garrett, Sydney Local Health District, Australia</p>
<p>12.30– 14.00</p>	<p><b>Buffet lunch, exhibition, posters, networking and lunchtime workshops</b></p>			
	<p><b>Lunchtime Workshops</b></p>			

<b>WLW 1 Oral poster session: Integrated care for children and adolescents 12.30 – 13.30</b>	<b>WLW 2 Symposium: Hospital-based integrated care 12.30 – 13.30</b>	<b>WLW 3 Workshop (567): Value-based integrated care: Exploring strategies to enhance the uptake of integrated care 12.30 – 13.30</b>	<b>WLW 4 Symposium: Improving Access to diagnostics in primary care 13.00 – 14.00</b>	<b>WLW 5 Oral poster session: Engaging hard to reach communities 13.00 – 14.00</b>
<b>ALE Room E1.17/18</b>	<b>ALE Room H2.39</b>	<b>George Moore Theatre</b>	<b>ALE Room E2.17/18</b>	<b>ALE room H1.49</b>
<p>Chaired by Eilish Hardiman, National Children and Paediatric Hospital Group Health Service Executive (HSE), Ireland</p> <p>455 Development of a framework for the delivery of integrated child healthcare: a commissioning support tool Sarah Montgomery-Taylor, Imperial College Healthcare NHS Trust, UK</p> <p>543 A View of the Whole Child - Patient Co-Design of a Communication and Information Tool to Support Complex Care Lisa Sarah Altman, Sydney Children's Hospitals Network, Australia</p> <p>531 Paediatric Spasticity and Orthopaedic Management for Children with Physical and Neuro-disability Gillian O Dwyer, Enable Ireland Orthopaedic Care Pathway, Ireland</p>	<p>Chaired by Paddy Kenny Royal College of Surgeons in Ireland</p> <p>360 Hardwicke: transition from a surgical ward to an exemplar Specialist Geriatric Ward Margaret O Donoghue, Beaumont Hospital, Ireland</p> <p>765 Implementation of an integrated delirium prevention system of care for elderly patients with hip fractures Wen Qi Mok, Khoo Teck Puat Hospital, Singapore</p> <p>640 Enhanced initiation of osteoporosis management in hip fracture surgery patients Su, Khoo Teck Puat Hospital Singapore</p>	<p>Chaired by Pim Valentijn and Bert Vrijhoef, Maastricht University, Netherlands</p> <p>555 A meta-framework and conceptualisation of person and people-centred integrated health care Sue Lukersmith, University of Sydney, Australia</p> <p>576 A participatory evaluation of the validity and feasibility of the Meta-framework of Person and People-centred Integrated Health Care (PPCIHC) Sue Lukersmith, University of Sydney, Australia</p>	<p>Chaired by Brian Murphy, Primary Care Division Health Service Executive (HSE), Ireland</p> <p>213 Bringing Cardiac Diagnostics to the Heart of the Community Anthony Ryan and Frank Morrison, Sligo University Hospital</p> <p>411 Improving GP access to U/S – a multidimensional approach in collaboration with the Primary Care Division Peter Kavanagh, Royal College of Surgeons, Ireland</p>	<p>Chaired by Nuria Toro, World Health Organization (WHO)</p> <p>423 Non-communicable diseases prevention through community mobilization Tatyana Svetlovich, Belarus Red Cross, Belarus</p> <p>489 'Irish Traveller' Ethnic Minority Group - Chronic Conditions Community Heart Health Pilot Programme Anne-Marie Lawlor and Seathrún O' Casáide, Health Service Executive (HSE), Ireland</p> <p>200 Care at home for elderly – lessons learnt from the Swiss Red Cross "Integrated Home Care" in Eastern Europe/CIS Christine Rutschmann, Swiss Red Cross, Switzerland</p> <p>199 Active, empowered and young at heart * Christine Rutschmann, Swiss Red Cross, Switzerland</p>



535 The integration of care at the acute/ community/ primary care interface for children with complex health needs in 30 European Countries: A MOCHA study Maria Brenner, Trinity College Dublin, Ireland				
713 How Primary Care Pediatricians Manage Behavioral Health Problems in Integrated and Non-Integrated Clinics Andrew Roger Cook, University of Michigan, USA				
<b>WLW 6 International Journal for Integrated Care</b> <b>13.00 – 14.00</b>				
<b>Classroom H1.51</b>				
Meet the Editors How to get published				
14.00 – 15.30	<b>PARALLEL SESSIONS 7</b>			
<b>7.A Integrated care for children and adolescents, part 2: Implementation</b>	<b>7.B Integrated care for older people in the community</b>	<b>7.C Organisational development – workforce development (in association with the Integrated Care Academy©)</b>	<b>7.D Managing patients in and out of hospital</b>	<b>7.E The Implementation Room: How to design and implement integrated care: Lessons from early adopters in Europe - Norrbotten, Sweden (Organised by the European Commission)</b>
<b>ALE Room E1.17/18</b>	<b>ALE Room H2.39</b>	<b>O'Connor Theatre</b>	<b>George Moore Theatre</b>	<b>ALE room H1.49</b>

