COLOUR CODE

- **Theme 1. New models of care delivery**
- **Theme 2. Child and youth health**
- **Theme 3. Rural and remote health**
- **Theme 4. Mental health**
- **Theme 5. Engaging and empowering communities**
- Cross cutting themes:
  - Evaluation and continuous improvement in integrated care
  - Workforce redesign
  - Digital health/ emerging technologies
  - Plans and strategies for integrated care
- **International Journal of Integrated Care**

* Denotes that paper or poster has been selected for Best Paper/Best Poster Award
** Nominated by two reviewers
Monday, 6 November 2017

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>08:00 – 9:00</td>
<td>Registration, refreshments, exhibition, posters and networking</td>
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<tr>
<td>9.00 – 9:45</td>
<td>Official Opening</td>
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<tr>
<td></td>
<td><strong>Co-Chairs</strong></td>
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<tr>
<td></td>
<td>Fionnagh Dougan, CEO, Children’s Health Queensland Hospital and Health Service &amp; Frank Tracey, Executive Director Community, Mental Health and Statewide Services, Children's Health Queensland Hospital and Health Service</td>
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<tr>
<td></td>
<td>Welcome to country</td>
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<td>Maroochy Barambah, Songwoman</td>
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<td>Official opening</td>
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<td>Michael Walsh, Director-General, Queensland Health</td>
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<tr>
<td>9:45 – 10:30</td>
<td><strong>Plenary 1 - Engaging and Empowering People and Communities</strong></td>
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<tr>
<td></td>
<td>What will consumer and community engagement look like into the future? The next generation of partnering, Melissa Fox, CEO, Health Consumers Queensland</td>
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<td>Q&amp;A</td>
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<td></td>
<td><strong>Consumer reflection:</strong> Anna Voloschenko</td>
</tr>
<tr>
<td>10.30 – 11.00</td>
<td>Refreshments, exhibition, posters and networking</td>
</tr>
<tr>
<td>11.00 – 12.30</td>
<td><strong>Workshops and parallel sessions</strong></td>
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<tr>
<td></td>
<td><strong>1.1 Workshop:</strong> Participation and inclusion of consumers in service design and delivery</td>
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<tr>
<td></td>
<td>Co-chaired by Nicola Callard, Children’s Health</td>
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<tr>
<td></td>
<td><strong>1.2 Workshop:</strong> It’s All About Outcomes</td>
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<tr>
<td></td>
<td>Co-chaired by Raj Verma, ACI and Anne Hendry, IFIC Scotland</td>
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<td><strong>1.3 Workshop:</strong> Governance paving the way to successful integration</td>
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<td>Chaired by Lucille Chalmers, Commissioned Programs, Brisbane South PHN</td>
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<td><strong>1.4 Workshop:</strong> How to co-design a service for young people with severe and complex mental illness</td>
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<td>Chaired by Roslyn Littlewood and Jacqueline Walker, Children’s Health Queensland</td>
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<td></td>
<td><strong>1.5 Poster presentations:</strong> Lessons from alliances, networks and partnership models</td>
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<td>Chaired by Prof David Perkins, University of Newcastle, Australia</td>
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<td><strong>1.6 Workshop:</strong> Back to basics - an integrated atlas of chronic care for two Australian regions</td>
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<td>Chaired by Dr Tanya Bell and Mary Hackett, ConNetica</td>
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</table>
### Queensland Hospital and Health Service

**Objectives:**
- Becoming an adolescent
- Transition to adult services
- A young person changing schools
- Coordination of care between primary, secondary and tertiary care services
- Surviving childhood illness

**Presenters:**
- Melissa Tinsley, ACI
- Karen Barrie, UWS

This joint session between NSW Agency for Clinical Innovation and IFIC Scotland will explore how to record and use personal outcomes to improve outcomes based consultations. Participants will discuss how to use PROMS and outcomes based conversations to enhance the experience and outcomes of care in different care settings and health systems.

### Hospital and Health Services, Queensland Government

**188 Childhood obesity: overarchingly, state-wide governance as a successful enabler to an integrated approach for prevention and management**

Our multidisciplinary, cross-sector approach with the appropriate governance will ensure that children and adolescents who are overweight or obese across Queensland will receive the right care at the right place at the right time. Through this novel, overarchingly inclusive childhood obesity governance structure, participants will understand in detail the importance of the following points:

- Family-centred approaches at all levels of healthcare
- Multicomponent interventions and strategies for prevention and treatment
- The need for consistent screening and identification
- The role of recognised leaders

**140 Sharing wisdom: integrated care – A work in progress**

Judith Piccone, Department of Health, Queensland Government

Leonie Sanderson, Health Consumers Queensland

Katherine Moodie, Health Consumers Queensland

Jeannine Kimber, Health Consumers Queensland

An extended inpatient treatment facility for adolescents with severe and complex mental illness in Queensland closed in 2014 which precipitated a Commission of Inquiry (COI). Health Consumers Queensland (as the peak organisation representing the interests of health consumers and carers in Queensland) and the Queensland Department of Health through the Division of Clinical Excellence’s Mental Health Alcohol and Other Drugs Branch (MHADDB) were brought together as partners.

