COLOUR CODE

• Theme 1. New models of care delivery
• Theme 2. Child and youth health
• Theme 3. Rural and remote health
• Theme 4. Mental health
• Theme 5. Engaging and empowering communities
• Cross cutting themes:
  o Evaluation and continuous improvement in integrated care
  o Workforce redesign
  o Digital health/ emerging technologies
  o Plans and strategies for integrated care
• International Journal of Integrated Care

* Denotes that paper or poster has been selected for Best Paper/Best Poster Award
** Nominated by two reviewers
## Monday, 6 November 2017

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td>08:00 – 09:00</td>
<td>Registration, refreshments, exhibition, posters and networking</td>
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<tr>
<td>09:00 – 09:45</td>
<td>Official Opening</td>
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<tr>
<td>09:45 – 10:30</td>
<td><strong>Plenary 1 - Engaging and Empowering People and Communities</strong></td>
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<td>10:30 – 11:00</td>
<td>Refreshments, exhibition, posters and networking</td>
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<tr>
<td>11:00 – 12.30</td>
<td>Refreshments and parallel sessions</td>
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### 1.1 Workshop: Participation and inclusion of consumers in service design and delivery
**Chaired by Nicola Callard, Children’s Health Queensland Hospital and Health Service**
**Presenters:**
Melissa Tinsley, ACI
Karen Barrie, UWS

### 1.2 Workshop: It’s All About Outcomes
**Co-chaired by Raj Verma, ACI and Anne Hendry, IFIC Scotland**

### 1.3 Workshop: Governance paving the way to successful integration
**Chaired by Robyn Littlewood and Jacqueline Walker, Children’s Health Queensland Hospital and Health Services, Queensland Government**

### 1.4 Workshop: How to co-design a service for young people with severe and complex mental illness
**Chaired by Lucille Chalmers, General Manager Commissioned Programs, Brisbane South PHN**

### 1.5 Poster presentations: Lessons from alliances, networks and partnership models
**Chaired by Prof David Perkins, University of Newcastle, Australia**

### 1.6 Workshop: Back to basics - an integrated atlas of chronic care for two Australian regions
**Chaired by Dr Tanya Bell and Mary Hackett, ConNetica**

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*236 The consumer voice: Using co-design to\
Chaired by Nicola Callard, Children’s Health Queensland Hospital and Health Service*
Objectives:  
- Switching from a provider to a consumer perspective  
- Highlight the importance of co-design approach to addressing the following scenarios:  
  - Becoming an adolescent  
  - Transition to adult services  
  - A young person changing schools  
  - Coordination of care between primary, secondary and tertiary care services  
  - Surviving childhood illness  

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<tr>
<th>Scenario</th>
<th>Description</th>
<th>Participants</th>
<th>Location</th>
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| • Overcoming, state-wide governance as a successful enabler to an integrated approach for prevention and management | Our multidisciplinary, cross-sector approach with the appropriate governance will ensure that children and adolescents who are overweight or obese across Queensland will receive the right care at the right place at the right time. Through this novel, overarching inclusive childhood obesity governance structure, participants will understand in detail the importance of the following points:  
  - Family-centred approaches at all levels of healthcare  
  - Multicomponent interventions and strategies for prevention and treatment  
  - The need for consistent screening and identification  
  - The role of recognised leaders  
  - Training for health professionals and other providers | Judith Piccone, Department of Health, Queensland Government  
Leonie Sanderson, Health Consumers Queensland  
Katherine Moodie, Health Consumers Queensland  
Jeannine Kimber, Health Consumers Queensland | Brisbane North PHN  
Peter Frederiksen, Metro North Hospital and Health Service, Australia |

117 Establishing a state-wide approach to support the developmental needs of children with congenital heart disease following early open-heart surgery  
Dr Kerri-Lyn Webb, Queensland Child and Youth Clinical Network

181 A transdisciplinary model of care: Audiology and Speech Pathology  
April Lyons, Children's health Queensland, AU

142 An innovative integrated model for improving oral health and diabetes management in the Australian context  
Evelyn Boyce, NRCH - Oral Health

239 Sydney North Primary Health Network - Local Coordinated Networks  
David Grant, Sydney North Primary Health Network, AU

157 A STARR is Born! A workshop will provide attendees with an overview of the 'Description and Evaluation of Services and Directories in Europe of Long Term Care' (DESDE-LTC) methodology which is currently the only available tool for mapping, comparing and monitoring complex health services. We will use working examples within the Australian context, including services for both mental health and other chronic conditions, to frame the discussion and scenario based activities.  
The aim of this workshop is to increase understanding of the DESDE-LTC classification system, including the key descriptors for the system, and its application for health service planning.
### Design with Consumers
Innovative ideas and potential solutions for improving the consumer experience of transition

| 12.30 – 14.00 | Buffet Lunch, exhibition, posters and networking |
| 13.00 – 14.00 | Lunchtime Workshops and Poster presentations |

**MLW 1 Poster Presentations: Building sustainable capacity and capability of health care delivery for rural and remote communities**
Chair by Jenny Ziviani, Children’s Allied Health Research, Queensland Health
Organised by IFIC Australia

**MLW 2 Workshop: Using a Search Filter to Find Integrated Care Research Online: an Interactive Demonstration**
Chair by Dr Suzanne Lewis, Central Coast Local Health District, NSW
Organised by IFIC Australia

**MLW3 Workshop: Speed networking - Get to know your counterpart – professionals meet consumers and caregivers**
Chair by Melissa Fox and Robyn Littlewood
Organised in cooperation with Health Consumers Queensland