<p>Chaired by Frank Tracey Children’s Health Queensland, Australia, Gerry O’Neill, Health Service Executive (HSE)</p> <p>558 Integrated care service models for children and youths at risk: facilitators and barriers for the development of successful services Line Melby, SINTEF, Norway</p> <p>137 National scaling-up of an area-based approach to Prevention, Partnership &amp; Family Support in Ireland: Key strengths and challenges to its implementation Dr Aisling Gillen, Prevention, Partnership &amp; Family Support (PP&amp;FS), Tusla, Ireland</p> <p>132 Developing patient-centred outcome measures (PCOMs) in a child health population Sarah Montgomery-Taylor, Imperial College Healthcare NHS Trust, UK</p> <p>657 Getting Started - Getting Better Conor Owens, Health Service Executive (HSE), Ireland</p>	<p>Chaired by Anne Hendry, IFIC Scotland and Inés García-Sánchez</p> <p>145 Program of integrated geriatric and primary care for frail older adults in the community. An innovation case Marco Inzitari, Parc Sanitari Pere Virgili, Spain</p> <p>120 Geriatrician in the Practice Model of Care Jeremy Nicholas Christley, Shoalhaven Hospital, Australia</p> <p>466 A Community Virtual Ward Supporting Integrated Care for Older Persons with Complex Health and Social Care Needs Clare Lewis, Health Service Executive (HSE), Ireland</p> <p>778 Integrated Home Care Service: Qualitative Study on Collaboration between Home Care Nursing and Social Service Margret Gudnadottir, Reykjavik City, Iceland</p> <p>596 Intensive multidisciplinary home rehabilitation for older people with severe conditions Joern Kiselev, Charité Universitätsmedizin Berlin, Germany</p>	<p>Chaired by Esther Suter, University of Calgary, Canada</p> <p>757 The 21st century public servant - what roles and skills do we need from public servants to deliver better outcomes for citizens? Catherine Mangan, University of Birmingham, UK</p> <p>726 iCOACH: Integrated care as boundary spanning: Organizational workarounds in the delivery of community based primary health care Frances Margaret Morton-Chang, University of Toronto, Canada</p> <p>175 Integration or co-ordination – what’s in a name? a critical appraisal of the application of integrated care in the context of real world clinical care delivery Michael Rigby, Keele University, UK</p> <p>625 Struggling to Maintain Professional Identities When Engaging in Inter-Professional Teamwork to Deliver Integrated Care Atif Sarwar, Anglia Ruskin University, UK</p>	<p>Chaired by Sinéad Fitzpatrick, Integrated Care Programme for Patient Flow, Health Service Executive (HSE)</p> <p>125 Integrated Hospital Discharge Programme Joe Nguyen, PPL</p> <p>744 Callcenter – an Integrated Healthcare System in the Middle of Denmark Argrethe Smidth, Aarhus University, Denmark</p> <p>+</p> <p>751 An Integrated Healthcare System in the Middle of Denmark - the successes, barriers and the influence on Healthcare utilization Argrethe Smidth, Aarhus University, Denmark</p> <p>327 Developing a National Patient Transfer Letter for use by both the Nursing Home (NH) &amp; Acute Hospital (AH) Sectors Jonathon O’Keeffe, St Vincent’s Hospital and National Clinical Programme for Older People, Ireland</p> <p>707 Integrated Healthcare for the Frail Older Adult</p>	<p>Moderator: Mieke Rijken, Project Coordinator of EU HP project ICARE4EU</p> <p>Main topics addressed: a) Stakeholder engagement, collaboration/trust b) Workforce/patients education and training</p> <p>Speakers: Karin Jones, Director of Development, Region Norrbotten, Sweden/ EU HP project SCIROCCO</p> <p>Sofi Nordmark, PhD, Project Manager for My Plan, Region Norrbotten, Sweden/ EU HP project SCIROCCO</p>
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		549 Prescribing Tales from Middle Earth - Integrating a Pharmacist Prescriber into the primary healthcare team, Kerry Muller Pharmacist Prescriber, New Zealand	Breffni Drumm and Frank Morrison, Sligo University Hospital, Ireland	
<b>7.F Integrated care for people with dementia</b>	<b>7.G Using technologies to improve patient participation in and access to care</b>	<b>7.H Care planning and coordination</b>	<b>7.I Capturing complex interventions: evaluating integrated care for target populations</b>	<b>7.J Symposium: Frameworks for integrated care (in association with the Integrated Care Academy®)</b>
<b>Lynch Theatre</b>	<b>Elan Theatre</b>	<b>Intel Theatre</b>	<b>Icon Theatre</b>	<b>ALE Room E2.16/17</b>
<p>Chair: Mary Manning, National Dementia Office</p> <p>191 Guidance for healthcare staff: Advance Care Planning and Advance Healthcare Directives with People with Dementia Deirdre Shanagher, Irish Hospice Foundation, Ireland</p> <p>251 Alzheimer's Cafe Bray - An Integrated Hospital and Community Patient-Centred Approach Carol de Wilde, Bray Alzheimer's Cafe, Ireland</p> <p>255 Collaborative primary care for community dwelling individuals with dementia: the DementiaNet approach</p>	<p>Chaired by Wendy Costello, iCAN Irish Children's Arthritis Network</p> <p>194 NHS Western Isles - Involving our Patients: Faster Access to Treatment for Hypertension in Primary Care, Iain Trayner, NHS Western Isles and Lisa Taylor, Simple Shared Healthcare, UK</p> <p>239 Managing Chronic Care &amp; Tele-Monitoring Model for enhancing integrated care – The MOMA Suggestion Angela Irony, Maccabi HealthCare Services, Israel</p> <p>389 Using Information Communication Technology in Models of Integrated Community-Based Primary</p>	<p>Chaired by Carmel Hoey, Nursing and Midwifery Development Officer, HSE, Ireland</p> <p>636 Supporting Stroke Survivors in Roscommon Colette Gill, Health Service Executive (HSE), Ireland</p> <p>396 The ParkinsonNet approach: a model of integrated care for long term conditions Mariëtta Eimers, ParkinsonNet, Netherlands</p> <p>578 Delivering Person-Centric, Seamless Care through the Patient Appointment Consolidation (PAC) Programme</p>	<p>Chaired by Dr Siobhan Jennings Health and Wellbeing Division, Health Service Executive (HSE), Ireland</p> <p>289 Evaluation of the effectiveness of complex health care interventions: the example of case management Anne-Sophie Lambert, UCL, Belgium</p> <p>471 Quality of Dutch integrated head and neck cancer care: measurements and evaluation Lydia F.J. van Overveld, Scientific Center for Quality of Healthcare, Nijmegen, Netherlands</p> <p>229 Evaluating a cardiology Primary Care Plus intervention: a practice-based, mixed-methods research Tessa Clara Catharina Quanjel, Maastricht University, Netherlands</p>	<p>Chaired by Dr Deirdre Mulholland, Health Service Executive (HSE), Ireland</p> <p>801 A framework approach to enable local leaders integrate care for older persons: moving from the 'what' to the 'how' PJ Harnett, Health Service Executive (HSE), Ireland</p> <p>739 Development, evaluation and implementation of an Interprofessional Collaboration Competency Framework – Experiences from a Canadian Inner City Teaching Hospital Deborah Kopansky-Giles, University of Toronto, Canada</p> <p>236 New care service landscape-challenging integrated care</p>

