



# National Forum on Integrated Care in Ireland

5 December 2018  
University College Dublin (UCD)



## Integrating Health and Social Care in Ireland: How to Achieve Implementation Success



International Foundation  
for Integrated Care  
IFIC Ireland



University College Dublin  
Ireland's Global University



Agenda (subject to change)

09.00 – 10.00	<i>Registration and refreshments</i>
Room B004	<b>Plenary 1 – Policy Context</b>
10.00 – 10.15	<b>Welcome and Introduction to IFIC Ireland</b> Dr Sloan Harper, Director of Integrated Care, Health and Social Care Board Northern Ireland Prof Áine Carroll, Director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation Hospital
10.15 – 10.30	<b>An International Overview of Successful Integrated Care Implementation</b> Dr Toni Dedeu, Director of Programmes, International Foundation for Integrated Care (IFIC)
10.30 – 10.45	<b>National View of Lessons Learned in Translating a National Framework into a Local Reality</b> PJ Harnett, Programme Manager, Integrated Care Programme for Older Persons, Health Service Executive (HSE)
10.45 – 11.00	Questions and discussion
11.00 – 11.30	<i>Refreshment break, posters and networking</i>

11.30 – 1.00	<b>Workshops: Recipes for Success</b>
1. B004	<b>Delivering Integrated Care in Practice (A)</b>
<p>Chaired by: Dr Albert Alonso, Chair and Leo Lewis, Head of Research, International Foundation for Integrated Care (IFIC)</p> <p><b>From local organisational harmonisation to Global change leader</b> Michelle Kearns, Chief Information Officer, Caredoc</p> <p><b>Achieving Medication Safety in Transitions in Care</b> Ciara Kirke, Clinical Lead Medication Safety Improvement Programme, Health Service Executive (HSE)</p> <p><b>Design of a Population Health Management Programme</b> Seamus McGrath, GBS Ireland Public Sector Lead, IBM Global</p> <p><b>Speed Networking – Building Connections, Facilitating Integrated Care</b> Patrice Reilly, Social Work Team Leader, Integrated Care for Older Person's Team, Health Service Executive (HSE)</p> <p><b>Implementing Person Centred Care to Improve Quality, Safety and Efficiency</b> Dolores Donegan, Programme Manager, RCSI Hospital Group</p> <p><b>Just What the Doctor Ordered</b> Daniel Jack, Wellbeing Coordinator, GP Federation Support Unit</p> <p><b>Development of principles and standards of care for children with complex care needs</b> Maria Brenner, Director of Research and Associate Professor in Children's Nursing, Trinity College Dublin Prof Michael Rigby, Visiting Professor / Senior Research Fellow, Section of Paediatrics, Imperial College London</p>	
2. Room B006	<b>Leadership and Integrated Care: Theory to Practice</b>
<p>Chaired by Fiona Lyne, Director of Communications, International Foundation for Integrated Care (IFIC) and Co-director, IFIC Ireland</p> <p>Prof Áine Carroll, Co-director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation Hospital</p> <p>Pim Valentijn, Vice President, Essenburgh Research &amp; Consultancy and Founder, Integrated Care Evaluation</p>	

3. Room A003	<b>Delivering Integrated Care in Practice (B)</b>
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Chaired by: Mandy Andrew, Senior Programme Manager, NHS Lanarkshire and ADVANTAGE JA, Co-director, IFIC Scotland and Senior Associate, International Foundation for Integrated Care (IFIC)

**AgeWell: A unique care model for older people**

Avril Hevey, Age Well Programme Manager, Third Age Ireland

**SafetyNet's Mobile Health and Screening Unit: Irelands First Mobile screening unit**

Maitiú ó Tuathail, Clinical Lead, Mobile Health and Screening Unit, Safetynet Primary Care

**Northern Ireland South Eastern Integrated Care Partnership Community Pharmacy Carers Support Service**

Philip Boyle, ICP Pharmacy Lead, Lisburn Integrated Care Partnership

**Enhanced Care at Home - shared care team project treating acutely ill elderly at home instead of hospital admission**

John Winter, ICP GP Lead and Chair, Ards Integrated Care Partnership

**CEOL Compassionate End of Life in Residential Care Centres**

Kate Steele, National Development Manager, Residential Care Settings, Irish Hospice Foundation

**Co-design of an Integrated Care Pathway for Children and Families with a Neuromuscular Disorder in Ireland**

Margaret Rafferty, ICP NMD Project Coordinator, Health Service Executive (HSE)

**An Evaluation of Community Intervention Team to inform a new Model of Care**

Dr Paul Kavanagh, Health Intelligence, Strategic Planning and Transformation, Health Service Executive (HSE)