**MLW 4 Poster Presentations: Analysing data and sharing information to support integrated care planning**
Chair by Alastair Sharman, Children’s Health Queensland Hospital and Health Service

**MLW 5 Poster Presentations: Research – current and future focus**
Chair by Frances Cunningham, Menzies School of Health Research

**MLW 6 The International Journal of Integrated Care: tips and tricks of how to get published**
Chair by Viktoria Stein, Co-editor-in-chief, IJIC

This session will present tips and tricks on how to write a shining example of Integrated Care
Dianne Knight, Mackay Hospital and Health Service, Australia

187 Navigating the healthcare neighbourhood: Re-framing care around the patient and their primary care ‘home’
Regina Osten, Program Manager, Primary Care and Chronic Services, NSW Agency for Clinical Innovation

Unprecedented level of participation and inclusion of people with a lived experience of mental health services at all levels. This interactive workshop prepared in partnership with consumers and carers will explore the types of activities, input, feedback and impact that this project had on stakeholders. It will consider the lessons learned, and issues for sustainability through the next phase of work and beyond to realise an integrated health care service system for young people with severe and complex mental health issues accessing services in Queensland.
| 278 | Never form the same interests and goals of all parties? How to make the integrated medical reform really promote people’s health: a case study of Anhui Dai Su, Huazhong University of Science and Technology, China |
| 241 | Clinical supervision in the bush: is it any different? Priya Martin, University of South Australia & Advanced Clinical Educator, Darling Downs Hospital and Health Service |
| 211 | Telemedicine: Demonstration project between a military hospital and remote units in Korea James Yoon, Kyungpook National University, Korea |
| 149 | Complex Networks: Theory Building for Integrated Healthcare Research in Rural of China Dr. Boyang Li, Huazhong University of Science and Technology, China |

| 170 | Integrated Care Search: Fast and Reliable Access to Integrated Care Research Suzanne Lewis, Central Coast Local Health District, NSW Raechel Damarell, Flinders University, SA This interactive demonstration of a validated search filter which has been developed to assist clinicians and managers in locating published research on integrated care. The presenters will give a brief overview of the project and the methodology used to develop the filter. They will demonstrate the beta version of the search filter in the PubMed database and invite comment and feedback from the audience. Attendees are welcome to |

| 139 | Developing Regional Primary Health Analytic Capability Dr Stephen Chu, Brisbane South Primary Health Network 178 Into Pathways (A Preview of the HIT2 Evaluation) Benjamin Robert Neville, South Western Sydney PHN |

| 277 | Integrated care across health district boundaries Bronwyn Smith, Healthy Homes & Neighbourhoods Program, Sydney Local Health District |

| Family Stress in Sydney Local Health District (SLHD) | Prof. John Eastwood, Sydney Local Health District, Australia 139 Developing Regional Primary Health Analytic Capability Dr Stephen Chu, Brisbane South Primary Health Network 178 Into Pathways (A Preview of the HIT2 Evaluation) Benjamin Robert Neville, South Western Sydney PHN |

| 178 | Into Pathways (A Preview of the HIT2 Evaluation) Benjamin Robert Neville, South Western Sydney PHN |

| 277 | Integrated care across health district boundaries Bronwyn Smith, Healthy Homes & Neighbourhoods Program, Sydney Local Health District |

| 229 | Learning Alliance Methodology Contributions to Integrated Care Research Dr Carlos Moreno, Social Work and Counselling University of Greenwich London |

| 206 | Caregiver needs and formal long-term care service use in the Andersen Model: a systematic review and meta-analysis Wayne Freeman Chong Weien, Nanyang Technological University, SG 107 Insights of a root cause analysis of long waits within a Child Development Service: Opportunities for Integrated Care Nicola Callard and Craig Kennedy, Children’s Health Queensland |

<p>| 107 | Insights of a root cause analysis of long waits within a Child Development Service: Opportunities for Integrated Care Nicola Callard and Craig Kennedy, Children’s Health Queensland |</p>
<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tr>
<td>14.00 – 15:30</td>
<td>Workshops and parallel sessions</td>
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| **2.1 Workshop: Collaboration and partnership to achieve better health outcomes for children** | Chairied by Naomi Pelite, Giselle Olive & Matthew Cox, Children's Health Queensland, Australia | 275 The complexity of partnering across sectors and community, a case example of Logan Together  
This workshop will explore what it takes to make meaningful partnerships and population level change from the perspective of a key government partner, The Centre for Children's Health and Wellbeing, and a local community partner serving the Pasifika community, Hosanna Logan City, and will specifically focus on the  
Dr. Yu Ching Ides Wong, Queensland Health, Australia  
198 National Mental Health Service Planning Framework – Implementation of joined-up regional planning of mental health service delivery  
Dr. Lucy Ferguson, South Eastern Sydney Local Health District  
112 Preparing paediatric public health services for disability sector reform: linking across services and sectors to translate policy into practice  
Bethany Hooke, Children's Health Queensland, Australia  
* 138 engAGE – Improving Outcomes for Older People in Hawkes Bay, New Zealand  
Dr Lucy Ferguson, and Sarah Shanahan, engage Service, Hawke's Bay DHB.  
129 INTEGRATE: How One Community is Advancing Integrated Care for Seniors. James Meloche, Carefirst Global Solutions, Canada  
* 147 Reducing Avoidable  
126 'iREAP' - integrated Rehabilitation and EnAblement Programme Genevieve Maiden, 'iREAP', War Memorial Hospital, South Eastern Sydney Local Health District  
*263 Outcomes Based Commissioning - can the care really follow the patient? An Australian perspective  
Dr Rachael Sheather-Reid, Central Coast Local Health District, Australia  
* 199 Re-orienting the model of care towards accountability for whole regions  
Dr Alexander Pimperl, OptiMedis AG, Germany  
255 Is Australia ready for Accountable Care? - academic, policy and service provider perspectives. Prof. David Peiris, The George Institute for Global Health, Australia  
273 Three Steps Forward: The quest to develop a culturally informed mental health outreach framework for engaging indigenous children, young people and families within an urban community  
Margaret Hoyland and Tim Spall, Children's Health Queensland Hospital & Health Service, Australia  
* 165 Outcomes for Indigenous and non-Indigenous children and young people in out-of-home care presenting at a specialist child and youth mental health service  
Kathy Eadie and Mandy Douch, Child and Youth Mental Health Service, Australia |
Logan Together Community Maternity Services project.