**194 North Brisbane Health Alliance - Metro North Hospital and Health Service & Brisbane North PHN**

Peter Frederiksen, Metro North Hospital and Health Service, Australia

117 Establishing a state-wide approach to support the developmental needs of children with congenital heart disease following early open-heart surgery

Dr Kerri-Lyn Webb, Queensland Child and Youth Clinical Network

181 A transdisciplinary model of care: Audiology and Speech Pathology

April Lyons, Children’s health Queensland, AU

142 An innovative integrated model for improving oral health and diabetes management in the Australian context

Evelyn Boyce, NRCH - Oral Health

239 Local Coordinated Networks addressing needs locally in Northern Sydney

**Dr Dana Newcomb, Lynne Hoyland, Perrin Moss, Margaret Hoyland, Roslyn Henney, Dr Dana Newcomb, Lynne See, Children’s Health Queensland Hospital and Health Service**

We aim to illustrate how service design can be improved by facilitating a hands-on consumer co-design approach to addressing the following scenarios:

- The consumer voice:
- Surviving childhood illness
- Overweight or obese children
- Changing schools
- The role of recognising leaders

**186 Sorting the wheat from the hay: Building integrated care for those with complex care needs**

This workshop will provide attendees with an overview of the ‘Description and Evaluation of Services and Directories in Europe of Long Term Care’ (DESDE-LTC) methodology which is currently the only available tool for mapping, comparing and monitoring complex health services. We will use working examples within the Australian context, including services for both mental health and other chronic conditions, to frame the discussion and scenario based activities.

The aim of this workshop is to increase understanding of the DESDE-LTC classification system, including the key descriptors for the system, and its application for health service planning.

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**Draft Programme – subject to change**
- Switching from a provider to a consumer perspective
- Highlight the importance of co-design with consumers
- Innovative ideas and potential solutions for improving the consumer experience of transition

*Training for health professionals and other providers*

to implement the Government response to the COI, leading to an unprecedented level of participation and inclusion of people with a lived experience of mental health services at all levels. This interactive workshop prepared in partnership with consumers and carers will explore the types of activities, input, feedback and impact that this project had on stakeholders. It will consider the lessons learned, and issues for sustainability through the next phase of work and beyond to realise an integrated health care service system for young people with severe and complex mental health issues accessing services in Queensland.

David Grant, Sydney North Primary Health Network, AU

157 A STARR is Born! A shining example of Integrated Care
Dianne Knight, Mackay Hospital and Health Service, Australia

187 Navigating the healthcare neighbourhood: Re-framing care around the patient and their primary care ‘home’
Regina Osten, Program Manager, Primary Care and Chronic Services, NSW Agency for Clinical Innovation

| 12.30 – 14.00 | Buffet Lunch, exhibition, posters and networking |
| 13.00 – 14.00 | Lunchtime Workshops and Poster presentations |

**MLW 1 Poster Presentations:** Building sustainable capacity and capability of health care delivery for rural and remote communities

**MLW 2 Workshop:** Using a Search Filter to Find Integrated Care Research Online: an Interactive Demonstration

**MLW3 Workshop:** Speed networking - Get to know your counterpart – professionals meet consumers and caregivers

**MLW 4 Poster Presentations:** Analysing data and sharing information to support integrated care planning

**MLW 5 Poster Presentations:** Research – current and future focus

**MLW 6 The International Journal of Integrated Care:** tips and tricks of how to get published
<table>
<thead>
<tr>
<th>Chaired by Jenny Ziviani, Children’s Allied Health Research, Queensland Health</th>
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<tbody>
<tr>
<td>278 Never form the same interests and goals of all parties? How to make the integrated medical reform really promote people’s health: a case study of Anhui Dai Su, Huazhong University of Science and Technology, China</td>
</tr>
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<tr>
<th>Chaired by Dr Suzanne Lewis, Central Coast Local Health District, NSW</th>
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<tr>
<td>Organised by IFIC Australia and CCLHD</td>
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<tr>
<td>170 Integrated Care Search: Fast and Reliable Access to Integrated Care Research</td>
</tr>
<tr>
<td>Suzanne Lewis, Central Coast Local Health District, NSW</td>
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<tr>
<td>Raechel Damarell, Flinders University, SA</td>
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<td>This workshop is an interactive demonstration of a validated search filter which has been developed to assist clinicians and managers in locating published research on integrated care. The presenters will give a brief overview of the project and the methodology used to develop the filter. They will demonstrate the beta version of the search filter in the PubMed database and invite comment and feedback from the audience. Attendees are</td>
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<tr>
<th>Chaired by Melissa Fox and Robyn Littlewood, Health Consumers Queensland</th>
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<tr>
<td>Organised in cooperation with Health Consumers Queensland and Children’s Health Queensland</td>
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<tr>
<td>Are you a consumer, carer, clinician, manager, policy maker?</td>
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<td>Are you passionate about consumer engagement?</td>
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<td>Do you want to meet others who have witnessed how partnering meaningfully with consumers can improve people’s experience of the health system and ensure better integration of care?</td>
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<tr>
<td>If you answered YES, then please join hosts Melissa Fox (CEO, Health Consumers Queensland) and Dr Robyn Littlewood (A/Executive Director Allied Health, Childrens Health Queensland) at APIC’s first Speed Networking session for consumers, carers and health staff.</td>
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<tr>
<th>Chaired by Alastair Sharman, Children’s Health Queensland Hospital and Health Service</th>
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<tbody>
<tr>
<td>201 Geospatial Analysis of Family Stress in Sydney Local Health District (SLHD)</td>
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<tr>
<td>Prof. John Eastwood, Sydney Local Health District, Australia</td>
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<tr>
<td>139 Developing Regional Primary Health Analytic Capability</td>
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<tr>
<td>Dr Stephen Chu, Brisbane South Primary Health Network</td>
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<td>178 Into Pathways (A Preview of the HIT2 Evaluation)</td>
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<td>Benjamin Robert Neville, South Western Sydney PHN</td>
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<td>277 Integrated care across health district boundaries</td>
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<td>Bronwyn Smith, Healthy Homes and Neighbourhoods, Sydney Local Health District</td>
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<tr>
<th>Chaired by Frances Cunningham, Menzies School of Health Research</th>
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<tr>
<td>152 Current performance and future trends of integrated care: a scientometric analysis</td>
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<tr>
<td>Li Zhong, Huazhong University of Science and Technology, China</td>
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<tr>
<td>229 Learning Alliance Methodology Contributions to Integrated Care Research</td>
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<tr>
<td>Dr Carlos Moreno, Social Work and Counselling University of Greenwich London</td>
</tr>
<tr>
<td>206 Caregiver needs and formal long-term care service use in the Andersen Model: a systematic review and meta-analysis</td>
</tr>
<tr>
<td>Wayne Freeman Chong Weien, Nanyang Technological University, SG</td>
</tr>
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<td>107 Insights of a root cause analysis of long waits within a Child Development Service:</td>
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Draft Programme – subject to change
<table>
<thead>
<tr>
<th>Integrated Healthcare Research in Rural of China</th>
<th>Dr. Boyang Li, Huazhong University of Science and Technology, China</th>
<th>encouraged to share their experiences in locating the peer-reviewed literature on integrated care. Attendees are welcome to bring their laptop or other device to try out the search filter for themselves.</th>
<th>• Meet other consumers, carers and health staff who are also champions for consumer engagement and integrated care. • Find out who you would like to spend more time talking to during the conference. • Create connections at the conference and beyond!</th>
<th>Opportunities for Integrated Care</th>
<th>Nicola Callard and Craig Kennedy, Children’s Health Queensland</th>
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### 14.00 – 15:30 Workshops and parallel sessions

