Integrated Care Matters

Community Care and Support for Older People

Knowledge Tree Resource
Community Care and Support for Older People

UK

Tayside’s older people locality model and enhanced community support service
Tayside has combined its older people locality model that aligns consultant geriatricians to GP practices, with an enhanced community support service. [link]

The Enhanced Community Support model is a multi-disciplinary team (MDT) approach to frail elderly care based around General Practice populations within the localities of the three health and social care partnerships (HSCPs). [link] This report gives an update on the Enhanced Community Support model in South Angus (population 52,000).

Birmingham: Healthy Villages programme
Example of a Healthy Villages project – the Complete Care Model (CCM) The Complete Care Model uses innovative ways to connect people, places and services to promote wellbeing. It looks at the whole person needs of older adults in three key stages (below), and will test the clustering of effort and services around those phases to offer the maximum benefit for patients. The CCM is designed to shift the system bias from ‘caring’ to ‘coping’ and ‘feeling well’ for longer. Critically, the model will operate a ‘no hand-off’ policy. This means that the most vulnerable people will no longer be simply signposted to other services but will receive a co-ordinated and seamless programme of care. Linked to this is the development of a community-based Medical Assessment Unit and Care Co-ordination Centre. [link]

The Better Together Programme in Dorset
The Dorset-area Partnership is committed to transforming health and social care services across the Dorset area, to enable and deliver a sustainable improvement in health and care outcomes. A priority project within the Better Together programme is to develop integrated Locality Health and Social Care Teams for Frail Older People and People with Multiple Long Term Conditions [link]

Realising the Value [https://www.nesta.org.uk/project/realising-value](https://www.nesta.org.uk/project/realising-value)
An analysis, by NESTA and the Health Foundation and partners, of policies, system incentives and behaviours that need to change for person and community-centred approaches to play a role at scale in the health and care system.

The Social Care Institute for Excellence explores the potential for scaling up the most promising examples of care, support and community health services, initially using data from Birmingham City Council, modelling their outcomes and costs.
Six Innovations in Social Care

https://sharedlivesplus.org.uk/images/6innovationsinsocialcare1.pdf

Case study examples of innovative person centred care for, or with lessons for, older people

- Community Catalysts CIC
- Community Circles
- Local area coordination
- Shared Lives
- Homeshare
- Wellbeing Teams

Growing innovative models of health, care and support for adults

Case studies from the Social Care Institute for Excellence Future of Care No 6, Jan 2018

Reimagining Community Services – making the most of our assets

https://www.kingsfund.org.uk/publications/community-services-assets

The report by the Kings Fund describes 10 design principles for patients with multiple and complex needs for community services and highlights examples from practice.

Better Care for Frail Older People published by the Deloitte Centre for Health Solutions in 2014

Living Well in Communities focuses on key areas of health and social care that can prevent unnecessary admission to hospital and enable people to remain at home or in a homely setting, with support from their family and the community. The current workstreams are:

- anticipatory care planning
- frailty and falls in the community
- intermediate care and reablement
- neighbourhood care
- palliative and end of life care

Further References

Multidisciplinary team, working with elderly persons living in the community: a systematic literature review

The effectiveness of inter-professional working for older people living in the community: a systematic review

Program of all-inclusive care (PACE): past, present, and future

Hospitalization in the Program of All-Inclusive Care for the Elderly (PACE): Rates, Concomitants, and Predictors

PRISMA: a new model of integrated service delivery for the frail older people in Canada


seven international case studies of integrated care for older people with complex needs published by the Kings Fund in 2014.

Using Community Partnerships to Integrate Health and Social Services for High-Need, High-Cost Patients