The workshop will strive to increase understanding through practice examples and small group work. Learnings will include:

- A clear understanding that children exist within the context of relationships, families, environments, communities, societies and policies
- The best way to address children’s health is to work in an integrated way across sectors, contexts and environments
- Effective partnerships are vital to achieve the biggest change and impacts in addressing the determinants of children’s health and wellbeing
- Inequities are evident, how do we work together to address them?
- What does it look like to be an effective

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240 Integrating the Integrated Care Organisation – Optimising Resources, Operations, and Services to Create Real Value
Prof. Jason Yap, NUS Saw Swee Hock School of Public Health, Singapore

172 Integrated Care for NDIS Participants with Complex Needs
Prof. Harry McConnell, Griffith University School of Medicine

231 XTend- Supported Discharge Program, Julie Finch, Aged Chronic Care and Rehabilitation, Sydney Local Health District, Australia

Institute for Global Health, UNSW, Sydney, Australia

recent applications of RE methodologies to IC research, including the currently most salient challenges.

The proposed workshop could serve as an initial step to be extended within the framework of IFIC’s Special Interest Group on Evaluation.

Children’s Health Queensland Hospital and Health Service

242 He Pikinga Waiora Implementation Framework: A tool for chronic disease intervention effectiveness in Māori and other indigenous communities
Moana Rarere University of Waikato, Hamilton, NZ

* 228 B.strong: Development and delivery of integrated health promotion in the Queensland Health Brief Intervention Training Program
Dr Frances Cunningham, and Dr Majella Murphy, Menzies School of Health Research, Dr Dru Armstrong and Dr Simone Nalatu, Queensland Health
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<tr>
<td>15:30 – 16.00</td>
<td>Refreshments, exhibition, posters and networking</td>
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<td>16.00 – 17.30</td>
<td>Plenary 2 - Child and Youth Health – ensuring a healthy start into life</td>
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<td><strong>Co-Chairs:</strong> Dr Kerri-Lyn Webb &amp; Dr Robyn Littlewood, Co-Chairs of the Queensland Child and Youth Clinical Network</td>
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<td><strong>Consumer:</strong> Fionnagh Dougan, CEO, Children's Health Queensland Hospital and Health Service</td>
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<td>Adrian Carson &amp; Dr Carmel Nelson, Institute for Urban Indigenous Health</td>
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<td>Integrating Care for Children and Families in Rural Australia – A View from the Trenches, Katherine Burchfield, Health Director and Lindsay Kane, CEO, Royal Far West</td>
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<tr>
<td>17.30 – 19:30</td>
<td>Welcome reception</td>
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<td>19:30</td>
<td>Stakeholder Dinner (Invitation only)</td>
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**Tuesday, 7 November 2017**