<table>
<thead>
<tr>
<th>2.1 Workshop: Collaboration and partnership to achieve better health outcomes for children</th>
<th>2.2 Plans and strategies for integrated care</th>
<th>2.3 Improving care transitions - in collaboration with the Intermediate Care SIG</th>
<th>2.4 Symposium: Outcomes based commissioning</th>
<th>2.5 Workshop: Evaluating integrated care</th>
<th>2.6 Improving the wellbeing of Indigenous people</th>
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<tbody>
<tr>
<td>Chaired by Naomi Pelite, Giselle Olive &amp; Matthew Cox, Children’s Health Queensland, Australia</td>
<td>Chaired by Sharon Sweeney, Brisbane South PHN</td>
<td>Chaired by Anne Hendry, IFIC Scotland, UK</td>
<td>Organised by IFIC Australia and CCLHD Chaired by Anthony Critchley, Central Coast Local Health District, NSW, Australia</td>
<td>Chaired by Loraine Busetto, University of Heidelberg, Germany</td>
<td>Chaired by, Caroline Nicholson, The University of Queensland, Australia</td>
</tr>
<tr>
<td>* 275 The complexity of partnering across sectors and community, a case example of Logan Together</td>
<td>198 National Mental Health Service Planning Framework – Implementation of joined-up regional planning of mental health service delivery Dr. Yu Ching Ides Wong, Queensland Health, Australia</td>
<td>126 'iREAP' - integrated Rehabilitation and EnAblement Programme Genevieve Maiden, ‘iREAP’, War Memorial Hospital, South Eastern Sydney Local Health District</td>
<td>*263 Outcomes Based Commissioning - can the care really follow the patient? An Australian perspective Dr Rachael Sheather-Reid, Central Coast Local Health District, Australia</td>
<td>Chaired by Loraine Busetto, University of Heidelberg, Germany</td>
<td>Chaired by, Caroline Nicholson, The University of Queensland, Australia</td>
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<tr>
<td>This workshop will explore what it takes to make meaningful partnerships</td>
<td>* 138 engAGE – Improving Outcomes for Older People in Hawkes Bay, New Zealand</td>
<td>Chaired by Anne Hendry, IFIC Scotland, UK</td>
<td>253 Realist Evaluation for Integrated Care Loraine Busetto, University of Heidelberg, Germany</td>
<td>273 Three Steps Forward: The quest to develop a culturally informed mental health outreach framework for engaging indigenous children, young people and families within an urban community Margaret Hoyland and Tim Spall, Children's Health Queensland</td>
<td>Chaired by, Caroline Nicholson, The University of Queensland, Australia</td>
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and population level change from the perspective of a key government partner, The Centre for Children’s Health and Wellbeing, and a local community partner serving the Pasifika community, Hosanna Logan City, and will specifically focus on the Logan Together Community Maternity Services project.

The workshop will strive to increase understanding through practice examples and small group work. Learnings will include:

- A clear understanding that children exist within the context of relationships, families, environments, communities, societies and policies
- The best way to address children’s health is to work in an integrated way across sectors, contexts and environments
- Effective partnerships are vital to achieve the biggest change

| 112 | Preparing paediatric public health services for disability sector reform: linking across services and sectors to translate policy into practice |
| 129 | INTEGRATE: How One Community is Advancing Integrated Care for Seniors. James Meloche, Carefirst Global Solutions, Canada |
| 147 | Reducing Avoidable Admissions in Rural Palliative Care. Dr. Dan Ewald, North Coast Primary Health Network |
| 172 | Integrated Care for NDIS Participants with Complex Needs. Prof. Harry McConnell, Griffith University School of Medicine |
| 199 | Re-orienting the model of care towards accountability for whole regions. Dr Alexander Pimperl, OptiMedis AG, Germany |
| 228 | B.strong: Development and delivery of integrated health promotion in the Queensland Health Brief Intervention Training Program. Dr Frances Cunningham, Queensland Health |
| 231 | XTend Supported Discharge Program. Julie Finch, Aged Chronic Care and Rehabilitation, Sydney Local Health District, Australia |
| 240 | Integrating the Integrated Care Organisation – Optimising Resources, Operations, and Services to Create Real Value. Prof. Jason Yap, NUS Saw Swee Hock School of Public Health, Singapore |
| 242 | He Pikinga Waiora Implementation Framework: A tool for chronic disease intervention effectiveness in Māori and other indigenous communities. Moana Rarere, University of Waikato, Hamilton, NZ |
| 255 | Is Australia ready for Accountable Care? - academic, policy and service provider perspectives. Prof. David Peiris, The George Institute for Global Health, UNSW, Sydney, Australia |

* 165 Outcomes for Indigenous and non-Indigenous children and young people in out-of-home care presenting at a specialist child and youth mental health service. Kathy Eadie and Mandy Douch, Child and Youth Mental Health Service, Children’s Health Queensland Hospital and Health Service.
and impacts in addressing the determinants of children’s health and wellbeing

- Inequities are evident, how do we work together to address them?
- What does it look like to be an effective partner?