<p>Minke Saskia Nieuwboer, Radboudumc, Netherlands</p> <p>293 The implementation of personalised supports for people with dementia through multi-stakeholder, integrated care networks Fiona Keogh, Centre for Economic and Social Research in Dementia, NUI Galway</p>	<p>Health Care: Exploring ICT in the iCOACH Study Carolyn Steele Gray, Lunenfeld-Tanenebaum Research Institute, Sinai Health System, Canada</p> <p>807 What happens when patients can see their doctors' note? - the Open Notes movement Susan Mende, Robert Wood Johnson Foundation, USA</p>	<p>Kah Mun Foo, National University Health System, Singapore</p> <p>233 "My Health" - A new coaching approach for empowering people to health activities in an integrated care setting Christian Melle, Gesundes Kinzigtal GmbH, Germany</p>	<p>703 Evaluating the impact of an integrated care program Ana Miquel Gómez, Servicio Madrileño de Salud, Spain</p> <p>782 Fostering a chronic care strategy in the Basque country through the evaluation of health care providers Eva Lamiquiz-Linares, Basque Government, Spain</p>	<p>Maren Sogstad, NTNU, Norway</p> <p>424 An Integrated Care Charter - Correcting the Organisational Focus Paradox by Empowering the Citizen Michael J Rigby, Keele University, UK</p> <p>308 National Quality Assurance &amp; Improvement System (NQAIS) – Medicine Howard Johnson, Health Service Executive (HSE), Ireland</p>
<p>7.K Oral poster session: Eliciting feedback, evaluating perspectives: how to capture the perspectives of patients, caregivers and providers?</p>	<p>Chaired by Viktoria Stein, International Foundation for Integrated Care (IFIC)</p> <p>310 Evaluation of Patient-perceived Empathy of Health and Social Care Professionals in an Acute Hospital Setting Katie Walsh, St. James' Hospital, Ireland</p> <p>467 Factors Influencing Decision-Making in Pregnancy and Institutional Delivery Zeenat Sultana, Bangladesh Center for Communication Programs, Bangladesh</p> <p>676 Perspectives of people with aphasia post-stroke towards recovery &amp; living successfully. A systematic review and qualitative evidence synthesis. Molly Manning, University of Limerick, Ireland</p> <p>174 Investigating the Management of Diabetes in Nursing Homes in the West of Ireland using a Mixed Methods Approach Lorna Hurley, Galway University Hospital, Ireland</p> <p>331 The Knowledge of Attitudes of Nurses and Doctors caring for Dementia Patients in Hospital Antoinette Larkin, Saolta, Ireland</p> <p>297 Informal care and diversity explored in interdisciplinary research* Rieke Hengelaar, Hogeschool van Amsterdam, Netherlands</p>			

	<p>667 An Exploration of Resilience among Family Carers of People with Dementia Áine Margaret Teahan, University College Dublin, Ireland</p> <p>790 Participation of patients with chronic diseases in integrated care – a systematic review Inez Buyck, LUCAS KU Leuven, Belgium</p>
Classroom H1.51	
15.30 – 17.15 O'Reilly Theatre	<b>PLENARY 5: Ageing, health and wellbeing</b>
	<p>Chaired by Dr Siobhán Kennelly, Health Service Executive (HSE), Ireland</p> <p><b>Ministerial address</b> Helen McEntee T.D., Minister of State for Mental Health and Older People, Republic of Ireland</p> <p><b>A reflection on old age: making it count</b> Dr Elisabeth Mestheneos, Past-President Age Platform Europe/ 50plus Hellas, Greece</p> <p><b>Living in a more age-friendly society: co-producing services to reflect the aspirations of older people</b> Lucie Stephens, Head of Co-production, New Economics Foundation</p> <p><b>EU Joint Action on Frailty</b> Prof Leocadio Rodriguez Mañas, Head of the Department of Geriatrics at the Hospital Universitario de Getafe (Madrid)</p>
17.15 – 17.30 O'Reilly Theatre	<p><b>CLOSING CEREMONY</b></p> <p><b>Closing remarks</b> Dr Áine Carroll, National Director, Clinical Strategy &amp; Programmes Division, Health Service Executive (HSE), Ireland</p> <p><b>Invitation to join ICIC18 in the Netherlands</b> Henk Nies, University of Amsterdam and National Institute for Public Health and the Environment (RIVM)</p>

	<p><b>Invitation to join APIC1 in Australia</b> Frank Tracey Children's Health Queensland</p> <p><b>Closing remarks</b> Dr Nick Goodwin, CEO, International Foundation for Integrated Care (IFIC)</p>
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## Poster Display Only (no oral presentation time allowed)

### Theme 1. Promoting the health and welfare of people, families and communities

1. 101 Finding 'Win' Factors for People with Serious Mental Illness in New York: a qualitative analysis of primary care provision in behavioral health settings  
Parashar Pravin Ramanuj, Royal National Orthopaedic Hospital, UK
2. 110 #IrishMed; let's talk, and break down the barriers  
Liam FARRELL, #IrishMed, UK
3. 117 Women's Health Initiative/Bladder Health. A health promotion initiative which empowers women to improve their bladder health & quality of life  
Fiona Stuart and Sinead Grogan, Health Service Executive (, Ireland
4. 122 Functional exercise after total hip replacement; The FEATHER project  
Brenda M Monaghan, Health Service Executive, Ireland
5. 131 The Role of Advocacy in children's palliative care  
Sharon Ann Thompson, Individual patient advocate, Ireland
6. 218 A retrospective audit of the 'Back in Motion Programme': A stratified group based, physiotherapy programme for patients with Chronic Low Back Pain  
Sarah McShane, Health Service Executive, Ireland
7. 230 Application of the RC service model of HBC into the social and health system of Bosnia and Herzegovina (achievements and challenges)  
Sarafina Vilušić, Swiss Red Cross, Bosnia and Herzegovina
8. 242 A risk of frailty assessment tool to encourage prevention pathways in Macvia France EIP-AHA reference site  
Perrine Felix, Carsat, France
9. 249 How the evaluate population health? A study of nine population management initiatives  
Roy Johannes Petrus Hendrikx, Tilburg University, Netherlands
10. 307 Assistive Technology: Resource for Integrating care and social inclusion for people with intellectual disability  
John Owuor, Trinity College Dublin, Ireland
11. 341 Maternity Sepsis Screening Tool Pilot  
Karn Cliffe, Health Service Executive, Ireland
12. 353 Facilitating Development of Education Resources for Intellectual Disability Services through a Community of Practice  
Daragh Rodger, St Mary's Hospital Phoenix Park & SNHS DCU, Dublin
13. 363 Advancing Research to Inform Practice within Community "supporting interventions for young people and families' affected by substance misuse"

