

What have we learned from pilots of new models of integrated care?

In March 2018, the three year [New Care Models](#) programme funded by NHS England came to an end. It built on the earlier Integrated Care Pilots and the Integrated Care Pioneers. The evaluation teams of all three programmes have joined forces with the NHS England national evaluation team, the Journal of Integrated Care (Emerald) and the University of Birmingham to hold a one day **shared learning event** for policy makers, service managers, commissioners and researchers working on new models of care.

The event will take place on **31 January 2019** at the **Health Services Management Centre (HSMC)** at the University of Birmingham and be facilitated by Axel Kaehne (Edge Hill University) and Robin Miller (HSMC). Buffet Lunch will be provided.

Timetable

9.30 – 10am	Arrival and Coffee
10 - 10.10am	Welcome by Axel Kaehne, Editor Journal of Integrated Care
10.10 – 10.55am	Richard Lewis – <i>Impact on Hospital activity, staff and patient views of Integrated Care Pilots</i>
10.55 - 11.40am	Nicholas Mays and Mary Alison Durand – <i>Findings and implications of the evaluation of the integrated care and support Pioneers programme</i>
11.40 – 12pm	Group discussion – <i>What we learned so far</i>
12 - 12.45pm	Lunch and networking
12.45 – 1.30pm	Fraser Battye and Paul Maubach – <i>Found in translation? The development of the MCP model in Dudley</i>
1.30 – 2.15pm	Charles Tallack and Michael Lawrie – <i>Admissions from the new care models programme: lessons for integrating care</i>
2.15-2.45pm	Group Discussion – <i>What does it mean for the future of integrated care?</i>
2.45 – 3.15pm	Nigel Edwards – <i>Lessons for the Integrated Care Systems and beyond</i>
3.15pm	End of event and departure

The event is **free of charge**. If you would like to attend, please register here:

<https://www.eventbrite.com/e/what-have-we-learned-from-pilots-of-new-models-of-integrated-care-tickets-53096759838>

[The New Care Model Vanguard](#)

Between January and September 2015, fifty Vanguards were selected to take a lead on the development of new care models which would act as the blueprints for the future NHS moving forward and the inspiration to the rest of the health and care system. Through the new care model programme, complete redesign of whole health and care systems were being considered. Twenty three of these vanguards were developing and prototyping new models for integrating care locally.

[Integrated Care Pioneers](#)

The integrated Care and Support Pioneer Programme (2013-2018), initiated by the Department of Health (DH) in England, covers 25 areas in England, that volunteered to integrate health and social care more effectively, with a view to making services more patient-centred, improving patient experiences, health outcomes and quality of life, and reducing pressure on highly constrained budgets. The National Voices organisation's (<http://www.nationalvoices.org.uk>) 'I statements' tool, a model of integrated care from the patient's perspective, was viewed as key to enabling the Pioneers to develop integrated services built around the individual.

[Integrated Care Pilots](#)

The programme of Integrated Care Pilots (ICP) was a two-year Department of Health (DH) initiative starting in 2009. Its purpose was to explore different ways of providing health and social care services to help drive improvements in local health and wellbeing. An evaluation of the programme was undertaken and reported in March 2012.

[The Journal of Integrated Care](#)

The Journal of Integrated Care is a peer reviewed journal published by Emerald. It provides leading research and practice insights in the field of integrated care. Based in the four nations of the UK, it has an international reputation and an editorial board that reflects this global reach. It offers a supportive and responsive environment for authors from all professional backgrounds to publish rigorous studies and discussion papers at the cutting edge of research, practice and thinking in integrated care.

Presenters' bios

Fraser Battye

Fraser is a Principal Consultant at the Strategy Unit. He has 20 years of experience providing analysis and advice to improve public policy. He has worked across a multitude of policy areas for organisations ranging in scale from the European Commission to local voluntary sector organisations. Throughout the diversity of Fraser's work, there is a single unifying theme: using evidence to make better decisions. His passion is the application of analysis: helping organisations, policies and programmes make evidence-based improvements and achieve better outcomes for the people they serve. Fraser's technical expertise is therefore concentrated in the areas of evaluation and strategic advice.