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<tr>
<td>15:30 – 16.00</td>
<td>Refreshments, exhibition, posters and networking</td>
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</table>
| 16.00 – 17.30 | **Plenary 2 - Child and Youth Health – ensuring a healthy start into life**  
**Co-Chairs:** Dr Kerri-Lyn Webb & Dr Robyn Littlewood, Co-Chairs of the Queensland Child and Youth Clinical Network  
Fionnagh Dougan, CEO, Children's Health Queensland Hospital and Health Service  
Adrian Carson & Dr Carmel Nelson, Institute for Urban Indigenous Health  
Integrating Care for Children and Families in Rural Australia – A View from the Trenches, Katherine Burchfield, Health Director and Lindsay Kane, CEO, Royal Far West  
IFIC Australia Council meeting  
Q&A  
**Consumer reflection:** Naomi Pelite |
| 17.30 – 19:30 | Welcome reception                                             |
| 19:30       | **Stakeholder Dinner (Invitation only)**                     |

Draft Programme – *subject to change*
Tuesday, 7 November 2017

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<tr>
<th>Time</th>
<th>Session</th>
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| 9.00 – 10.30| **Plenary 3 – Rural and remote health – going the extra mile to design equitable access for all**  
Chair: Dr John Wakefield, Deputy Director-General, Clinical Excellence Division, Department of Health, QLD  
Democratizing Knowledge to Expand Access to Care for Underserved Populations: Project ECHO, Dr Sanjeev Arora, Founder, ECHO Institute, University of New Mexico Health Sciences Centre, USA  
Similar prevalence and disappointing outcomes - can integrated care be of benefit to rural and remote residents? Prof David Perkins, Director Centre for Rural and Remote Mental Health, University of Newcastle, Australia  
The Future of Paediatric Healthcare - to Infinity and Beyond, Dr Sarah Dalton, Clinical Lead, NSW Agency for Clinical Innovation  
Q&A  
Consumer: (TBC) |
| 10.30 – 11.00| Refreshments, exhibition, posters and networking |
| 11.00 – 13.00| **Parallel sessions**  
3.1 Making integrated care happen: formulating strategies, building alliances, involving communities  
3.2 Multiagency collaboration to improve children’s health  
3.3 Overcoming geographic challenges  
3.4 Taking a holistic approach to diabetes management  
3.5 Evaluation and continuous improvement in Integrated Care  
3.6 Participation and inclusion of consumers in service design and delivery  
Chairied by Linda Barry, Queensland Child and Youth Clinical Network, Queensland Health  
*134 Integrating care in Queensland Kaye Hewson,  
Chairied by Bethany Hooke, Queensland Child and Youth Clinical Network, Queensland Health  
* 182 Balancing our focus: The development of a collaborative approach  
Chairied by Dr Hazel Dalton, Centre for Rural and Remote Mental Health, University of Newcastle, Australia  
* 166 Establishing a rural research network to  
Chairied by Raj Verma, ACI  
185 The Wollondilly Diabetes Programme: A developing model of Diabetes Integrated Care  
Chairied by Alexander Pimperl, Optimedis, Germany  
191 Evaluating adaptive local partnerships for social and health service integration: developing a  
Chairied by Ayala Rogany and Oliver Confell, Queensland Child and Youth Clinical Network, Queensland Health  
*271 Challenging the Status Quo … Co-designing the future of child and youth |
<table>
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<tr>
<th>Title</th>
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<tr>
<td>232 Community Services Integration into General Practice “Health Care Homes”</td>
<td>Emma Hickson &amp; Astuti Balram, Capital &amp; Coast DHB, New Zealand (CCDHB)</td>
</tr>
<tr>
<td>109 It Pays to be Well Connected - Delivering an integrated system of care in Western New South Wales, Australia</td>
<td>Louise Robinson and Dr Ros Bullock, Western NSW Local Health District, Australia</td>
</tr>
<tr>
<td>*280 Doing Whatever It Takes - to create meaningful outcomes for whanau</td>
<td>Jo-Ann Maree Jacobson, Whānau Tahi, New Zealand</td>
</tr>
<tr>
<td>269 Responding to the needs of all Queenslander - the refugee health and wellbeing journey</td>
<td>Caroline Nicholson, The Queensland Health, Australia</td>
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<td>between child development and children’s mental health services</td>
<td>Jannie Olsen Leach and Chris Hodges, Children’s Health Queensland Hospital and Health Service</td>
</tr>
<tr>
<td>133 Queensland Child and Youth Clinical Network – influencing children’s health policy through collaboration</td>
<td>Dr Kerri-Lyn Webb and Dr Robyn Littlewood, Queensland Child and Youth Clinical Network</td>
</tr>
<tr>
<td>226 Logan Together: how working across sectors for our kids is the answer to everything</td>
<td>Dr. Fiona Doolan-Noble, University of Otago, New Zealand</td>
</tr>
<tr>
<td>289 It Takes A Village: Harnessing the power of strategic partnerships to improve health outcomes for children and young people in Queensland</td>
<td>Naomi Kikkawa, Queensland Centre for Perinatal and Infant Mental Health</td>
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<tr>
<td>180 Innovation in pain management: connecting regional and rural community based care to specialist services</td>
<td>Janni Johnson, Agency for Clinical Innovation</td>
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<tr>
<td>220 Stepping Up diabetes care in Melbourne’s inner north west: putting research into practice to build system linkages</td>
<td>Dr. Nazlee Siddiqui, Dr. Fiona Doolan-Noble, University of Otago, New Zealand</td>
</tr>
<tr>
<td>290 The Practicalities of developing a Patient Centered Medical Home (PCMH) for Diabetes Care in an Australian Corporate Medical Centre Setting</td>
<td>Prof. David Simmons, Western Sydney University, Australia</td>
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<tr>
<td>141 Using Co-Commissioning to Deliver Integrated Care: The Hunter New England Diabetes Alliance Model of Care</td>
<td>Catherine Turner, Hunter New England Central Coast Primary Health Network</td>
</tr>
<tr>
<td>192 Diabetes Alliance in the Hunter and New England region</td>
<td>Martha Parsons, Hunter New England Central Coast Primary Health Network</td>
</tr>
<tr>
<td>220 Stepping Up diabetes care in Melbourne’s inner north west: putting research into practice to build system linkages</td>
<td>Jesse Osowicki, North Western Melbourne Primary Health Network, Australia</td>
</tr>
<tr>
<td>202 Social Capital and Migrant Maternal Depression. A Multilevel Bayesian Latent Variable Spatial Logistic Regression in South Western Sydney, Australia</td>
<td>Prof. David Simmons, Western Sydney University, Australia</td>
</tr>
<tr>
<td>148 Measures for evidence based improvement in integrated care: Comparative analysis of hospital patients with chronic physical conditions and mental illness</td>
<td>Dr. Nazlee Siddiqui, University of Tasmania, AU</td>
</tr>
<tr>
<td>274 Transition of Care: GP and Community Supports after Cancer Treatment for Adolescents and Young Adults</td>
<td>Dr. Nazlee Siddiqui, University of Tasmania, AU</td>
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<tr>
<td>279 Living the values - respect, integrity, care and imagination: Investing in co-design to pave the way for</td>
<td>Prof. David Simmons, Western Sydney University, Australia</td>
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<tr>
<td>Time</td>
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<tr>
<td>13.00 – 14.30</td>
<td>Networking lunch</td>
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<tr>
<td>14:00 – 14:30</td>
<td>Melbourne Cup (livestream)</td>
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| 14.30 – 16.00 | **Plenary 4 – Integrating mental health – involving communities, creating alliances, designing policies**  
**Chair:** Dr Paul White, Clinical Director, Specialist Disability Assessment and Outreach Service, Department of Communities, Child Safety and Disability Services  
Why lived experience participation improves Mental Health & Suicide Prevention service design, Pattie Hudson, CEO Central Queensland, Wide Bay, Sunshine Coast PHN and Bronwen Edwards, Founder and CEO, Roses in the Ocean, QLD  
Equally Well: Together we are making a difference, Helen Morgan-Banda, CEO RNZCGP, Equally Well  
The Time is Right for Integrated Care: The Fifth National Mental Health and Suicide Prevention Plan, John Allan, Executive Director Mental Health and Other Drugs Branch, Clinical Excellence Division, Department of Health, QLD  
Q&A  
**Consumer reflection:** Martina McGrath |
<table>
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<tbody>
<tr>
<td>16:00 – 16:30</td>
<td>Refreshments, exhibition, posters and networking</td>
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<tr>
<td>16:30 – 18:30</td>
<td>Parallel sessions</td>
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**4.1 How integrated care improves patient care – specific examples**