Denis Dominic Murray, Health Service Executive, Ireland

14. 364 Evaluating and Improving the Quality of Patient Care in the Cardiac Catheterization Laboratory at University Hospital Waterford  
Alma Therese O' Connor, University Hospital Waterford, Ireland
15. 384 EMPOWERING MINORITIES. PATHWAYS FOR BASQUE LANGUAGE INTEGRATION IN A BILINGUAL SETTING  
Aitor Montes and Bidane Petralanda, OSAKIDETZA-BASQUE NATIONAL HEALTH SYSTEM, Spain
16. 400 Pushing the Boundaries: The Impact of the Role of the Clinical Nurse /Midwife Specialist (CN/MS) Sexual Assault Forensic Examination (SAFE) in Ireland  
Deborah Marshall, Regional Hospital Mullingar, Ireland
17. 413 A community approach as a lever for integrated health & social care  
Siebren Nachtergaele, University College Ghent, Belgium
18. 461 Developing an integrated approach across various government departments for service users with First Episode Psychosis to achieve employment and educational goals using Individual Placement Support model  
Rhona Mary Jennings, Health Service Executive, Ireland
19. 468 Evaluating integrated social care by utilizing regional resources in Japan  
Masaaki Otaga, National Institute of Public Health, Japan
20. 497 The pivotal role of the Primary Care Psychologist in integrated care: from an experience in Flanders towards policy development  
Solvejg Wallyn, Flanders Agency for Care and Health, Belgium
21. 505 Making Every Contact Count (MECC) – Chronic Disease Risk Factor and Brief Advice Recording  
Jacinta Mulroe, Health Service Executive, Ireland
22. 507 Knowledge and attitudes of frontline practitioners on Government policy to reduce alcohol consumption in Ireland  
Rose McCaul, Health Service Executive, Ireland
23. 511 Development of a patient decision aid for breast reconstruction after mastectomy: patient perspectives on decision making  
Montse Moharra, Agency for Health Quality and Assessment of Catalonia (AQuAS), Spain
24. 587 Clinical findings on Body Mass Index in an Intellectual Disability Population and the effect of a healthy lifestyle intervention clinic  
Patricia Josephine Boylan, Cheeverstown House, Ireland
25. 682 The Irish National Rare Disease Office (NRDO): A national step towards improving access to health and care services for individuals and families living with Rare Diseases  
Grace O'Sullivan, HSE Clinical Strategy & Programmes Division, Ireland
26. 698 Early detection of deterioration in the older persons in a community setting the Kildare, West Wicklow area Co Kildare part of CHO7



MARY ROACH, Health Service Executive, Ireland

27. 704 Evolution, Revolution, Devolution and Volution of Singapore's Healthcare System  
Mui Cheng Low, National University of Singapore, Singapore
28. 729 Municipal health conferences in the state of Baden-Wuerttemberg, Germany – ready for initiating and steering primary health care provisions at community level?  
Daniel Dröschel, University of Sheffield; Mobile University Riedlingen; MARs GmbH, Germany
29. 741 Health Atlas Ireland - Resource Profiler  
Howard Johnson, Health Service Executive, Ireland
30. 783 Sepsis Awareness - An Irish Survey  
Yvonne Margaret Young, Health Service Executive, Ireland
31. 262 Nurse Led Symptom based Telephonic Triaging in Post-Acute Care at Home Programme (PACH):  
Reduction in unnecessary Acute Hospital admissions  
Tina Veronique Tng, Tan Tock Seng Hospital, Singapore
32. 378 A daily multidisciplinary hospital discharge support meeting in an acute hospital: An evaluation of a quality improvement initiative to facilitate timely discharge & transfers of care  
Aoife Mary O'Sullivan, Mercy University Hospital, Cork, Ireland
33. 379 Using an integrated model of care between an acute hospital and primary care in a transitional care unit to support patient flow and discharge home  
Tim Dukelow, Mercy University Hospital, Cork, Ireland
34. 105 Evaluation of a transitional care programme for frail older adults and the effectiveness for the oldest old  
Wilma van der Vlegel-Brouwer, IJsselland Hospital, Netherlands
35. 190 The GP OOH Palliative Care Handover Project  
Deirdre Shanagher, Irish Hospice Foundation, Ireland
36. 294 Integration of resources for the improvement of attention to people with chronic diseases at nursing home  
Susana Lamana, Fundacio Vallparadis, Spain
37. 455 Development of a framework for the delivery of integrated child healthcare: a commissioning support tool  
Sarah Montgomery-Taylor, Imperial College Healthcare NHS Trust, UK
38. 543 A View of the Whole Child - Patient Co-Design of a Communication and Information Tool to Support Complex Care  
Lisa Sarah Altman, Sydney Children's Hospitals Network, Australia
39. 531 Paediatric Spasticity and Orthopaedic Management for Children with Physical and Neuro-disability  
Gillian O Dwyer, Enable Ireland Orthopaedic Care Pathway, Ireland

40. 535 The integration of care at the acute/ community/ primary care interface for children with complex health needs in 30 European Countries: A MOCHA study  
Maria Brenner, Trinity College Dublin, Ireland
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Andrew Roger Cook, University of Michigan, USA