4. Room A004	<b>What does it take to deliver successful implementation? Moving from theory to practice reality in integrating care for older persons</b>
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Chaired by: PJ Harnett, Programme Manager, Integrated Care Programme for Older Persons, Health Service Executive (HSE)

**Co-producing Integrated Care with service users**

Des Mulligan, Service Improvement Manager, Integrated Care Programme for Older Persons, Health Service Executive (HSE)

Catherine McGuigan, Programme Lead, Age Friendly Ireland

May McConnell, Patient Leader, Sligo ICP OP

**The challenges of delivering Universal and Integrated Care – evidence to inform policy implementation in Ireland and internationally**

Dr Sarah Barry, Assistant Professor (Public Health & Primary Care), Trinity College Dublin (TCD)

**The messy reality of implementation**

Dee Conroy, Project Manager, and Jennifer Hardiman, Service Improvement Manager, Integrated Care Programme for Older Persons, Health Service Executive (HSE)

**The ripple effect of Integrated Care in transforming older people's services**

Dr John Cooke, Project Leader, Waterford Integrated Care for Older People (WICOP)

1.00 – 2.00	<i>Lunch, posters and networking</i>
Room B004	<b>Plenary 2 – Evidence-based Integrated Care</b>
	Chaired by Dr Derick Mitchell, Chief Executive, IPPOSI
2.00 – 2.20	<b>From Theoretical Models of Care to Fully Realised Integrated Care in Practice</b> Pim Valentijn, Vice President, Essenburgh Research & Consultancy and Founder, Integrated Care Evaluation
2.20- 2.40	<b>Assessing the Performance of Integrated Care Systems</b> Dr Niamh Lennox-Chhugani, Healthcare Lead, Optimity Advisors
2.40 -2.50	Questions and discussion
2.50 – 3.00	<i>Refreshment break, posters and networking</i>
Room B004	<b>Plenary 3 – Achieving Implementation Success</b>
	Chaired by Dr Nick Goodwin, CEO, International Foundation for Integrated Care (IFIC)
3.00 - 3.25	<b>Harnessing Innovations and Adopting Technologies to Meet People’s Needs</b> Trish Greenhalgh, Professor of Primary Care Health Sciences, Nuffield Department of Primary Healthcare Services, University of Oxford –via video link
3.25-3.45	<b>Project ECHO: Increasing Capacity and Capabilities in Primary Care in Northern Ireland</b> Martin Hayes, Project Director, Integrated Care Partnerships, Health and Social Care Board Northern Ireland
3.45 – 4.30	<b>Achieving Transformation in healthcare in Ireland</b> <b><i>Chaired by Susan Mitchell, Health Editor, The Sunday Business Post</i></b> <ul style="list-style-type: none"> <li>• Dr Derick Mitchell, Chief Executive, IPPOSI</li> <li>• Tony O’Brien, former CEO, Health Service Executive (HSE), Ireland and Adjunct Associate Professor - Health Policy and Management, School of Medicine, Trinity College Dublin</li> <li>• Brendan Drumm, former CEO, Health Service Executive (HSE), Ireland and Professor of Paediatrics, School of Medicine, University College Dublin</li> <li>• Colm Henry, Chief Clinical Officer, Health Service Executive (HSE), Ireland</li> <li>• Prof Áine Carroll, Director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation Hospital</li> </ul>
4.30	Close of Forum

## Posters on Display

- 1. From local organisational harmonisation to Global change leader**  
Michelle Kearns, Chief Information Officer, Caredoc
- 2. Design of a Population Health Management Programme**  
Michelle Kearns, Chief Information Officer, Caredoc & Seamus McGrath, GBS Ireland Public Sector Lead, IBM Global
- 3. Speed Networking – Building Connections, Facilitating Integrated Care**  
Patrice Reilly, Social Work Team Leader, Integrated Care for Older Person's Team, Health Service Executive (HSE)
- 4. Implementing Person Centred Care to Improve Quality, Safety and Efficiency**  
Dolores Donegan, Programme Manager, RCSI Hospital Group
- 5. Just What the Doctor Ordered**  
Daniel Jack, Wellbeing Coordinator for West Belfast for Connected Community Care
- 6. Development of principles and standards of care for children with complex care needs**  
Maria Brenner, Director of Research and Associate Professor in Children's Nursing, Trinity College Dublin
- 7. AgeWell: A unique care model for older people**  
Avril Hevey, Age Well Programme Manager, Third Age Ireland
- 8. SafetyNet's Mobile Health and Screening Unit: Irelands First Mobile screening unit**  
Maitiú ó Tuathail, Clinical Lead, Mobile Health and Screening Unit, Safetynet Primary Care
- 9. Northern Ireland South Eastern Integrated Care Partnership Community Pharmacy Carers Support Service**  
Philip Boyle, ICP Pharmacy Lead, Lisburn Integrated Care Partnership
- 10. Enhanced Care at Home - shared care team project treating acutely ill elderly at home instead of hospital admission**  
John Winter, ICP GP Lead and Chair, Ards Integrated Care Partnership
- 11. CEOL Compassionate End of Life in Residential Care Centres**  
Kate Steele, National Development Manager, Residential Care Settings, Irish Hospice Foundation
- 12. Co-design of an Integrated Care Pathway for Children and Families with a Neuromuscular Disorder in Ireland**  
Margaret Rafferty, ICP NMD Project Coordinator, Health Service Executive (HSE)