**Chaired by Harry Pope, International Foundation for Integrated Care (IFIC)**

- **158 Primary Care Fracture Clinic (PCFC)** – a partnership between general practice and hospital specialist outpatients to deliver services to patients closer to home in a more flexible care setting
  - Dr. Sandra Katherine Peters, Sunshine Coast Hospitals and Health Service, Australia

**4.2 Digital health and emerging technologies to support integrated care**

**Chaired by Alastair Sharman, Children’s Health Queensland Hospital and Health Service**

- 254 Drawing the threads together: How emerging technologies can help integrate the health care needs of children and young people in out-of-home care.
  - Helen-Louise Usher, Children’s Health Queensland, Australia

**4.3 Empowering people to understand and manage their needs**

**Chaired by Fiona Lyne, International Foundation for Integrated Care (IFIC)**

- *246 My Plan: The evaluation of a person-centred planning toolkit for people with traumatic brain injury and spinal cord injury, Robyn Gleeson, icare lifetime care*

- 243 Development of a safeguarding approach to enable people with traumatic brain injury or spinal cord injury to self-manage their supports.
  - Robyn Gleeson, icare lifetime care

- 136 Northern NSW Health Literacy Project
  - Taya Prescott, NSW Local Health District & North Coast Primary Health Network

**4.4 Workforce redesign in Children and Young People services**

**Chaired by Perrin Moss, Children’s Health Queensland Hospital and Health Service**

- 154 Platform 18 – Australia’s first Transition from Out-of-Home Care Health Services
  - Dr. Reeny Jurczyszyn, QHEALTH, AU

- 221 Training General Practice Registrars on conducting child health and developmental surveillance. Evaluation of a blended eLearning Program
  - Prof. John Eastwood, Sydney Local Health District, Australia

**4.5 Integrated care for chronic and complex needs**

**Chaired by Anne Hendry, IFIC Scotland, UK**

- 119 Wellnet Integrated Care Program - supporting chronic disease management through private public partnerships
  - Dr Eleanor Chew and Dr Amit Vohra, Sonic Clinical Services

**4.6 Integrated innovations in mental health services**

**Chaired by Chris Shipway, ACI**

- 209 Living Well Living Longer: truly integrated care for people with serious mental illness
  - Dr Andrew McDonald, Sydney LHD Mental Health Service

- 210 Health Peer Support Workers - Agents of change bringing a lived experience workforce to support the health of people with serious mental illness
  - Dr Andrew McDonald, Sydney LHD Mental Health Service

- *281 Team Based Care - Connecting Providers to put Consumers First
  - Allison Stevenson, Bay District Health Board, NZ

- 282 Managing the delivery of short term mental health services to underserviced and/or hard to reach populations