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Emily Tse Lin Ho, SingHealth, Singapore
43. 142 A National Frailty Education Programme  
Deirdre Lang, National Clinical Programme for Older People, Ireland
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Aisling Jane Davis, St Vincent's University Hospital, Ireland
45. 165 Health and Social Care Professions Rise to the Challenge Admission Avoidance in Emergency Departments  
Rosie Quinn, HSE Dublin North East Our Lady of Lourdes Hospital Drogheda, Ireland
46. 167 Evaluating the impact of integrated change initiatives on wait time for outpatient primary care physiotherapy service  
John Nwobo, Health Service Executive, Ireland
47. 195 Supporting Integrated Care through National Standardisation of Chemotherapy Protocols  
Clare Meaney, NCCP, Ireland
48. 211 Timely identification of frailty & comprehensive multidisciplinary assessment on a newly established specialist geriatric ward  
Grace Corcoran, Beaumont Hospital, Ireland
49. 217 Research during Integrated Care: Acute Hospital to the Community Hospital to Home for Hip Fracture Patients in Singapore  
Tan Hwei Ming, St Luke's Hospital, Singapore
50. 284 An Exploratory Study of Nurses' Attitude towards Peer Review in Our Lady of Lourdes Hospital  
Ejiro Stratton, Our Lady of Lourdes Hospital (RCSI Hospital Group), Ireland
51. 303 Can we predict your future? Using scores to predict length of stay and discharge destination  
Aisling Davis, St Vincent's University Hospital, Ireland
52. 332 Improving Communication with General Practitioners post ST elevation Myocardial Infarction  
JJ Coughlan, Health Service Executive, Ireland

53. 335 The challenge of integrating care in dual diagnosis; Anti-NMDA-receptor encephalitis; presentation and outcome in 3 cases referred for Complex Specialist Rehabilitation  
Áine Carroll, National Rehabilitation Hospital, Ireland
54. 339 Criteria Led Discharge - The Irish Journey  
Richard Patrick Walsh, Health Service Executive, Ireland
55. 347 Implementation of Model of Care for Pre-Admission Units  
Aileen O'Brien, HSE Clinical Care Programmes, Ireland
56. 357 Primary Care Referral Letters to the Emergency Department; An Audit of the National Standardised Patient Referral Template  
John Brennan, HSE Dublin Mid-Leinster General Practice Training Programme, Ireland
57. 369 Familiar faces: sharing expertise to plan frequent users of emergency services  
Christopher Hilton, West London Mental Health NHS Trust, UK
58. 372 Overview of a Home Enteral Nutrition Service in North Dublin  
Niamh Maher, HSE CHO 9, Ireland
59. 380 The strategy role of transitional care units to support Integrated Care and Personalised pathways for frail persons  
Verdiana Morando, SDA Bocconi, School of Management Bocconi University, Italy
60. 434 Primary PCI service for Donegal patients available in Derry  
Anne Mc Shane, HSE North West, Ireland
61. 444 Creating an integrated tracheostomy care pathway for patients in an Irish regional hospital setting - the feasibility and effectiveness of a dedicated tracheostomy team  
Anne Bernadette Claffey, Regional Hospital Mullingar, Ireland
62. 488 Carevolution project: New roles and competences for home care workers in the framework of integrated care of elderly people with chronic diseases  
Itziar Alvarez, Grupo Servicios Sociales Integrados, Spain
63. 509 Introducing a discharge planning and resource folder on acute hospital wards: A simple intervention to improve communication and quality of care at discharge  
Karen Donovan, Mercy University Hospital, Cork Ireland
64. 517 Home nasogastric feeding: integration of services to optimise transition from hospital to home  
Fiona Lucey, Health Service Executive, Ireland
65. 520 Implementation of Universal Newborn Hearing Screening (UNHS)  
Gary Steven Norman, Health Service Executive, Ireland
66. 536 Community Intervention Team (CIT) Integrated, patient centred care  
Noreen Curtin, Health Service Executive, Ireland
67. 618 Role of the Dietitian within the Frail Elderly Pilot in Connolly Hospital Blanchardstown from February to June 2016

Caroline Stapleton, Connolly Hospital, Ireland

68. 628 National Clinical Programme in Surgery - General Surgery Minor Ops “See & Treat” Clinic  
Mary Flynn, National Clinical Programme in Surgery, Ireland
69. 629 Management of Sepsis in Primary Care  
Breedá (Mary Bridget) Neville, HSE South, Ireland
70. 648 Integrating Care and Improving Flow for Frail Older Adults through the Development of an Acute Inpatient Frailty Service  
Rónán O’Caoimh, National University of Ireland, Galway, Ireland
71. 650 MICAS: An Integrated National Critical Care Retrieval Service  
David John Menzies, NTMP, Ireland
72. 654 A history of Irish Acute Medicine Nursing Developments  
Avilene Casey, Health Service Executive, Ireland
73. 663 The Community Intervention Team as a means of Improving the transition from hospital to home for patients  
Michelle Kearns, Caredoc, Ireland
74. 686 Congestive Cardiac Heart failure patients in the community: successfully managing complexity and polypharmacy  
Michelle Kearns, Caredoc, Ireland
75. 690 National Patient Flow Improvement Programme  
Helene Hoswell and Irene o’Connor, Health Service Executive, Ireland
76. 695 Investigating the Implementation of a National Pilot Project on Wait List Management using Pooled Inpatient and Day Case Surgical Waiting List between a Level 4 Hospital and a Level 3 Hospital in Ireland  
Gary Keenan, Cavan General Hospital, Ireland
77. 697 Frailty Intervention Therapy Team (FITT): A Step in the Right Direction - Integration of Early Interdisciplinary Assessment in the Emergency Department  
Paul Maloney, Beaumont Hospital, Ireland
78. 699 Closing the Gap  
Ciara Scott, Health Service Executive, Ireland
79. 710 Safer Transitions: Optimising Care and Function from Hospital to Home  
Yvonne O’ Riordan, Beaumont Hospital, Ireland
80. 725 How medical technology can support health care management – Introduction of a telemedicine-based integrated care management, for improved diagnosis and treatment in Parkinson's disease through intersectoral and interdisciplinary collaboration  
Daniel Dröschel, University of Sheffield; Mobile University Riedlingen; MARS GmbH, Germany