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<tr>
<td>7.45 – 8.45</td>
<td>Breakfast meeting - IFIC Australia Council meeting</td>
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<td>9.00 – 10.30</td>
<td>Plenary 3 – Rural and remote health – going the extra mile to design equitable access for all</td>
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<td><strong>Consumer:</strong></td>
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<td><strong>Chair:</strong> Dr John Wakefield, Deputy Director-General, Clinical Excellence Division, Department of Health, QLD</td>
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<td>Democratizing Knowledge to Expand Access to Care for Underserved Populations: Project ECHO, Dr Sanjeev Arora, Founder, ECHO Institute, University of New Mexico Health Sciences Centre, USA</td>
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<td>Similar prevalence and disappointing outcomes - can integrated care be of benefit to rural and remote residents? Prof David Perkins, Director Centre for Rural and Remote Mental Health, University of Newcastle, Australia</td>
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<td>The Future of Paediatric Healthcare - to Infinity and Beyond, Dr Sarah Dalton, Clinical Lead, NSW Agency for Clinical Innovation</td>
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<td>Q&amp;A</td>
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<td>10.30 – 11.00</td>
<td>Refreshments, exhibition, posters and networking</td>
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<tr>
<td>Parallel sessions</td>
<td>11:00 – 13:00</td>
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<td>3.1 Making integrated care happen: formulating strategies, building alliances, involving communities</td>
<td>Chaired by Linda Barry, Queensland Child and Youth Clinical Network, Queensland Health</td>
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<td>3.2 Multiagency collaboration to improve children’s health</td>
<td>Chaired by Bethany Hooke, Queensland Child and Youth Clinical Network, Queensland Health</td>
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<td>*134 Integrating care in Queensland</td>
<td>* 182 Balancing our focus: The development of a collaborative approach between child development and children’s mental health services</td>
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<td>Kaye Hewson, Queensland Health, Australia</td>
<td>Jannie Olsen Leach and Chris Hodges, Children’s Health Queensland Hospital and Health Service</td>
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<td>232 Community Services Integration into General Practice “Health Care Homes”</td>
<td>133 Queensland Child and Youth Clinical Network – influencing children’s health policy through collaboration</td>
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<td>Emma Hickson &amp; Astuti Balram, Capital &amp; Coast DHB, New Zealand (CCDHB)</td>
<td>Dr Kerri-Lyn Webb and Dr Robyn Littlewood, Queensland Child and Youth Clinical Network</td>
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<td>109 It Pays to be Well Connected - Delivering an integrated system of care in Western New South Wales, Australia</td>
<td>226 Logan Together: how working across sectors for our kids is the answer to everything</td>
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<td>Louise Robinson and Dr Ros Bullock, Western NSW Local Health District, Australia</td>
<td>Chaired by Dr Hazel Dalton, Centre for Rural and Remote Mental Health, University of Newcastle, Australia</td>
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<td>* 166 Establishing a rural research network to promote capacity and capability within rural communities in New Zealand</td>
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<td>Dr. Fiona Doolan-Noble, University of Otago, New Zealand</td>
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<td>131 e-PIMH: A collaborative and integrative model to build cross-sectoral rural and remote workforce capacity in perinatal and infant mental health</td>
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<td>Naomi Kikkawa, Queensland Centre for Perinatal and Infant Mental Health (QCPIMH), Children’s Health Service</td>
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<td>4.4 Taking a holistic approach to diabetes management</td>
<td>Chaired by Raj Verma, ACI</td>
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<td>185 The Wollondilly Diabetes Programme: A developing model of Diabetes Integrated Care</td>
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<td>Prof. David Simmons, Western Sydney University, Australia</td>
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<td>3.5 Evaluation and continuous improvement in Integrated Care</td>
<td>191 Evaluating adaptive local partnerships for social and health service integration: developing a program logic for local Health Justice Partnerships in New South Wales, Australia</td>
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<td>Ben Harris-Roxas, South Eastern Sydney Research Collaboration Hub (SEaRCH), UNSW Sydney, Australia</td>
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<td>245 Using Patient Reported Measures in an integrated care context to capture what matters most to patients</td>
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<td>Nicole Cook, Agency for Clinical Innovation, Australia</td>
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<td>3.6 Participation and inclusion of consumers in service design and delivery</td>
<td>Chaired by Alexander Pimperl, Optimedis, Germany</td>
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<td>*271 Challenging the Status Quo ... Co-designing the future of child and youth mental health services with young people Margaret Hoyland and Mikaela Moore, Children’s Health Queensland Hospital &amp; Health Service Leonie Sanderson, Health Consumer Queensland</td>
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<td>179 Transparency in Healthcare 2017: Working with Consumers and Clinicians to Co-design a Transparent Future Carl Shuker, NZ Health Quality &amp; Safety Commission, New Zealand</td>
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<td>163 Can you see what matters to me? Christie Breen, The Sydney</td>
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<td>Time</td>
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<tr>
<td>13.00 – 14.30</td>
<td>Networking lunch</td>
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<td>14.00 – 14:30</td>
<td>Melbourne Cup (livestream)</td>
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<td>14.30 – 16.00</td>
<td>Plenary 4 – Integrating mental health – involving communities, creating alliances, designing policies Consumer: Chair: Dr Paul White, Clinical Director, Specialist Disability Assessment and Outreach Service, Department of Communities, Child Safety and Disability</td>
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*280 Doing Whatever It Takes - to create meaningful outcomes for whanau
Jo-Ann Maree Jacobson, Whänau Tahi, New Zealand

269 Responding to the needs of all Queensland - the refugee health and wellbeing journey
Caroline Nicholson, The University of Queensland, Qld, Australia

Matthew Harris-Cox, Logan Together, Australia

Health Queensland Hospital and Health Service (CHQ HHS)

289 It Takes A Village: Harnessing the power of strategic partnerships to improve health outcomes for children and young people in Queensland
Helen-Louise Usher, Children's Health Queensland, Australia

into practice to build system linkages
Jesse Osowicki, North Western Melbourne Primary Health Network, Australia

180 Innovation in pain management: connecting regional and rural community based care to specialist services
Susan Rogers, COORDINARE, PHN - Primary Health Network, South Eastern NSW

120 Living Well in NSW Multipurpose Services - not a hospital, but home
Jenny Freece, The Agency for Clinical Innovation, Australia

217 How Do Patients Perform in Establishing Informational Continuity of Care during Multi-Institutional Readmission in Rural China?
Lu Shan, Huazhong University of Science and Technology, CN

290 The Practicalities of developing a Patient Centered Medical Home (PCMH) for Diabetes Care in an Australian Corporate Medical Centre Setting Prof Harry Pope, Fellow, International Foundation for Integrated Care (IFIC)

integrated care: Comparative analysis of hospital patients with chronic physical conditions and mental illness
Dr. Nazlee Siddiqui, University of Tasmania, AU

202 Social Capital and Migrant Maternal Depression. A Multilevel Bayesian Latent Variable Spatial Logistic Regression in South Western Sydney, Australia
Prof. John Eastwood, Sydney Local Health District, Australia

135 Tackling variation in the early stage evaluation of a state-wide integrated care program
Dr Yalchin Oytam, NSW Ministry of Health, Australia

