

IFIC Ireland

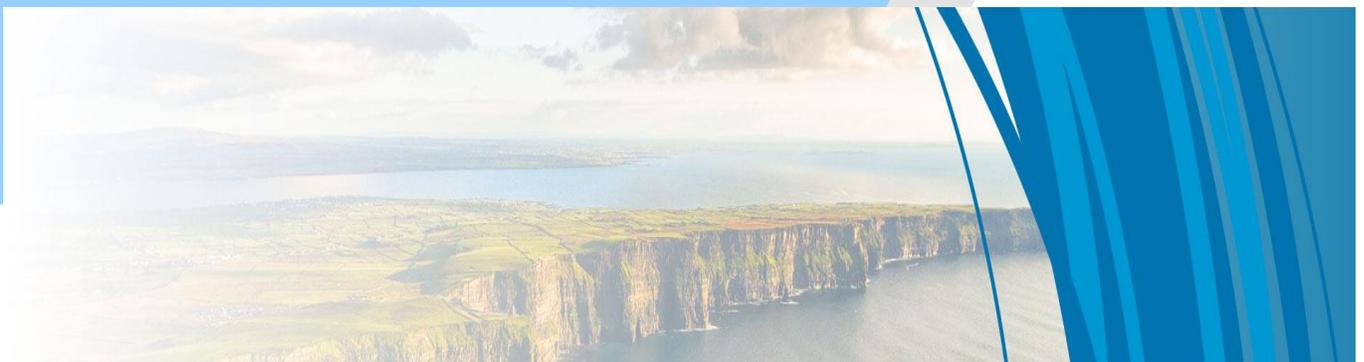
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International Foundation
for Integrated Care
IFIC Ireland

Workshop REPORT



Executive Summary

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Question 1: What do we do well and why?

Question 2: What are the issues and Challenges we face?

Question 3: What are the opportunities and actions?

Question 4: How can IFIC Ireland help?

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Executive Summary

Following the successful hosting of the 17th International Conference on Integrated Care in Dublin, Ireland in May 2017, IFIC has been seeking to develop with core Partners the creation of an IFIC Ireland Collaborative Centre. The core mission of IFIC Ireland is to develop capacity and capabilities of Ireland in the design and delivery of integrated care. IFIC Ireland seeks to achieve this by providing a platform to develop and exchange ideas and promote activities in the region in keeping with its mission.

The main objectives of IFIC Ireland is to:

- Advance the science, knowledge and adoption of integrated care in policy and practice in Ireland and internationally.
- Enable the exchange of ideas among academics, researchers, managers, clinicians, policy makers and users and carers of services.
- Develop the capacity and capability of managers and clinicians to deliver integrated care, including raising awareness of the benefits of integrated care with front line teams, but also senior management and governing boards.
- Facilitate international, regional and local collaborations with established centres including IFIC Scotland and Australia
- Identify international best practice and transferable lessons for the Irish context
- Celebrate what is working in Ireland and how that can be transferred to the international community.
- Work with business partners to improve technology and other innovations that will support the advancement of integrated care and better outcomes for patients and communities.

On Thursday, 11 October IFIC Ireland hosted an inaugural meeting at the IBM Design Studio in Dublin. Over 40 organisations from across the country came together to discuss the future challenges and opportunities for integrated health and care in Ireland and to further discuss the ambitions of IFIC Ireland and agree a workplan for 2019.

A total of 59 attendees participated in the session. The participants were Clinical Leads, GP Leads, Programme Managers, members of the Forum of Postgraduate Training Bodies, 3rd Sector organisations, Patient Representatives, private hospitals, and other key stakeholders.

Objective of the sessions

The objective of the sessions was to obtain the views of the invited participants on the following three questions:

- What do we do well and why?
- What are the issues and Challenges we face?
- What are the opportunities and actions
- How can IFIC Ireland help?

Conduct of the session

A World Café type setting created a relaxed environment where participants were grouped at tables of 6-8. Participants self-selected which table they sat at.