81. 768 Pathway Granularity and solutions to Barriers to Sepsis diagnosis and treatment on a Surgical Ward  
Sinéad Patrica Horgan, South/Southwest Hospital Group HSE, Ireland
82. 770 National Theatre Quality Improvement Programme (TQIP) Ireland  
Sinead Fitzpatrick, Health Service Executive, Ireland
83. 806 Improving integrated models of care for people with complex health and social needs  
Susan Mende, Robert Wood Johnson Foundation
84. 668 Designing an integrated care pathway for falls prevention in University Hospital Waterford  
Maire Rafferty and John Cooke, HSE SE, Ireland
85. 250 Promoting the physical health of people with severe mental illness: improving integration between primary and secondary care  
Claire Collins, Irish College of General Practitioners, Ireland
86. 481 Where are the pathway patients?  
Aslak Steinsbekk, NTNU, Norwegian University of Science and Technology, Norway
87. 193 Exploring the gap between community mental health care and intermediate specialized psychiatric units in clinical care pathways  
Eva Walderhaug Sather, Norwegian University of Science and technology, Norway
88. 325 Stroke rehabilitation familiar close: developing integrated care for elderly with CVA \*  
Floris Kraan, HAN University of Applied Sciences, Netherlands
89. 282 A protocol to evaluate the effectiveness of a nationwide Acute Medicine programme: examining what works, for whom, how, and in what circumstances  
Eimir M Hurley, Trinity College Dublin, Ireland
90. 317 How to Implement Transitional Care in France: first lesson  
Dominique Somme, CHU Rennes, France
91. 367 Home ward: our partnership journey towards integrated care  
Christopher Hilton, West London Mental Health NHS Trust, UK

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Leandri Hattingh, Medscheme, South Africa
93. 134 Improving the quality of care and medical education by involving medical students in providing patient education: a scoping review  
Thomas Willem Vijn, Radboudumc, Netherlands
94. 147 Exploring Barriers and Facilitators to Attendance at Diabetes Structured Education Programmes in Ireland: A Qualitative Study Addressing a National Priority

Margaret Humphreys, National University of Ireland, Galway, Ireland

95. 162 Self Recovery Platform  
Niamh Malone, Braineey App, Ireland
96. 176 Planning for the Future: Addressing the Information Gaps for People Living with COPD  
Deirdre Shanagher, Irish Hospice Foundation, Ireland
97. 178 Planning for the Future with an Advancing Neurological Illness  
Deirdre Shanagher, Irish Hospice Foundation, Ireland
98. 238 Identifying the target population for a people-centered, integrated chronic care program: a needs-based approach  
Mariëlle Kroese, Maastricht University, Netherlands
99. 261 It all comes down to trust; determinants for miscommunication in Primary Healthcare  
Minke Saskia Nieuwboer, Radboudumc, Netherlands
- 100.288 Patient-Centered Prescription Model for enhance effective prescribing and therapeutic adherence in patients with multimorbidity  
Javier González-Bueno, Consorci Hospitalari de Vic, Spain
- 101.309 Enablers and Barriers for Collaboration – Introducing Digital Safety Alarms for Elderly Living at Home  
Catharina Bjørkquist, Østfold University College, Norway
- 102.312 Integrated Care in Diabetes: Impact of Email Decision Support on Community Type 2 Diabetes Service in the Midlands in Ireland  
Elaine Ai Ling Soong, Midlands Regional Hospital Mullingar, Ireland
- 103.313 The Community Respiratory Team - An enhanced trust wide service offering an integrated pathway for the effective management of patients with respiratory illness within primary care and community settings  
Deborah Clifford and Paula Devine, Health and Social Care Board, Northern Ireland, UK
- 104.321 The identity building process of case management profession in France can be approached through professionals who early leaving their function  
Sophie Robin, Centre Hospitalier de Rennes, France
- 105.333 Care-coordination in the rehabilitative treatment and management of Neurogenic Heterotopic ossification  
Áine Carroll, National Rehabilitation Hospital, Ireland
- 106.349 Diabetes Passport  
Deirdre Mary Hall, HSE Dublin Mid-Leinster, Ireland
- 107.361 Development and Implementation of Person-Centred Nursing Documentation  
Susan Daly, HSE South, Ireland
- 108.362 Audit on the use of Oral Nutrition Supplements in an Adult Intellectual Disability Service

Laura Mary Hayden, Health Service Executive, Ireland

109.390 Interagency physical activity and lifestyle education programmes

Vanda Cummins, HSE Senior Physiotherapist, Primary Care Team

110.407 Medication review and polypharmacy management in the hospital setting. The cases of Greece and Catalonia

Dimitra Gennimata, 1st Regional Health Authority, Greece

111.419 Clinical outcomes in people with type 2 diabetes before and after attending DESMOND and primary care providers' experiences of referring patients to DESMOND

Máire Teresa O'Donnell, National University of Ireland, Galway, Ireland

112.462 Development Integrated Model of Care for Neurology Services in Ireland

Helen Cornelissen, Health Service Executive, Ireland

113.463 A needs assessment for cardiac rehabilitation in Ireland

Carmel Mullaney, Health Service Executive, Ireland

114.514 Introduction of a primary care formulary to a nursing home

Paul Edward Ryan, Cork GP training scheme, Ireland

115.518 Evaluation of goal-setting/action planning in a diabetes group self-management education programme for people with type 2 diabetes (DESMOND) in Ireland and England

Máire Teresa O'Donnell, National University of Ireland, Galway, Ireland

116.521 To text or not to text? ... Implications for general practice: A mixed methods investigation

Aoife Lyons, University College Cork, Ireland

117.571 Long term outcomes and mortality among patients enrolled in a structured primary care-led diabetes programme

Fiona Mary Riordan, University College Cork, Ireland

118.595 A Patient Portal Providing Individualised Services and Care in Epilepsy (PISCES)

Kevin Power, Royal College of Surgeons, Ireland

119.606 IT innovation to improve participation in cervical screening with CervicalCheck, the National Cervical Screening Programme

Helen Byrne, National Screening Service, HSE, Ireland

120.612 m-RESIST, a modular intervention programme addressed to patients with treatment-resistant schizophrenia