274 Transition of Care: GP and Community Supports after Cancer Treatment for Adolescents and Young Adults
Melanie Rolfe, Lady Cilento Children's Hospital, Queensland

279 Living the values - respect, integrity, care and imagination: Investing in co-design to pave the way for consumers to be project partners in paediatric health service innovation
Perrin Moss, Children's Health Queensland, Australia

Children’s Hospitals Network
| 16:00 – 16:30 | Refreshments, exhibition, posters and networking |
| 16:30 – 18.30 | Parallel sessions |
| **4.1 How integrated care improves patient care – specific examples** | **4.2 Digital health and emerging technologies to support integrated care** | **4.3 Empowering people to understand and manage their needs** | **4.4 Workforce redesign in Children and Young People services** | **4.5 Integrated care for chronic and complex needs** | **4.6 Integrated innovations in mental health services** |
| **Chaired by Harry Pope, Fellow, International Foundation for Integrated Care (IFIC)** | **Chaired by Alastair Sharman, Children’s Health Queensland Hospital and Health Service** | **Chaired by Caroline Nicholson, The University of Queensland, Qld, Australia** | **Chaired by Dana Newcomb, Medical Director Integrated Care, Children’s Health Queensland Hospital and Health Service** | **Chaired by Anne Hendry, IFIC Scotland, UK** | **Chaired by Chris Shipway, ACI** |
| 158 Primary Care Fracture Clinic (PCFC) – a partnership between general practice and hospital specialist outpatients to deliver services to patients closer to home in a more flexible care setting | 254 Drawing the threads together: How emerging technologies can help integrate the health care needs of children and young people in out-of-home care. Helen-Louise Usher, Children’s Health Queensland, Australia | * 246 My Plan: The evaluation of a person-centred planning toolkit for people with traumatic brain injury and spinal cord injury, Robyn Gleeson, icare lifetime care | **154 Platform 18 - Australia’s first Transition from Out-of-Home Care Health Services Dr. Reeny Jurczyszyn, Q HEalth, AU** | **119 Wellnet Integrated Care Program - supporting chronic disease management through private public partnerships Dr Eleanor Chew and Dr Amit Vohra, Sonic Clinical Services** | **209 Living Well Living Longer: truly integrated care for people with serious mental illness Dr Andrew McDonald, Sydney LHD Mental Health Service** |
| Dr. Sandra Katherine Peters, Sunshine Coast Hospitals and Health Service, Australia | 215 Connecting2u Text Messaging Intervention: Connecting baby, family and community Alanna Philipson, Children’s Health Queensland Hospital and Health Service, Australia | 243 Development of a safeguarding approach to enable people with traumatic brain injury or spinal cord injury to self-manage their supports Robyn Gleeson, icare lifetime care | **221 Training General Practice Registrars on conducting child health and developmental surveillance. Evaluation of a blended eLearning Program Prof. John Eastwood, Sydney Local Health District, Australia** | **161 Cost saving with a GP-led integrated health service delivery model for complex chronic disease: an optimal Beacon practice Prof Claire Jackson, University of Queensland, Australia** | **210 Health Peer Support Workers - Agents of change bringing a lived experience workforce to support the health of people with serious mental illness Dr Andrew McDonald, Sydney LHD Mental Health Service** |
| 160 Transforming Telehealth through Enhanced General | 210 Transforming Telehealth through Enhanced General | **Chaired by Caroline Nicholson, The University of Queensland, Qld, Australia** | **Chaired by Dana Newcomb, Medical Director Integrated Care, Children’s Health Queensland Hospital and Health Service** | **Chaired by Anne Hendry, IFIC Scotland, UK** | **Chaired by Chris Shipway, ACI** |

Draft Programme – subject to change
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<th>Gala Dinner</th>
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**Practices Partnerships**  
Dr. Veronica Eugenia Gonzalez-Arce, SWSLHD, Liverpool Hospital, Australia

197 The Paediatric Optometry Alignment Program - Integrated care between hospital based paediatric ophthalmology and community based optometry  
Dr. Ann Webber, Queensland University of Technology, Australia

104 Making a difference: Patient centred integrated care: nib Health Funds discharge support service in partnership with Vitalis Health Care  
Donal Byrne, nib Health Funds, Australia

*256 Using Digital Health to Enable Integration for Elderly Residents in Aged Care Facilities*  
Cynthia Stanton, Sydney North Primary Health Network, Australia

162 An evaluation of HealthPathways and its impact upon quality of referrals received by a tertiary paediatric allergy and immunology service  
Emma Dickins, Sydney Children's Hospitals Network

136 Northern NSW Health Literacy Project  
Taya Prescott, NSW Local Health District & North Coast Primary Health Network

196 Working towards a person centred, collaborative partnership in health  
Joanna Goodenough and Regina Osten, NSW Agency for Clinical Innovation

150 Empowering the local community through a flexible education program  
Julie Lew, Merri Health

250 Continuity of Care in Tertiary Paediatric Rehabilitation: Implications for Social Work Practice  
Ashleigh Catherine Somerville, Children's Health Queensland/Lady Cilento Children's Hospital, Australia

270 Empowering General Practitioners to manage children with ADHD using the ECHO® model  
Perrin Moss, Children's Health Queensland, Australia

115 Driving culture change to empower the Aboriginal and Torres Strait Islander Child and Youth Health (ATSIHW) workforce  
Robyn Littlewood, Queensland Child and Youth Clinical Network

integrated care for people with complex health needs  
Dr Elizabeth Hanley, University of Technology, Sydney, Australia