- 13. An Evaluation of Community Intervention Team to inform a new Model of Care**  
Dr Paul Kavanagh, Health Intelligence, Strategic Planning and Transformation, Health Service Executive (HSE)
- 14. The implementation, impact and outcomes of the National Patient Experience Survey**  
June Boulger, Health Information and Quality Authority (HIQA)
- 15. An exemplar of success in Integrated Care; The Community Oncology Nursing Programme**  
Terry Hanan, Project Manager, Survivorship, Nursing and Interdisciplinary Initiatives, National Cancer Control Programme
- 16. Project ECHO NI**  
Martin Hayes, Health and Social Care Board Northern Ireland
- 17. Focus on Frailty via Older Persons Assessment Unit and Discharge to Assess**  
Yvonne Murphy & Mairead Mcgahan, Southern Health & Social Care Trust
- 18. Utilising the epilepsy electronic patient record to provide an epilepsy outreach clinic**  
Maire White, Research Nurse, Royal College of Surgeons Ireland
- 19. Respiratory Integrated Care**  
Mairead Ward, Senior Physiotherapist, Respiratory Integrated Care, Sligo Leitrim PCCC
- 20. Patient Outcomes in Pulmonary Rehabilitation in Different Environments**  
Mairead Ward, Senior Physiotherapist, Respiratory Integrated Care, Sligo Leitrim PCCC
- 21. Use of a consortium approach in integrating dementia care services in acute hospitals**  
Mairead Bracken-Scally, Research Fellow, School of Nursing & Midwifery, Trinity College Dublin (TCD)
- 22. Turning Healthcare Data in to an Asset to Drive Integrated Care**  
Olga Brych, Clinical Data Analyst for Epilepsy Lighthouse, Royal College of Surgeons Ireland
- 23. Action Van Service – An Integrated Approach to Patient Safety and Facilitating Discharge from Hospital**  
Jo Cannon, Occupational Therapy Manager, The Royal Hospital Donnybrook
- 24. Working Together for Families: Pilot Interdisciplinary Team Training**  
Clare Carroll, Lecturer, School of Health Sciences, NUI Galway
- 25. The unmet Rehabilitation needs in an Inclusion Health Integrated Care Programme for Homeless Adults in Dublin**  
Prof Áine Carroll, Director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation
- 26. Care-coordination in the rehabilitative treatment and management of Neurogenic Heterotopic ossification**  
Prof Áine Carroll, Director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation

- 27. The challenge of integrating care in dual diagnosis**  
Prof Áine Carroll, Director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation
- 28. Reducing Frailty and Healthcare Cost : Implementing an Accredited Exercise Programme as a 'Proof of Concept' across Community Agencies.**  
Vanda Cummins, HSE Senior Physiotherapist, Ballymun Primary Care Team
- 29. How to improve the efficiency of the equipment prescription process in Children's Occupational Therapy to ensure all children with LTV needs have the appropriate equipment in place to support a safe discharge?**  
Elaine Doherty, Clinical Lead for Children's Occupational Therapy, Evelina London
- 30. Closing the Loop on Electronic Referral to Outpatient Services in an Acute Hospital**  
Jennifer Greene, Physiotherapy Manager in Charge, Galway and Roscommon University Hospitals
- 31. Changing Practice in the Assessment and Management of Patients presenting to the Emergency Department following Self-Harm – A National Clinical Programme**  
Anne Jeffers, Consultant Psychiatrist, National Clinical Lead, National Clinical Care Programme for the Assessment and Management of Patients Presenting to Emergency Departments following Self-Harm  
Rhona Jennings, Programme Manager, Clinical Programme for the Assessment and Management of Patients presenting to the Emergency Department following Self-Harm  
National Mental Health Clinical Programme Office, Clinical Strategy and Programmes Division, Health Service Executive
- 32. ICT supporting clinicians and patients – the building blocks of integrated care**  
Michelle Kearns, Chief Information Officer, Caredoc
- 33. "You Saved My Life" Integrated wearable technology supported by telephone nurse triage**  
Michelle Kearns, Chief Information Officer, Caredoc
- 34. Pathways to Care Collaboration between hospital and community to unburden acute hospitals and improve patient outcomes and experiences**  
Michelle Kearns, Chief Information Officer, Caredoc
- 35. The Thoracic MDT: An Initiative to Promote Early Mobility Following Lung Resection in St. James's Hospital, Dublin**  
Brona Kelly, Acting Senior Physiotherapist Cardiothoracics, St James's Hospital
- 36. [www.hse.ie/nutritionsupports](http://www.hse.ie/nutritionsupports): web-based resources for healthcare professionals , patients and carers to aid the first line management of malnutrition in the community**  
Sharon Kennelly Clinical Specialist Registered Dietitian . Nutrition Support Project Lead.  
Community Funded Schemes Service Improvement Programme . HSE Community Operations  
Sandra Hogan Communications Lead Community Funded Schemes Service Improvement Programme . HSE Community Operations