The café sessions considered each of the questions in turn. Only one question was considered at a time. Every table “chatted” about the question and when doing so jotted down their comments on post its provided.

30 minutes per question was allocated. At the end of each session the post its were posted on a whiteboard. No names or table numbers were on the post its so that feedback was totally anonymous.

The feedback comments were entered in an excel spreadsheet for analysis and reporting. The themes were not identified prior to examination of the comments. Only as the comments were analysed did the themes come together.



Results:

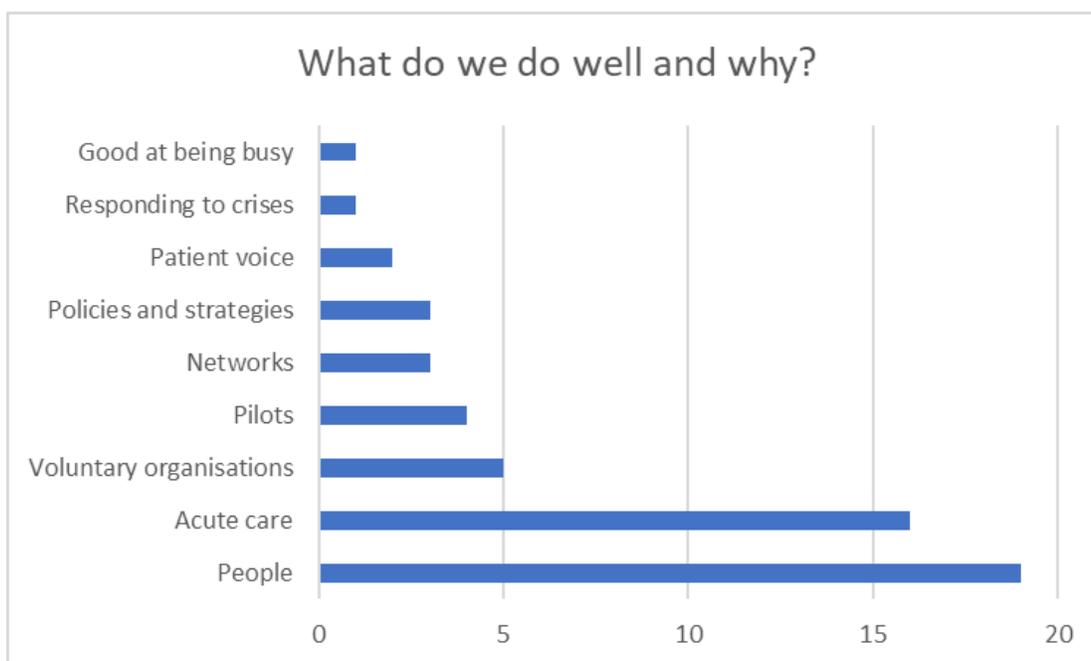
There were 59 attendees over the course of the workshop. Attendees represented HSE, service provider organizations (Community healthcare organisations and hospital groups) both public (statutory and voluntary) and private, Patient organizations (IPPOSI), the forum of post graduate training bodies, academic institutions (TCD, UCD, DCU), 3rd sector organisations, DOH, HSCNI. Not all attendees were present for the whole workshop, but all contributed to the brainstorming and discussion.

Output

Question 1: What do we do well and why?

There were 54 responses. These comments were grouped into the following 9 themes:

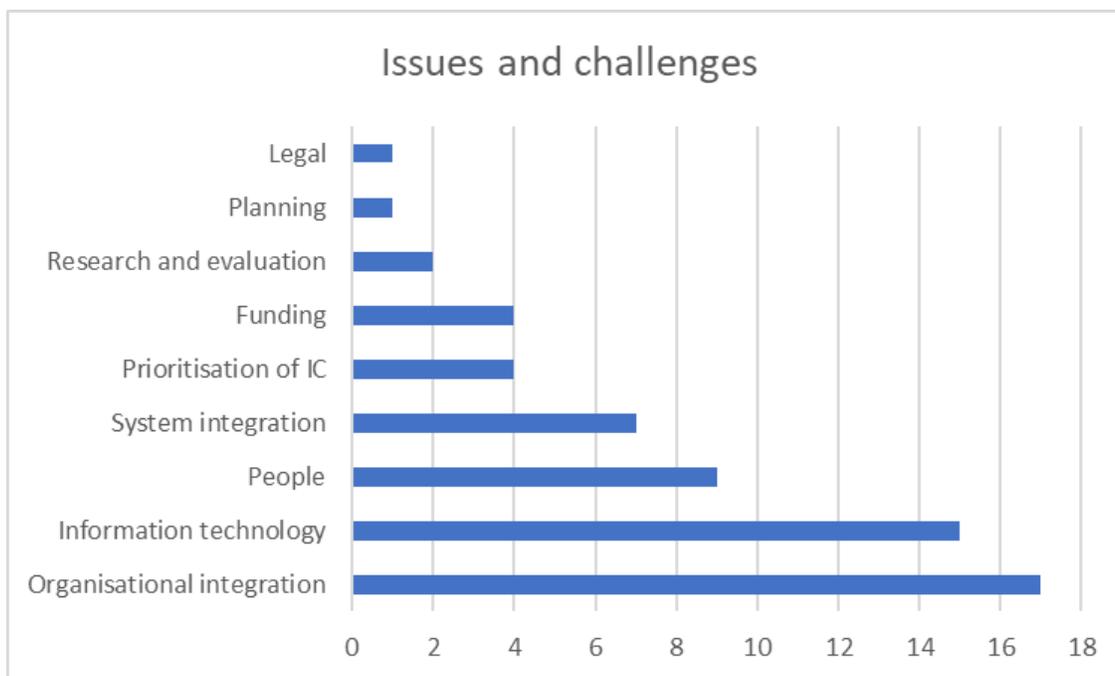
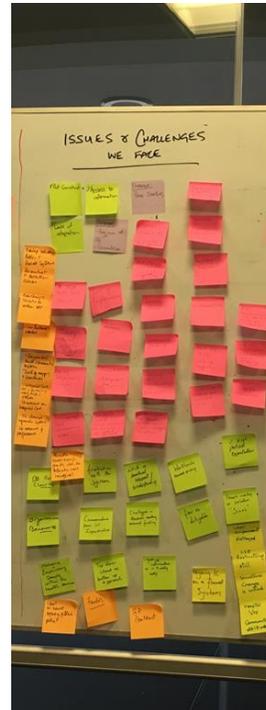
- People
- Acute Episodes of Care
- Voluntary Sector
- Networks
- Policies and strategies
- Testing
- Patient voice
- Responses to crises
- Good at being busy? right thing



Question 2: What are the issues and challenges we face?

There were 60 responses. These comments were grouped into the following 9 themes:

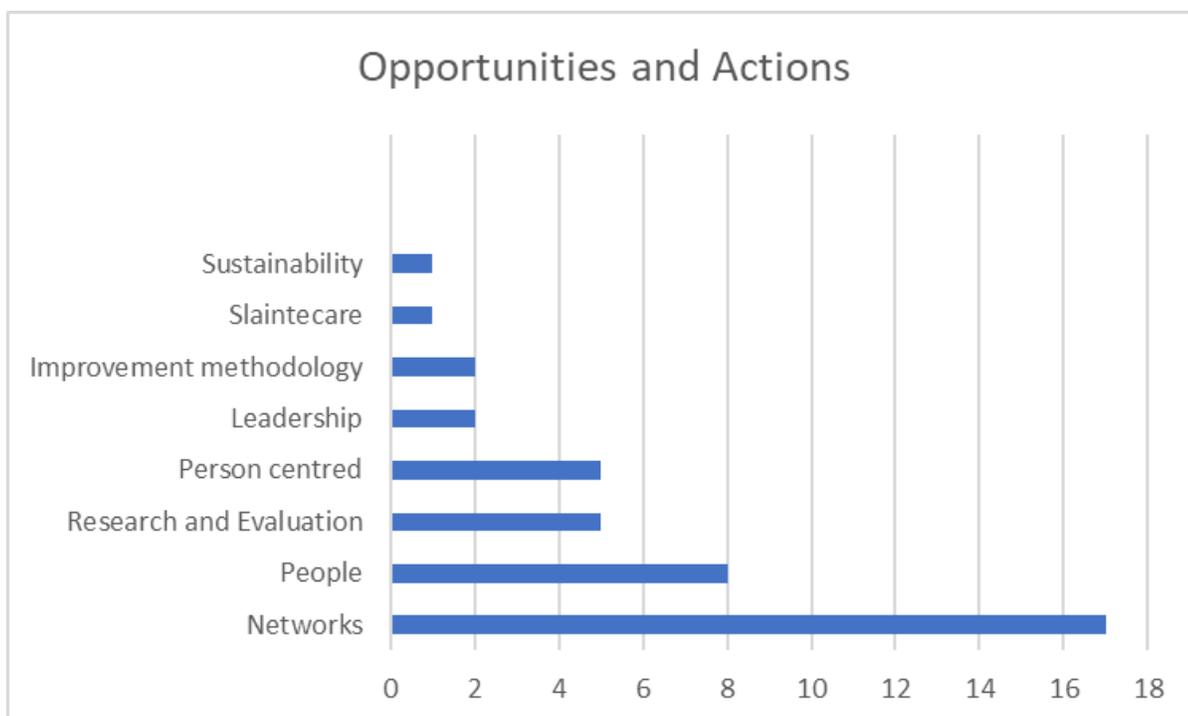
- People
- Funding
- Data, technology and innovation
- Organizational integration
- System integration
- Prioritization of integrated care
- Research/Evaluation
- Planning
- Legal



Question 3: What are the opportunities and actions?

There were 41 responses. These comments were grouped into the following 8 themes:

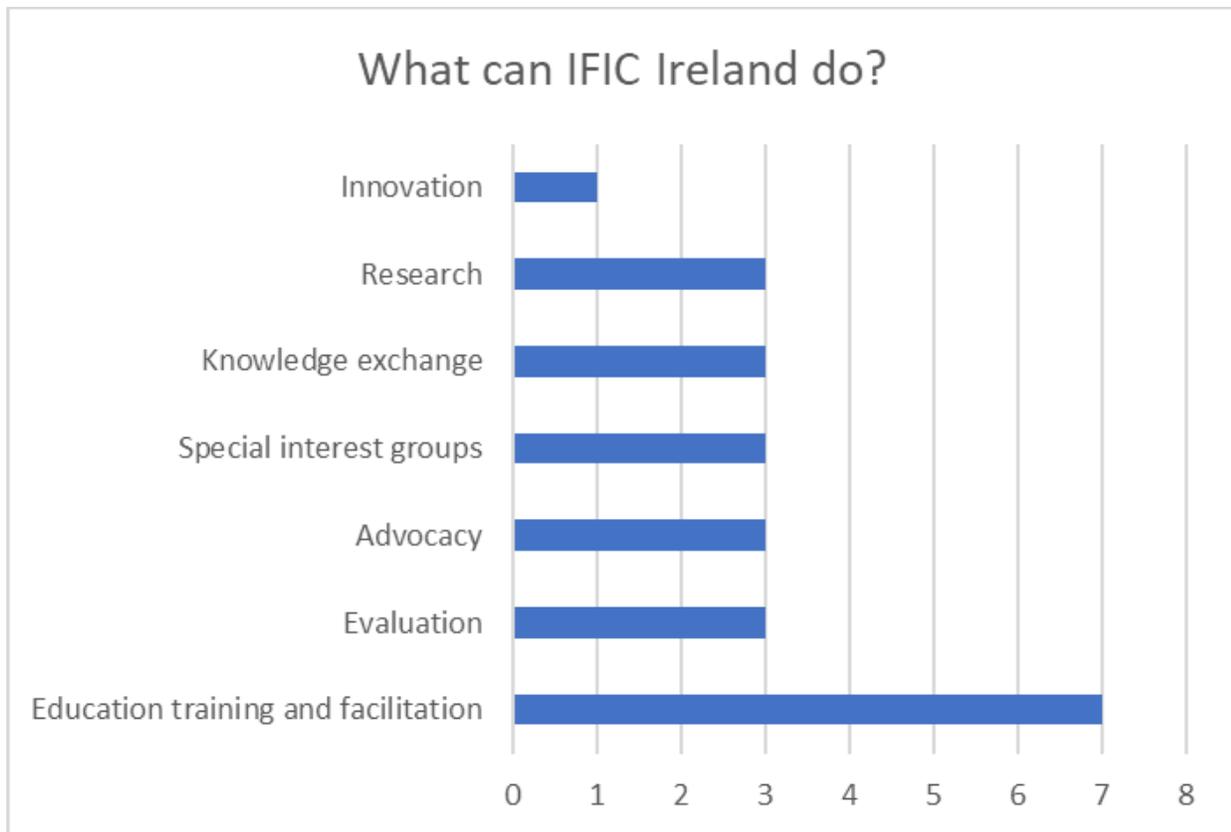
- Networks
- People
- Research and Evaluation
- Person centred care
- Leadership
- Improvement methodology
- Sláintecare
- Sustainability