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*Draft Programme – subject to change*
<table>
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<tr>
<th>104 Making a difference: Patient centred integrated care</th>
<th>162 An evaluation of HealthPathways and its impact upon quality of referrals received by a tertiary paediatric allergy and immunology service</th>
<th>196 Working towards a person centred, collaborative partnership in health</th>
<th>115 Driving culture change to empower the Aboriginal and Torres Strait Islander Child and Youth Health (ATSIHW) workforce</th>
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<tbody>
<tr>
<td>Dr. Ann Webber, Queensland University of Technology, Australia</td>
<td>Emma Dickins, Sydney Children’s Hospitals Network</td>
<td>Joanna Goodenough and Regina Osten, NSW Agency for Clinical Innovation</td>
<td>Robyn Littlewood, Queensland Child and Youth Clinical Network</td>
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<td>150 Empowering the local community through a flexible education program</td>
<td>Julie Lew, Merri Health</td>
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<td>Julie Lew, Merri Health</td>
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<td>Vidhya Makam, Whānau Tahi, New Zealand</td>
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</table>

* 164 The Perinatal Mental Health and Wellness Project: Improving perinatal mental health outcomes by working together across sectors

Emily Herde, Children’s Health Queensland Hospital and Health Service

19:30 – 23:00 Gala Dinner
## Wednesday, 8 November 2017

<table>
<thead>
<tr>
<th>Time</th>
<th>Workshops and parallel sessions</th>
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<tr>
<td>9:00 – 10:30</td>
<td>5.1 Supporting system-wide change: design, governance, implementation and evaluation</td>
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<tr>
<td></td>
<td>Chaired by Dr Nick Goodwin, The International Foundation for Integrated Care (IFIC)</td>
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<tr>
<td></td>
<td>287 Beyond the legislation-investing in sustainable transformation</td>
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<td></td>
<td>Prof Anne Hendry, Scottish Government</td>
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<td></td>
<td>219 A Framework of System Level Measures Promotes Alliancing and System Integration</td>
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<td></td>
<td>Dr. Peter Brian Barrie Jones, NZ Ministry of Health, New Zealand</td>
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<td></td>
<td>286 Use of the Project Integrate Framework for situational analysis and benchmarking of progress</td>
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<td>towards care integration in the Central Coast NSW</td>
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<td></td>
<td>Dr Hazel Dalton, Centre for Rural and Remote Mental Health, University of Newcastle, Australia</td>
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<td></td>
<td>Chaired by Dr Michael Brydon, CEO of Sydney Children’s Hospitals Network</td>
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<tr>
<td></td>
<td>155 Care coordination for children with chronic and complex conditions in Australia: significant</td>
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<td>benefits for patients and their families</td>
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<td></td>
<td>Yvonne Zurynski, Kids Research Institute, Sydney Children’s Hospitals Network, Sydney, Australia</td>
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<tr>
<td></td>
<td>156 An evaluation of care coordination for children with chronic and complex conditions in</td>
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<td>Australia: experiences and needs of healthcare providers.</td>
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<td></td>
<td>Yvonne Zurynski, Kids Research Institute, Sydney Children’s Hospitals Network, Sydney, Australia</td>
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<td></td>
<td>Chaired by Lou-Anne Bunsen, Healthy Homes and Neighbourhoods, NSW Government</td>
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<tr>
<td></td>
<td>203 The Healthy Homes and Neighbourhoods Integrated Care Initiative</td>
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<td></td>
<td>Erin Miller, Healthy Homes and Neighbourhoods, Sydney Local Health District</td>
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<tr>
<td></td>
<td>190 A qualitative evaluation of Healthy Homes and Neighbourhoods’ place-based initiative in an</td>
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<td>inner city public housing estate in Sydney</td>
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<td></td>
<td>Erin Miller &amp; Suzanne Ratcliff, Healthy Homes and Neighbourhoods, Sydney Local Health District</td>
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<td></td>
<td>204 Developing new pathways to Health and Social Care for vulnerable clients in targeted Primary</td>
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<td>Schools</td>
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<td>Chaired by Claire Jackson, The University of Queensland, Australia</td>
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<td></td>
<td>173 ‘Riding the winner across the finishing line: lessons from integration stayers’</td>
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<td>Speakers</td>
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<td></td>
<td>Claire Jackson, The University of Queensland, Australia</td>
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<td>Caroline Nicholson, The University of Queensland, Australia</td>
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<td>Albert Alonso, Hospital Clinic Barcelona</td>
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<td>Di O’Halloran, WentWest Limited Primary Health Network, NSW, Australia</td>
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<td></td>
<td>The aim of this workshop is to:</td>
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<td>Chaired by Claire Jackson, North Coast Primary Health Network</td>
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<td></td>
<td>116 &quot;The way to work&quot;: Clinical Pharmacists integrated in General Practice Teams</td>
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<td>Vanessa Brown, Hawkes Bay DHB, New Zealand</td>
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<td>168 Proactive medicines management supports more patient centric services</td>
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<td>Diana Phone, Waimauku Pharmacy, New Zealand</td>
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<td></td>
<td>184 Owning My Gout- A Pharmacist-led collaborative gout management model at Counties Manukau DHB</td>
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<td>Diana Phone, Waimauku Pharmacy, New Zealand</td>
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<td></td>
<td>Chaired by Roelof Ettema, University of Applied Sciences Utrecht, Netherlands</td>
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<tr>
<td></td>
<td>Both in literature and in practice there is debate about defining Integrated Care. A basis for</td>
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<td>thorough research in Integrated Care is narrowed by a lack of that. As a starting point,</td>
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<td>Integrated Care is considered as sets of complex interventions. In the workshop together we</td>
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<td>will discuss a proposal for improving a new definition of “evidence based integrated care”.</td>
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<td>After the session the attender has formed an idea about the scope of research in Integrated</td>
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<td>Care and has contributed to a collective understanding.</td>
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<tr>
<td>291 An Integrated Network of Paediatric Services in Ireland, Suzanne Dempsey, Irish Children’s Hospital Group</td>
<td>183 &quot;If it was your child, what rules would you break to get them good care?&quot; - Health care providers experience of working together to care for a child with complex conditions Yvonne Zurynski, Kids Research Institute, Sydney Children's Hospitals Network, Sydney, Australia</td>
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<tr>
<td>Deslyn Raymond, Healthy Homes and Neighbourhoods, Sydney Local Health District</td>
<td>195 Housing and Health as partners in a place-based hub Suzanne Ratcliff, Healthy Homes and Neighbourhoods, Sydney Local Health District</td>
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<td>• Allow clinician researchers with over a decade of service implementation at scale in Europe and Australia, to identify key integration success factors and barriers across diverse settings and business models.</td>
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<td>• To involve the symposium audience in understanding and applying them in their own settings</td>
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<td>• To summarise learning and service integration development relevant to workshop participants</td>
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<td>and delineation of research in Integrated Care.</td>
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| 10:30 – 11:00 | Refreshments, exhibition, posters and networking |
| 11:00 – 12:30 | Workshops and Parallel sessions |