Eva Grasa and Iluminada Corripio, Hospital de la Santa Creu i Sant Pau, Spain

121.656 Medication Reviews Bridging Healthcare (MedBridge): Study protocol for a pragmatic cluster-randomised crossover trial

Thomas Kempen, Uppsala University Hospital, Sweden

122.659 Assessing the feasibility of using a commercially available bracelet to detect motor symptoms for home telemonitoring in patients with Parkinson's disease

Sara Marceglia, Università degli studi di Trieste, Italy

123.669 Patient perspectives on functional recovery and physical activity following curative treatment for oesophageal cancer

Jenny Alice Gannon, Trinity College Dublin, Ireland

124.714 In. Porto. Me: Tracking and promoting the quality of Life of Seniors HIV + in Oporto

Filomena Frazão Aguiar, Portuguese Foundation "The Community Against AIDS", Portugal

125.720 Implementing a community-based diabetes prevention programme in Ireland

Bernadette O'Riordan and Clair Haseldine, Health Service Executive, Ireland

126.731 Is anxiety a reason for non-participation in cervical cancer screening? Questionnaire among patients in integrated care organization in Poland

Sylwia I. Szafraniec-Burylo, National Institute of Public Health - National Institute of Hygiene, Poland

127.737 What is the most efficient method of patient's invitation to participation in prophylactic programme? Results of a questionnaire among patients of integrated care organization in Poland

Sylwia I. Szafraniec-Burylo, National Institute of Public Health - National Institute of Hygiene, Poland

128.773 Patient and family/carer experiences of their involvement in a regional quality improvement collaborative utilizing the SSKIN care bundle

Emma Elizabeth Fleming, Nursing and Midwifery Planning & Development (NMPD) HSE Dublin North, Ireland

129.774 Measuring the implementation and impact of primary care integrated care projects

Deirdre Mulholland, Health Service Executive, Ireland

130.780 Open house for people facing a chronic disease

Ria Plasschaert, Carevita VZW, Belgium

131.580 A pilot to evaluate the extension of the role of a Pharmacist Independent Prescriber on a Care of Older Persons /Stroke Ward through the introduction of a Doctor Light Discharge service

Julie Magee, Northern Health and Social Care Trust, UK

132.398 The Impact of a Pharmacist Independent Prescriber on the Discharge Processes at the Weekend in an Acute Hospital

Mark Stephen McCrudden, Northern Health and Social Care Trust, UK

133.746 Workflow barriers out of hours: optimising critical care outreach to support clinical decision making in medical and surgical care settings

Shauna Ennis, Tallaght Hospital and Dr Gobnait Byrne, Trinity College Dublin, Ireland

134.615 "Chains, shops, networks" – Organizing efficient patient flows in hospitals

Helge Ramsdal, Østfold University College, Norway

135.516 Emergency Departments and Occupational Therapy: Integration, Unscheduled Care and Over-crowding

Kirstin James, University of the West of Scotland, UK



- 136.214 Building Nurse Navigation in colorectal cancer care  
Marianne Kirstine Thygesen, Odense University Hospital and University of Southern Denmark, Denmark
- 137.601 Implementing Collaborative Care for anxiety and depression: a qualitative study from the Capital Region of Denmark  
Marius Brostrøm Kousgaard, University of Copenhagen, Denmark
- 138.610 Implementing new ways of working to reduce the risk of falls among older people: an evaluation of community-based falls risk assessment clinics  
Dr Kieran O'Connor, University College Cork, Ireland
- 139.680 Interdisciplinary Teamwork - The SMART Approach  
Peter Ward, Beaumont Hospital, Ireland
- 140.344 Childhood Obesity Prevention program for disadvantaged minorities in Sweden highlights both challenges and successes of an innovative integrated care model  
Joachim Werr, Health Navigator, UK
- 141.316 Putting Person Centred Pathways into Practice  
Cathryn Sloan, Advancing Quality Alliance, UK
- 142.270 A Nurse Led Clinic's contribution to Patient Education and Promoting Self-care in Heart Failure Patients: A Systematic Review\*  
Jacinta Clare Walsh, University of Limerick Hospital Group, Nenagh Hospital, Ireland
- 143.355 Primary Care Education, Pathways and Research of Dementia (PREPARED): Promoting integrated dementia care through Primary Care Team education  
Louise Hopper, Dublin City University, Ireland
- 144.133 Participatory design of a patient-centered and interprofessional training program for patients, students and care professionals  
Thomas Willem Vijn, Radboudumc, Netherlands
- 145.221 Appropriate prescription of antibiotics due to multi-modal approaches  
Ingo Meyer, OptiMedis AG, Germany
- 146.423 Non-communicable diseases prevention through community mobilization  
Tatyana Svetlovich, Belarus Red Cross, Belarus
- 147.489 'Irish Traveller' Ethnic Minority Group - Chronic Conditions Community Heart Health Pilot Programme  
Anne-Marie Lawlor and Seathrún O' Casáide, Health Service Executive (HSE), Ireland
- 148.200 Care at home for elderly – lessons learnt from the Swiss Red Cross "Integrated Home Care" in Eastern Europe/CIS  
Christine Rutschmann, Swiss Red Cross, Switzerland
- 149.199 Active, empowered and young at heart \*  
Christine Rutschmann, Swiss Red Cross, Switzerland

- 150.310 Evaluation of Patient-perceived Empathy of Health and Social Care Professionals in an Acute Hospital Setting  
Katie Walsh, St. James' Hospital, Ireland
- 151.467 Factors Influencing Decision-Making in Pregnancy and Institutional Delivery  
Zeenat Sultana, Bangladesh Center for Communication Programs, Bangladesh
- 152.676 Perspectives of people with aphasia post-stroke towards recovery & living successfully. A systematic review and qualitative evidence synthesis.  
Molly Manning, University of Limerick, Ireland
- 153.174 Investigating the Management of Diabetes in Nursing Homes in the West of Ireland using a Mixed Methods Approach  
Lorna Hurley, Galway University Hospital, Ireland
- 154.331 The Knowledge of Attitudes of Nurses and Doctors caring for Dementia Patients in Hospital  
Antoinette Larkin, Saolta, Ireland
- 155.297 Informal care and diversity explored in interdisciplinary research\*  
Rieke Hengelaar, Hogeschool van Amsterdam, Netherlands
- 156.667 An Exploration of Resilience among Family Carers of People with Dementia  
Áine Margaret Teahan, University College Dublin, Ireland
- 157.790 Participation of patients with chronic diseases in integrated care – a systematic review  
Inez Buyck, LUCAS KU Leuven, Belgium