- 37. "A Time for Change" - Study Investigating Feasibility of a Collaboration between Primary Care Physiotherapy, Local Sports Partnership and Leisure Centre in Management of Low Back Pain Patients**  
Marina Nolan, Senior Physiotherapist, Community Healthcare East
- 38. Orthopaedic Care Pathway –An Integrated Pathway for children with physical and neurodisability - using IPAT to improve outcomes**  
Gillian O'Dwyer, Physiotherapy Manager, Enable Ireland Cork Children's Services
- 39. Patient-led healthcare integration: the role of the electronic patient portal**  
Kevin Power, Research Engineer, Royal College of Surgeons Ireland
- 40. A Collaborative Response to Chemsex & GHB Usage in Ireland**  
Kiran Santlal, Registrar in Psychiatry of Substance Misuse, National Drug Treatment Centre
- 41. "A breath of fresh air" for tackling chronic disease in Ireland? An Evaluation of a Self-management Support Service for people with Chronic Respiratory Diseases**  
Aishling Sheridan, Research Officer, Department of Public Health, HSE NE
- 42. Home Care and Inpatient Length of Stay Substitution Effects in Ireland**  
Brendan Walsh, Research Officer, Economic and Social Research Institute



## Exhibitors

### 1. International Foundation for Integrated Care (IFIC) and IFIC Ireland

The International Foundation for Integrated Care (IFIC) is a not-for-profit educational network that crosses organisational and professional boundaries to bring people together to advance the science, knowledge and adoption of integrated care policy and practice.

[www.integratedcarefoundation.org](http://www.integratedcarefoundation.org)

IFIC Ireland is a collaboration between the International Foundation for Integrated Care (IFIC) and the UCD Centre for Integrated Care and Improvement Studies (UCD CICIS). The core mission of IFIC Ireland is to develop capacity and capabilities of Ireland in the design and delivery of integrated care. IFIC Ireland seeks to achieve this by providing a platform to develop and exchange ideas and promote activities in the region in keeping with its mission.

[www.integratedcarefoundation.org/ireland](http://www.integratedcarefoundation.org/ireland)

### 2. Healthy Ireland

Healthy Ireland is a Government-led initiative which aims to create an Irish society where everyone can enjoy physical and mental health, and where wellbeing is valued and supported at every level of society.

[www.healthyireland.ie](http://www.healthyireland.ie)

### 3. Intersystems

At InterSystems our vision and solutions for healthcare transformation is simple - empower care providers and connect care communities around clearly presented, easy-to-use and comprehensive health information.

Our comprehensive healthcare solutions brings providers and patients together in a seamless, coordinated care and management experience. Our products combine complete information, intuitive workflow and embedded analytics to:

- Empower individuals
- Connect care communities, and
- Enable responsive organisations.

Customers depend on our products for innovation, high performance, scalability, reliability and insight. They know that no matter how much their organisations grow, InterSystems product and the solutions built on them will remain reliable, adaptable and responsive. InterSystems healthcare solutions are used by 500 million people worldwide, we know connected care is improved care.

[www.intersystems.com/healthcare](http://www.intersystems.com/healthcare)

### 4. Mylo

Mylo is a monitoring companion robot, paired with a health sensor watch, designed to help people with dementia to retain their independence while living at home or with their families, easing the stress involved with caring and being cared for.

[www.heymylo.ie](http://www.heymylo.ie)