| 6.1 Enabling the workforce to deliver integrated care | 6.2 New models of care in maternity and child health | 6.3 Workshop: It's not me, it's you! - Integrated systems and workforce re-design | 6.4 Predictive risk modelling to support integrated care planning | 6.5 Meeting the needs of vulnerable children and their families | 6.6 Poster presentations: Participation and inclusion of consumers in service design and delivery |
| Chaired by Viktoria Stein, International Foundation for Integrated Care (IFIC) | Chaired by Albert Alonso, International Foundation for Integrated Care (IFIC) | Chaired by Susan Barron-Hamilton, Director Miscellaneous Objectives Bureau | Chaired by Richard Hamblin, Director of Health Quality Intelligence, HSQC, New Zealand | Chaired by Lindsay Cane, Royal Far West, Australia * 252 The Connected Care Program - changing the way we care for Queensland's most vulnerable children | Chaired by Carlos Moreno, Social Work and Counselling University of Greenwich London |
| 223 Coordinated Care: Our Forward View Thomas Lawrence, Birmingham City University | 222 Metro North GP Alignment Program Maternity and Gynaecology | 249 Its not, me it's you! - Integrated systems and workforce re-design | 265 Can social and educational markers predict risk for future health | 244 Good Start to Life: Co-designing a maternal and infant preventative health |
189 Care coordination for vulnerable families in the Sydney Local Health District: what works for whom, in what circumstances and why? Suzannah Dewhurst & Erin Miller, Healthy Homes and Neighbourhoods, Sydney Local Health District

108 Back Off Specialists Barbara Mawson, Hawkes Bay Hospital

- pregnancy, birth and beyond...” Dr Meg Cairns, Metro North Hospital and Health Service & Brisbane North Primary Health Network Jeanette Tyler, Metro North Hospital and Health Service

261 Sharing the Caring - Reinvigorating GP Antenatal Share Care on the Central Coast Claire Neilson and Leanne Roberts, Central Coast Local Health District, Australia

130 Enhancing perinatal and infant mental health through an innovative integrated and collaborative partnership Adrienne Irvine, Child and Youth Mental Health Service, Children’s Health Queensland Hospital and Health Service

Australia’s largest limiting factor is not lack resources, but rather the lack of an organizing principle that can link funding, people, technology and ideas into a system that delivers more cost-effective care. The way forward is to gain consensus of the key building blocks for systems thinking and analysis. This workshop offers a solution by demonstrating the Netherland’s conceptual framework for integrated care (based on the integrated functions of primary care), combined with Skills for Care (UK’s adult social care workforce design framework), and interprets these as a direction for integrated multi-level systems analysis and workforce re-design. This workshop will raise delegates awareness, capacity and capability for sustainable workforce development by using horizontal and vertical integration elements across each level of the system in order for workforce and patient to be developed vulnerably? A population health approach for vulnerable young people on the Central Coast of NSW Australia Sarah Bradfield, Central Coast Local Health District, Australia

213 Combining hospital and general practice data to predict the risk of hospitalisation in the Australian context Dr. Peter Lewis, Central Coast Local Health District, Australia

288 Starlight’s Healthier Futures Initiative: A partnership model supporting health care delivery to Indigenous children and adolescents Claire Treadgold, Starlight Children’s Foundation, Australia

200 Designing an Integrated Care Initiative for Vulnerable Families: Operationalization of realist causal and programme theory, Sydney Australia Prof. John Eastwood, Sydney Local Health District, Australia

233 Are you being heard? Getting families the care they need when they need it Miranda Jane Shaw and Paula Caffrey, Sydney Local Health District, New South Wales

225 Co-designed outpatient clinics with consumers for a patient and family centred approach Tiffany Best, Queensland Health, Australia

257 The Impact of Engaging People and Students in the Rural Community and Family Health Nursing Care Neti Juniarti, Faculty of Nursing, Universitas Padjadjaran (UNPAD)

272 Caring Together 2 Breathe Easy: an integrated care trial to reduce readmission and improve the health care experience for people with COPD Wayne Middleton Caboolture and Kilcoy Hospitals, MNHHS

strategy with the Maori and Pacific Islander community in Queensland Kirstine Kira, Children’s Health Queensland Hospital and Health Service, Australia
12:30 – 14:00  | **Buffet Lunch, exhibition, posters and networking**