Question 4: How can IFIC Ireland help?

There were 22 responses. These were grouped into 7 themes:

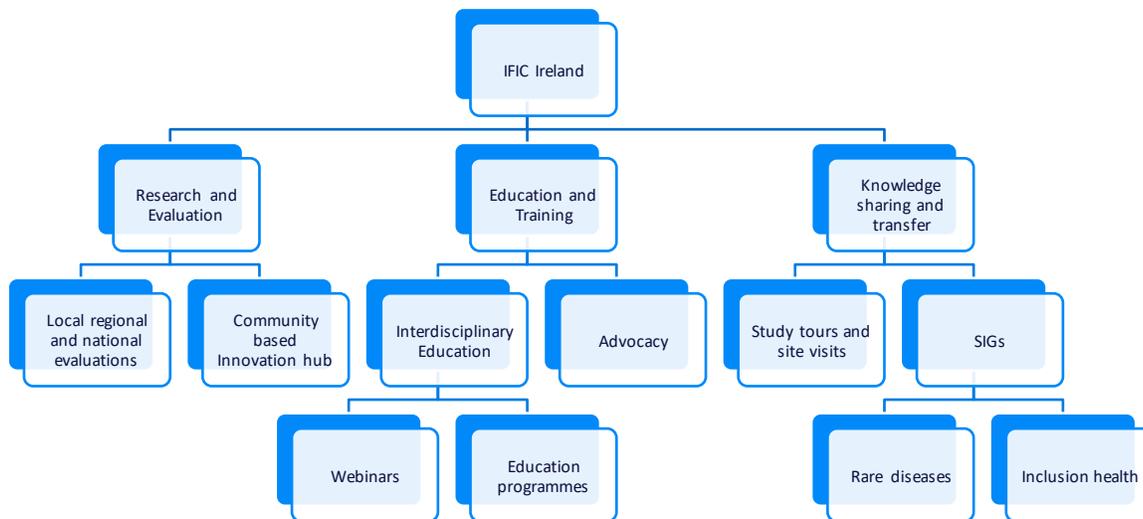
- Research
- Evaluation
- Advocacy
- Education and training and facilitation
- Special Interest groups
- Knowledge exchange
- Innovation



Conclusion:

There was excellent engagement and enthusiasm in the workshop and Founding Members Meeting.

There were sufficient key themes identified to inform a workplan for the next 3 years as summarized below.



Next steps:

1. The workshop report will be circulated to all attendees for comment
2. Working groups will be formed around the major themes
3. A workplan will be developed which will be launched at the National Forum on Integrated Care in UCD on 5 December 2018
4. A webinar series in partnership with IFIC Scotland will commence 23rd Oct 2018