* 164 The Perinatal Mental Health and Wellness Project: Improving perinatal mental health outcomes by working together across sectors  
Emily Herde, Children’s Health Queensland Hospital and Health Service

282 Managing the delivery of short term mental health services to underserviced and/or hard to reach populations  
Vidhya Makam, Whānau Tahi, New Zealand

* 164 The Perinatal Mental Health and Wellness Project: Improving perinatal mental health outcomes by working together across sectors  
Emily Herde, Children’s Health Queensland Hospital and Health Service
### Workshops and parallel sessions

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<thead>
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<th>Session</th>
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<tr>
<td>5.1</td>
<td>Supporting system-wide change: design, governance, implementation and evaluation</td>
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<tr>
<td>5.2</td>
<td>Symposium: Practical insights from paediatric integrated care</td>
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<td>5.3</td>
<td>Symposium: Healthy Homes and Neighbourhoods</td>
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<td>5.4</td>
<td>Workshop: What can we learn from successful integrated care models in Europe and Australia</td>
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<td>5.5</td>
<td>Workforce redesign – new roles for pharmacists in collaboration with the Polypharmacy SIG</td>
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<td>Workshop: Towards Evidence Based Integrated Care in collaboration with EBIC</td>
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**Chair 1:** Dr Nick Goodwin, The International Foundation for Integrated Care (IFIC)

**Chair 2:** Dr Michael Brydon, CEO of Sydney Children’s Hospitals Network

**Chair 3:** Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government

**Chair 4:** Claire Jackson, The University of Queensland, Australia

**Chair 5:** Diana Phone, Waimauku Pharmacy, New Zealand

**Chair 6:** Roelof Ettema, University of Applied Sciences Utrecht, Netherlands

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**Wednesday, 8 November 2017**

<table>
<thead>
<tr>
<th>Session</th>
<th>Title</th>
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<tr>
<td>9:00 – 10:30</td>
<td>Workshops and parallel sessions</td>
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<tr>
<th>Time</th>
<th>Workshop/Session</th>
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<tr>
<td>9:00</td>
<td>Chaired by Dr Nick Goodwin, The International Foundation for Integrated Care (IFIC)</td>
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<tr>
<td>9:15</td>
<td>5.1 Supporting system-wide change: design, governance, implementation and evaluation</td>
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<td>9:30</td>
<td>5.2 Symposium: Practical insights from paediatric integrated care</td>
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<td>9:45</td>
<td>5.3 Symposium: Healthy Homes and Neighbourhoods</td>
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<td>10:00</td>
<td>5.4 Workshop: What can we learn from successful integrated care models in Europe and Australia</td>
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<td>10:15</td>
<td>5.5 Workforce redesign – new roles for pharmacists in collaboration with the Polypharmacy SIG</td>
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**Beyond the legislation – investing in sustainable transformation**

**Chair:** Prof Anne Hendry, Scottish Government

- 55 Care coordination for children with chronic and complex conditions in Australia: significant benefits for patients and their families
  - Yvonne Zurynski, Kids Research Institute, Sydney Children’s Hospitals Network, Sydney, Australia

- 19 A Framework of System Level Measures Promotes Alliancing and System Integration
  - Dr. Peter Brian Barrie Jones, NZ Ministry of Health, New Zealand

- 286 Use of the Project Integrate Framework for situational analysis and benchmarking of progress towards care integration in the Central Coast NSW
  - Dr Hazel Dalton, Centre for Rural and Remote Mental Health, University of Newcastle, Australia

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**A qualitative evaluation of Healthy Homes and Neighbourhoods’ place-based initiative in Redfern, Sydney**

**Chair:** Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government

- 190 A qualitative evaluation of Healthy Homes and Neighbourhoods’ place-based initiative in Redfern, Sydney
  - Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government

- 193 ‘Riding the winner across the finishing line: lessons from integration stayers’
  - Speakers
    - Claire Jackson, The University of Queensland, Australia
    - Caroline Nicholson, The University of Queensland, Australia

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**An evaluation of care coordination for children with chronic and complex conditions in Australia: experiences and needs of healthcare providers.**

- 156 An evaluation of care coordination for children with chronic and complex conditions in Australia: experiences and needs of healthcare providers.
  - Yvonne Zurynski, Kids Research Institute, Sydney Children’s Hospitals Network, Sydney, Australia

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**Developing new pathways to Health and Social Care for vulnerable clients in targeted Primary Schools**

- 204 Developing new pathways to Health and Social Care for vulnerable clients in targeted Primary Schools
  - Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government

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**Both in literature and in practice there is debate about defining Integrated Care. A basis for thorough research in Integrated Care is narrowed by a lack of that. As a starting point, Integrated Care is considered as sets of complex interventions. In the workshop together we will discuss a proposal for improving a new definition of “evidence based integrated care”.