14.00 – 15.30

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<tr>
<th><strong>Plenary 5 - New models of care delivery – the future of integrated care</strong>&lt;br&gt;Chair: Nick Goodwin, CEO, International Foundation for Integrated Care</th>
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<tr>
<td>Social investment in New Zealand, the next wave of system integration? Stephen McKernan, Advisory, Ernst&amp;Young, New Zealand</td>
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<td>216 Re-orienting the model of care towards Accountable Care Organisations, Alexander Pimperl, Vice Chair Optimedis, Germany</td>
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<tr>
<td>Health Care Homes: opportunities and challenges, Claire Jackson, Director, UQ-MRI Centre for Health System Reform and Integration, Australia</td>
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<tr>
<td>Q&amp;A</td>
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<td><strong>Consumer:</strong></td>
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15:30 – 16:00  | **CLOSING CEREMONY**
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<tr>
<td>Launching GCIC 2018 conference</td>
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<td>Poster Display Only (no oral presentation time allowed)</td>
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<tr>
<td>1. 144 Caesarean section rate and cost control effectiveness of case payment reform in the New Cooperative Medical Scheme for delivery: Evidence from Xi County, China, Shuang Liu, Tongji Medical College, Huazhong University of Science and Technology, China</td>
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<tr>
<td>2. 101 Information exchange and cooperation with other sectors: Beyond the healthcare, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea</td>
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<td>3. 159 Building and maintaining a state-wide clinical network: the Queensland Child Development Sub-Network 2009-2017, Dr Kerri-Lyn Webb, Queensland Child and Youth Clinical Network</td>
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<tr>
<td>4. 111 How to Integrate Drug Information Using Information Technologies-A National Solution, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea</td>
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<td>5. 110 Implementation of the Navig8 UR Health trial in the Brisbane Region to improve the health and wellbeing of children and young people in out of home care, Perrin Moss, Children’s Health Queensland Hospital and Health Service</td>
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<tr>
<td>6. 102 Improving the reliability of attendance at outpatient appointments: A successful partnership approach, Benjamin James Reid, Children’s Health Queensland Hospital &amp; Health Service, Australia</td>
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<tr>
<td>7. 143 Where the Mind Meets the Mouth – an integrated and collaborative health care approach, Evelyn Boyce, NRCH - Oral Health</td>
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<td>8. 176 How Much Inpatient Cost Can be Saved by Integrated Service? An Empirical Study from China, Xuejiao Liu, Huazhong University of Science and Technology, China</td>
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<tr>
<td>9. 205 The effects of tiered healthcare service delivery on the cost control and quality improvement in rural China: an interrupted time series analysis, Li Zhong, Huazhong University of Science and Technology, China</td>
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<tr>
<td>10. 103 Korea's Integrated care: Cooperation of Korean Medicine and Western Medicine, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea</td>
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<tr>
<td>11. 146 An integrated approach to sustainability and delivery of improved health outcomes for Children’s Health Queensland community based services and programs, Craig Kennedy, Child and Youth Community Health Service, Children's Health Queensland Hospital and Health Service</td>
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<tr>
<td>12. 151 Dose Township-County Service Utilization (TCSU) Influence Patient’ Choice Afterward? Li Zhong, Huazhong University of Science and Technology, China</td>
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<td>13. 224 Performance assessment of Shanghai Medical Consortium in China under the view of Integrated healthcare, Prof Wenhua Tian, Fudan University, Shanghai, China</td>
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<td>14. 266 What do senior management staff members consider to be “interagency collaboration”? From the perspectives of these individuals, an exploration of the context and extent of enablers and barriers to interagency collaboration within their organisations, Kathryn Costantino, Healthy Homes and Neighbourhoods, Sydney Local Health District</td>
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<td>15. 153 The Child and Youth Court Liaison Service, Tasneem Hasan, Forensic Child and Youth Mental Health Service, Queensland Health</td>
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<td>17. 260 Parents as a vital part of an integrated care pathway in plagiocephaly prevention and management in infants, Dr Amy Leung, Child Development Services- Inala, Children’s Health Queensland Hospital and Health Service</td>
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</table>
18. Integrating an effective obesity prevention program into existing home visiting services: The Healthy Beginnings Program, Sarah Taki, Sydney Local Health District, Australia

19. The effects of health capacity on income of absolute poverty-stricken population in China — a comparative cross-sectional analysis, Dr. Xuejiao Liu, Huazhong University of Science and Technology, China

20. Healthcare need alliances with other sectors: Korea’s experience, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea

21. Can Township-County Readmission (TCR) lower Costs of County Inpatient compared with Single County Inpatient?, Yadong Niu, Huazhong University of Science and Technology, China

22. Bridging the mental health treatment gap in palliative care, Julianne Whyte, Charles Sturt University, BATHURST NSW

23. The Clozapine Clinic: A Model of Integrated Care, Dr Calvin Flowers, San Bernardino County, United States of America

24. Improving specialist accessibility and involvement in treatment management planning for rural and remote mental health services, Brian Mayahle, Central Queensland Rural mental health services

25. Research on the relationship between the species of chronic diseases and medical services utilization and expenses: a cross sectional survey in rural areas of Jiangsu Province, Lei Duan, Huazhong university of science and technology, China

26. Short-stay unit Asthma Video Education (SAVE) "Understanding your child's wheeze ", Peter James Snelling, Lady Cilento Children's Hospital, Brisbane, Queensland, Australia, Peter James Snelling, Lady Cilento Children's Hospital, Brisbane, Queensland

27. Patterns of the way to understand the disease status among Chinese residents: A latent class analysis, Zijing Pan, Huazhong University of Science and Technology, China

28. It's all in the App! Co-design approach in the development of the MyHealthMemory app for families caring for children with complex and chronic conditions, Lisa Altman, Sydney Children's Hospitals Network, Sydney, Australia

29. Exploring distinct trajectories of use of telehealth devices among adults with hypertension: a latent class growth analysis approach, Dr. Ting Ye, Huazhong University of Science and Technology, China

30. Integrated Search - Fast and Reliable Access to Integrated Care Research, Suzanne Lewis, Central Coast Local Health District, NSW

For further information, contact:
Fiona Lyne, Director of Communications, International Foundation for Integrated Care fionalyne@integratedcarefoundation.org