#### **Theme 4. Ageing health and wellbeing**

- 158.115 A Longitudinal Study of Delirium Motor Subtypes in Elderly Medical Inpatients  
Vincent Melvin, Health Service Executive, Ireland
- 159.135 Use of Screening Tools for Frailty and Sarcopenia amongst Older Persons in Medical Outpatient Clinics to Facilitate Care Integration  
Reshma Merchant, National University Health System, Singapore
- 160.140 “The introduction of “What Matters to You”: a quality improvement initiative to enhance compassionate person-centered care in hospitals in Ireland  
Deirdre Lang, National Clinical Programme for Older People, Ireland
- 161.141 The development of a strategic vision and educational framework for Gerontological nursing  
Deirdre Lang, National Clinical Programme for Older People, Ireland
- 162.150 Are the Wards in St Vincent’s University Hospital Dementia Friendly?  
Aisling Jane Davis, St Vincent's University Hospital, Ireland
- 163.177 The development and evaluation of an online dementia supports directory for Primary Care  
Aoife Lyons, University College Cork, Ireland

- 164.183 A Multi-disciplinary approach to falls prevention in the elderly  
Chris Leggett, Downe Integrated Care Partnership, UK
- 165.257 An integrated approach to future planning for adults with intellectual disability and their ageing carers  
Aviva Cohen, Smartlab UCD, Ireland
- 166.315 The evaluation of a FEDS communication tool to improve mealtime outcomes in an older intellectual disability residential centre  
Brendan Harold, Peamount Healthcare, Ireland
- 167.356 Optimising the Comprehensive Geriatric Assessment  
John Brennan, HSE Dublin Mid-Leinster General Practice Training Programme, Ireland
- 168.428 EFFECTIVENESS OF AN OCCUPATIONAL THERAPY WELLNESS PROGRAMME FOR OLDER ADULTS LIVING IN LONG-TERM CARE  
Monica Devine, Clontarf Hospital, Ireland
- 169.450 Training in home care and kinaesthetics in Belarus  
Yuliya Matusevich, Belarus Red Cross, Belarus
- 170.457 Impact of vision impairment on gait speed relating to eventual risk of developing sarcopenia  
Xiaoting Huang, National University of Singapore, Singapore
- 171.472 Bridging the Gap in Dementia Care within an OT Primary Care Setting – The Role of Clinical Care Pathway Development  
Moya Doyle, Health Service Executive, Ireland
- 172.487 End of life care trajectories – hospital inpatient care in last two years of life  
Jorid Kalseth, SINTEF Technology and Society, Norway
- 173.491 Screening for frailty as part of routine health screening  
Amanda Teng, National University of Singapore, Yong Loo Lin School of Medicine, Singapore
- 174.513 Preliminary findings from the BRIGHTER DAWN integrated care home support service programme  
Jane Fossey and Alice Coates, Oxford Health NHS Foundation Trust, UK
- 175.530 Talking about the end - involving service users in an end-of-life care quality improvement initiative in a residential care setting  
Anne Bernadette Claffey, Regional Hospital Mullingar, Ireland
- 176.598 Our Wish for End of Life Care- A collaborative approach to Improving End of Life Care  
Gillian Rufli, Beaumont Hospital, Ireland
- 177.660 Developing an integrated memory service for older people in Waterford  
Roisin O'Sullivan, University Hospital Waterford, Ireland
- 178.684 Ageing and integrative care: examining a multidisciplinary memory clinic in an Irish setting  
Cornelia Carey, St Patrick's University Hospital, Ireland

- 179.716 Responsive community care for people with dementia & their families: Evaluating a person centred and integrated care model  
Anne-Marie Brady, Trinity College Dublin, Ireland
- 180.724 Patients with dementia and Alzheimer's in Hungary  
Miklós Gresz, Eötvös Loránd University, Hungary
- 181.445 The Evergreen Programme Revisited- Making a Therapeutic Programme for Older Adults Fit for Purpose  
Declan Christopher Lyons, St Patrick's Mental Health Services Dublin, Ireland
- 182.586 An Integrated approach to dementia care in a Community Hospital in Singapore  
Jasmine Yong, St Luke's Hospital, Singapore
- 183.627 (Un)Met needs of community dwelling people with dementia: the importance of providing integrated holistic care  
Louise Hopper, Dublin City University, Ireland
- 184.470 Building a Population Based Cognitive Screening System to Improve the Early Diagnosis of Dementia in Japan  
Sadanori Higashino, University of Shizuoka, Japan
- 185.519 Active Ageing - Implementing integrated care for falls prevention and bone health at scale  
Irene Frances O Byrne-Maguire, State Claims Agency, Ireland
- 186.541 Closing the mental health treatment gap in palliative care \*  
Janelle M Wheat, Charles Sturt University, Australia

## **Theme 5. Implementing integrated care**

- 187.112 Improving integration and care through clinical audit: The Irish Hip Fracture Database  
Louise Brent, RCSI/ HSE, Ireland
- 188.116 Integrated Acute Healthcare Commissioning Pathway in Ireland  
Michael W Power, National Clinical and Integrated Programmes HSE, Ireland
- 189.123 Integrated Health Workforce Planning: The Key Enabler for Delivery of Integrated Care?  
Anne McMEnamin, Health Service Executive, Ireland
- 190.130 Development of Hip/Knee Pathway between Primary and Secondary Care  
Aisling Brennan, Tallaght Hospital, Ireland
- 191.139 An action-oriented study on developing effective collaboration between primary care and welfare in the promotion of mental health in patients with multi-problems  
Sandra Nanette Boersma, Radboud university medical center, Netherlands
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