After the session the attender has formed an idea about the scope of research in Integrated Care and has contributed to a collective understanding and delineation of research.
An Integrated Network of Paediatric Services in Ireland, Suzanne Dempsey, Irish Children’s Hospital Group

183 "If it was your child, what rules would you break to get them good care?" - Health care providers experience of working together to care for a child with complex conditions

Yvonne Zurynski, Kids Research Institute, Sydney Children’s Hospitals Network, Sydney, Australia

* 169 Less time in Hospital; more time at home
Christie Breen, The Sydney Children’s Hospitals Network

Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government

195 Housing and Health as partners in a place-based hub
Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government

- Allow clinician researchers with over a decade of service implementation at scale in Europe and Australia, to identify key integration success factors and barriers across diverse settings and business models.
- To involve the symposium audience in understanding and applying them in their own settings
- To summarise learning and service integration development relevant to workshop participants


| 10:30 – 11:00 | Refreshments, exhibition, posters and networking |
| 11:00 – 12:30 | Workshops and Parallel sessions |

**6.1 Enabling the workforce to deliver integrated care**

*Chaired by Viktoria Stein, International Foundation for Integrated Care (IFIC)*

**6.2 New models of care in maternity and child health**

*Chaired by Albert Alonso, International Foundation for Integrated Care (IFIC)*

**6.3 Workshop: It’s not me, it’s you! - Integrated systems and workforce re-design**

*Chaired by Susan Barron-Hamilton, Director Miscellaneous Objectives Bureau*

**6.4 Predictive risk modelling to support integrated care planning**

*Chaired by Richard Hamblin, Director of Health Quality Intelligence, HSQC, New Zealand*

**6.5 Meeting the needs of vulnerable children and their families**

*Chaired by Lindsay Cane, Royal Far West, Australia*

**6.6 Poster presentations: Participation and inclusion of consumers in service design and delivery**

*Chaired by Carlos Moreno, Social Work and Counselling University of Greenwich London*

**223 Coordinated Care: Our Forward View**
Thomas Lawrence, Birmingham City University

**222 Metro North GP Alignment Program**
Maternity and Gynaecology - pregnancy, birth and

**249 Its not, me it’s you! - Integrated systems and workforce re-design**

**246 Can social and educational markers predict risk for future health**

**244 Good Start to Life: Co-designing a maternal and infant preventative health**
| 189 | A qualitative analysis of the role of the care coordinator in an integrated care initiative in Sydney, Australia  
Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government |
| 108 | Back Off Specialists  
Barbara Mawson, Hawkes Bay Hospital |
| 132 | Improving collaborative mental health care across Australia: impact of participation in MHPN network meetings and webinars on health professional practice  
Dr. Barbara Mary Murphy, University of Melbourne, AU |

Australia’s largest limiting factor is not lack resources, but rather the lack of an organizing principle that can link funding, people, technology and ideas into a system that delivers more cost-effective care. The way forward is to gain consensus of the key building blocks for systems thinking and analysis. This workshop offers a solution by demonstrating the Netherland’s conceptual framework for integrated care (based on the integrated functions of primary care), combined with Skills for Care (UK’s adult social care workforce design framework), and interprets these as a direction for integrated multi-level systems analysis and workforce re-design. This workshop will raise delegates awareness, capacity and capability for sustainable workforce development by using horizontal and vertical integration elements across each level of the system in order for workforce and patient to be developed.

vulnerabilities? A population health approach for vulnerable young people on the Central Coast of NSW Australia  
Sarah Bradfield, Central Coast Local Health District, Australia |

130 Enhancing perinatal and infant mental health through an innovative integrated and collaborative partnership  
Adrienne Irvine, Child and Youth Mental Health Service, Children’s Health Queensland Hospital and Health Service |

261 Sharing the Caring - Reinvigorating GP Antenatal Share Care on the Central Coast  
Claire Neilson, Central Coast Local Health District, Australia |

213 Combining hospital and general practice data to predict the risk of hospitalisation in the Australian context  
Dr. Peter Lewis, Central Coast Local Health District, Australia |

200 Designing an Integrated Care Initiative for Vulnerable Families: Operationalization of realist causal and programme theory, Sydney Australia  
Prof. John Eastwood, Sydney Local Health District, Australia |

288 Starlight’s Healthier Futures Initiative: A partnership model supporting health care delivery to Indigenous children and adolescents  
Claire Treadgold, Starlight Children’s Foundation, Australia |

233 Are you being heard? Getting families the care they need when they need it  
Miranda Jane Shaw, Sydney Local Health District, New South Wales |

225 Co-designed outpatient clinics with consumers for a patient and family centred approach  
Tiffany Best, Queensland Health, Australia |

257 The Impact of Engaging People and Students in the Rural Community and Family Health Nursing Care  
Perti Junari, Faculty of Nursing, Universitas Padjadjaran (UNPAD) |

272 Caring Together 2 Breathe Easy: an integrated care trial to reduce readmission and improve the health care experience for people with COPD  
Wayne Middleton, Caboolture and Kilcoy Hospitals, MNHHS |

248 Childhood Heart Disease - A partnership with the Maori and Pacific Islander community in Queensland  
Kirstine Kira, Children’s Health Queensland Hospital and Health Service, Australia |
**12:30 – 14:00**  
**Buffet Lunch, exhibition, posters and networking**

**14.00 – 15.30**  
**Plenary 5 - New models of care delivery – the future of integrated care**  
**Consumer:**  
**Chair:** Nick Goodwin, CEO, International Foundation for Integrated Care  
Social investment in New Zealand, the next wave of system integration? Stephen McKernan, Advisory, Ernst&Young, New Zealand  
216 Re-orienting the model of care towards Accountable Care Organisations, Alexander Pimperl, Vice Chair Optimedis, Germany  
Health Care Homes: opportunities and challenges, Claire Jackson, Director, UQ-MRI Centre for Health System Reform and Integration, Australia  
Q&A

**15:30 – 16:00**  
**CLOSING CEREMONY**

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**Poster Display Only (no oral presentation time allowed)**