Mary Alison Durand

Mary-Alison is an Associate Professor at the London School of Hygiene & Tropical Medicine (LSHTM). She has almost 30 years' experience of designing and conducting health services research. Her interests include policy evaluation, the assessment of service and care provision for individuals with physical and/or mental health problems, the evaluation of treatment effectiveness, and the roles of health professionals and others in service development, organisation and delivery. She is currently Co-PI and Lead Researcher on the Department of Health and Social Care commissioned longer-term Evaluation of the Integrated Care and Support Pioneers in England (2015-2020).

Nigel Edwards

Nigel Edwards is Chief Executive at the Nuffield Trust. Prior to becoming Chief Executive in 2014, Nigel was an expert advisor with KPMG's Global Centre of Excellence for Health and Life Sciences and a Senior Fellow at The King's Fund. Nigel was Policy Director of the NHS Confederation for 11 years and has a wealth of experience in health and social care. He joined the organisation from his former role as Director of the London Health Economics Consortium at the London School of Hygiene and Tropical Medicine, where he remains an honorary visiting professor.

Axel Kaehne

Axel is Reader of Health Service Research at Edge Hill University and Editor in Chief of the Journal of Integrated Care. Axel has designed and delivered evaluations of health improvement programmes in England and Wales and is member of the Children's Nursing Research Unit at Alder Hey, the Children's Hospital NHS Foundation Trust. Axel has an interest in programme evaluations, evaluation methodologies and quantitative and qualitative approaches to research. He is a Board Member of the [European Health Management Association \(EHMA\)](#) and the lead of its Special Interest Group on Integrated Care.

Michael Lawrie

Michael is currently a Director at Ipsos MORI, where he is leading work on healthcare evaluations, and a developing advisory function. Previously, Michael was a senior lead in the Operational Research and Evaluation Unit (OREU) of NHS England's Analytical Service where, for three years, he oversaw the

analytical and evaluative work on the new care models programme. His team was responsible for supporting nearly forty local vanguard studies, and conducting quantitative analysis on the impact of the vanguards. He also supported the development of a rapid cycle evaluation approach, working alongside national programme teams to design robust evaluation approaches.

Richard Lewis

Dr Richard Lewis is an independent consultant and Visiting Senior Fellow at the Nuffield Trust. He recently stepped down as partner and health care practice leader at EY. Richard has experience of supporting major service reconfigurations and the development of new models of care. He also has a long-standing interest in primary and integrated care as well as broader system reform. Richard co-lead the national evaluation of integrated care pilots for the Department of Health and recently led a team together with Rand Europe to evaluate the transformation of general practice in London. He continues to carry out research and publish on integrated care and the reform of the NHS. Richard has spent time in the Prime Minister's Delivery Unit and as a Senior Fellow at the King's Fund. Before that he spent a decade within the NHS, most recently as an executive director of a large health authority in London.

Paul Maubach

Paul Maubach is Chief Executive of Dudley Clinical Commissioning Group and has overall responsibility for ensuring it meet the needs of Dudley patients, CCG employees, the taxpayer, the wider CCG membership and partnerships, and the law and statute within which the CCG operates. He has worked in the NHS for over 25 years and is a qualified accountant, with a degree in mathematics from Warwick University and a master's degree in leadership and organisational development from Birmingham University.

Nicholas Mays

Nicholas is Professor of Health Policy at the London School of Hygiene & Tropical Medicine (LSHTM). He has extensive experience of policy and programme evaluation, together with the use of findings for policy and practice decision-making. He specialises in applied, policy-relevant research in the fields of health and social care which he uses as the basis of advice to governments on the development of their health and care systems. His previous roles include Director of Health Services Research at the King's Fund and Principal Adviser, Social Policy Branch, New Zealand Treasury.

Robin Miller

Robin is an applied health and social care academic with a particular interest in the development and leadership of new models of integrated primary care. Robin is the current Joint Editor in Chief of the International Journal of Integrated Care, an advisory group member of the European Primary Care Network, and a Fellow of the School for Social Care Research. Prior to his academic career he was a practicing social worker, manager and commissioner, and has served as a non-executive director and chair of trustees within housing and charitable sectors.

Charles Tallack

Charles is Head of the NHS Operational Research and Evaluation Unit, part of NHS England's Analytical Services. The unit is responsible for the evaluation and wider analysis of a range of national transformation programmes, including New Care Models, Integrated Personal Commissioning, Right Care, and Pharmacy Integration. Most of Charles' career has been in the civil service including in the Department of Health, HM Treasury, the Prime Minister's Strategy Unit, and the New Zealand Treasury. He was Chief Analyst to the Dilnot Commission on the funding of adult social care.