1. 144 Caesarean section rate and cost control effectiveness of case payment reform in the New Cooperative Medical Scheme for delivery: Evidence from Xi County, China, Shuang Liu, Tongji Medical College, Huazhong University of Science and Technology, China
2. 101 Information exchange and cooperation with other sectors: Beyond the healthcare, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea
3. 159 Building and maintaining a state-wide clinical network: the Queensland Child Development Sub-Network 2009-2017, Dr Kerri-Lyn Webb, Queensland Child and Youth Clinical Network
4. 111 How to Integrate Drug Information Using Information Technologies-A National Solution, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea
5. 110 Implementation of the Navig8 UR Health trial in the Brisbane Region to improve the health and wellbeing of children and young people in out of home care, Perrin Moss, Children’s Health Queensland Hospital and Health Service
6. 102 Improving the reliability of attendance at outpatient appointments: A successful partnership approach, Benjamin James Reid, Children’s Health Queensland Hospital & Health Service, Australia
7. 143 Where the Mind Meets the Mouth – an integrated and collaborative health care approach, Evelyn Boyce, NRCH - Oral Health
8. 176 How Much Inpatient Cost Can be Saved by Integrated Service? An Empirical Study from China, Xuejiao Liu, Huazhong University of Science and Technology, China
9. 205 The effects of tiered healthcare service delivery on the cost control and quality improvement in rural China: an interrupted time series analysis, Zhong Li, Huazhong University of Science and Technology, China
10. 103 Korea's Integrated care: Cooperation of Korean Medicine and Western Medicine, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea
11. 146 An integrated approach to sustainability and delivery of improved health outcomes for Children's Health Queensland community based services and programs, Craig Kennedy, Child and Youth Community Health Service, Children's Health Queensland Hospital and Health Service
12. 151 Dose Township-County Service Utilization (TCSU) Influence Patient' Choice Afterward? Dr Zhang Yan, Huazhong University of Science and Technology, China
13. 224 Performance assessment of Shanghai Medical Consortium in China under the view of Integrated healthcare, Prof Wenhua Tian, Fudan University, Shanghai, China
14. 230 The Politics of Collaboration and the Care Continuum, Dr. Robyn Anne Penny, Children's Health Queensland Hospital and Health Service, Child and Youth Community Health Service, Brisbane
15. 266 What do senior management staff members consider to be “interagency collaboration”? From the perspectives of these individuals, an exploration of the context and extent of enablers and barriers to interagency collaboration within their organisations, Prof John Eastwood, Healthy Homes and Neighbourhoods, NSW Government
16. 285 Clowning around: Understanding the role of clown doctors at the Royal Children’s Hospital Melbourne (RCH), Prof. Fiona Newall, Royal Children's Hospital, Australia
17. 153 The Child and Youth Court Liaison Service, Tasneem Hasan, Forensic Child and Youth Mental Health Service, Queensland Health
19. 260 Parents as a vital part of an integrated care pathway in plagiocephaly prevention and management in infants, Dr Amy Leung, Child Development Services- Inala, Children's Health Queensland Hospital and Health Service
20. 276 Integrating an effective obesity prevention program into existing home visiting services: The Healthy Beginnings Program, Sarah Taki, Sydney Local Health District, Australia
22. 145 The effects of health capacity on income of absolute poverty-stricken population in China — a comparative cross-sectional analysis, Dr. Xuejiao Liu, Huazhong University of Science and Technology, China
23. 113 Healthcare need alliances with other sectors: Korea’s experience, Jeong Sik Yoon, Kyungpook National University, Korea, Republic of South Korea
24. 122 Can Township-County Readmission (TCR) lower Costs of County Inpatient compared with Single County Inpatient?, Yadong Niu, Huazhong University of Science and Technology, China
25. 214 Dental services in rural Ireland: Potential for health service integration, Lucy White, H.S.E Ireland
26. 137 Bridging the mental health treatment gap in palliative care, Julianne Whyte, Charles Sturt University, BATHURST NSW
27. 124 The Clozapine Clinic: A Model of Integrated Care, Dr Calvin Flowers, San Bernardino County, United States of America
28. 118 Improving specialist accessibility and involvement in treatment management planning for rural and remote mental health services, Brian Mayahle, Central Queensland Rural mental health services
29. 259 Research on the relationship between the species of chronic diseases and medical services utilization and expenses: a cross sectional survey in rural areas of Jiangsu Province, Lei Duan, Huazhong university of science and technology, China

30. 227 Short-stay unit Asthma Video Education (SAVE) "Understanding your child's wheeze", Peter James Snelling, Lady Cilento Children's Hospital, Brisbane, Queensland, Australia, Peter James Snelling, Lady Cilento Children's Hospital, Brisbane, Queensland

31. 268 Patterns of the way to understand the disease status among Chinese residents: A latent class analysis, Zijing Pan, Huazhong University of Science and Technology, China

32. 167 It’s all in the App! Co-design approach in the development of the MyHealthMemory app for families caring for children with complex and chronic conditions, Lisa Altman, Sydney Children's Hospitals Network, Sydney, Australia

33. 251 Exploring distinct trajectories of use of telehealth devices among adults with hypertension: a latent class growth analysis approach, Dr. Ting Ye

34. 170 Integrated Search - Fast and Reliable Access to Integrated Care Research, Suzanne Lewis, Central Coast Local Health District, NSW

For further information, contact:
Fiona Lyne, Director of Communications, International Foundation for Integrated Care fionalyne@integratedcarefoundation.org