



# Asia Pacific Conference on Integrated Care

11-13 November 2019  
Melbourne, Australia



## Achieving better value for people and populations



Health Central Coast Local Health District



Health South Eastern Sydney Local Health District



Health Sydney Local Health District



Draft Agenda – some speakers to confirm

Monday, 11 November 2019

7.30am – 9.00am	Registration and Refreshments
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9am – 9.30am	<p><b>APIC2 Opening Ceremony</b></p> <p><b>Welcome to Country Ceremony</b> (10 mins)</p> <p><b>Welcome to Conference</b> Dr Toni Dedeu, Interim CEO, International Foundation for Integrated Care (IFIC) (5 mins)</p> <p><b>Welcome Keynote Address</b> (15 mins) Kym Peake. Secretary, Department of Health and Human Services Victoria</p>
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<b>9.30am – 10.45am</b>	<b>Plenary 1 – Achieving Value for People and Populations</b>
	<p>Chaired by Dr Toni Dedeu, Interim CEO, International foundation for Integrated Care (IFIC)</p> <p><b>Redefining Health Care: Creating Value-Based Outcomes for Patients (20 mins)</b> Professor Nancy Devlin, Professor of Health Economics and Director of the Centre of Health Policy, University of Melbourne</p> <p><b>Prudent and Value-based Healthcare – lessons from Wales (20 mins)</b> Sally Lewis, National Clinical Director for Value-Based and Prudent Healthcare, NHS Wales</p> <p><b>Transforming how we think about healthcare and understanding what really matters to consumers and the workforce (20 mins)</b> Dr Zoe Wainer, Head of Public Health and Medical Director, Bupa ANZ and Chair, Dental Health Services Victoria</p> <p>Questions and discussion (15 mins)</p>

<b>10.45 – 11.15am</b>	<b>Refreshment Break</b>
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<b>11.15am – 12.45pm</b>	<b>Concurrent Sessions</b>				
<b>1.A</b>	<b>1.B</b>	<b>1.C</b>	<b>1.D</b>	<b>1.E</b>	<b>1.F</b>
<b>Room</b>					
<p><b>Supporting better healthcare outcomes for rural communities</b></p> <p>115 “There’s a person behind the medication”; Understanding deliberate team-based care effectiveness in rural Australia Dr Caroline Robertson, Three Rivers University</p>	<p><b>How digital health tools are improving experience of care</b></p> <p>107 Integrating Patient Reported Outcomes with digital solutions to empower children and families to self-manage complex health conditions</p>	<p><b>Achieving value-based care for better outcomes</b></p> <p>12 Value-based health care – setting the scene for Australia Kylie Woolcock, Australian Healthcare and Hospitals Association (AHHA)</p> <p>XX Prudent Healthcare and the Bevan Innovators</p>	<p><b>3 Photovoice: Learn about and use this participatory creative-arts method (Workshop)</b></p> <p><b>Associate Professor</b> Evonne Miller, Queensland University of Technology</p>	<p><b>Integrated Care Research and Evaluation</b> in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>27 The physical and mental health of young people in detention: A global scoping review</p>	<p><b>Integrated Care for children and young people in out of home care</b> – in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>91 Navigate your Health: Pioneering the improvement of health for the most vulnerable</p>

<p>Department of Rural Health</p> <p>212 A small rural community leading the march to strengthen its primary care services: The challenges and achievements to date Dr Cath Cosgrave, Mallacoota Community Health Infrastructure and Resilience Fund (chirf)</p> <p>120 Can a US age-friendly health systems framework be relevant to the Australian rural health context? Dr Kathleen Brasher, Beechworth Health Service</p>	<p>Dr Natalie Bradford, Queensland University of Technology</p> <p>110 Integrated Wellness Coach Ranjan Gupta, Meritech Ltd</p> <p>207 An implementation science protocol for technology-enabled person-centred mental health services reform Dr Haley Lamonica, The University of Sydney</p> <p>229 “Me &amp; My Family” phone application - Lessons learned in collaborative development Dr Penelope Fotheringham, Community Paediatrics, Sydney Local Health District</p> <p>230 How to connect multidisciplinary teams more effectively using digital technology Dr Katja Beitat, Clinivid</p>	<p>Helen Howson, Director, Bevan Commission</p> <p>148 Contracting for outcomes in the primary care setting – a case study Lucille Chalmers, Brisbane South PHN</p> <p>218 Commissioning for coordinated care services using an outcomes-based funding model: Insights from a process review Dr Joanne Epp, Macquarie Centre For the Health Economy</p> <p>52 Outcomes based commissioning, evaluation and the challenge of decommissioning Catherine Turner, HNECC PHN</p>		<p>Dr Rohan Borschmann, The University of Melbourne</p> <p>86 A study of healthcare providers’ perceptions and experiences of integrated care Hannah Johnson, Children's Health Queensland Hospital and Health Service</p> <p>97 Development of an Interprofessional Practice and Education evaluation approach: Towards integrated family centred care Hannah Johnson, Children's Health Queensland Hospital and Health Service</p> <p>119 Why families present to a Queensland tertiary paediatric emergency department: Social Needs Assessment and Identifying Linkages in the Emergency Department (SNAIL-ED) Kelsa Laughlin, Children's Health Queensland</p>	<p>children and young people in care Joanne Allen-Keeling, Children's Health Queensland</p> <p>195 Strengthening health assessment pathways for children and young people in care April Turner, Brisbane South Primary Health Network</p> <p>128 What does it take for a Community Health Centre to be a “Health Hub” offering integrated care for children and young people in Out of Home Care? Michael Geary, Banyule Community Health</p> <p>140 Can digital clinical resources support value-based integrated care for children and young people in out-of-home care? Helen-louise Usher, Children's Health Queensland</p> <p>132 A Mallee population health approach to</p>
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					vulnerable children in OOHC Craig Hocking, Department of Health and Human Services
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<b>12.45pm – 2.15pm</b>	<b>Buffet lunch, oral posters walk, exhibition and networking</b>
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**1.00 – 1.30pm ORAL POSTER WALK** – each oral poster presenter has 5 minutes to provide an overview of their poster

40 Systemic work of carers of community dwelling older people with complex care needs: A qualitative study of carers' experiences  
Rachel Quigley, Cairns and Hinterland Hospital and Health Service

46 An integrated care approach to the initiation and development of the Central Coast Dementia Alliance  
Erica Drew, Hunter New England and Central Coast Primary Health Network

129 Ups and downs of an integrated model of care in a child and youth mental health inpatient service.  
Dr Carmen Cheong-clinch, Qld Children's Hospital

189 Pre and Post Hospital Syndrome in MonashWatch?  
A/Professor Carmel Martin, Monash Health

246 Investigating the potential for asset-based development in adopting a "Design – for – All" Integrated Long-Term Care Funding Model in remote regions  
Stella I. Tsartsara, South East Europe Long Term Care

	<b>Lunchtime Sessions</b>				
<b>12.45 – 1.45pm</b>	<b>12.45 – 1.45pm</b>	<b>12.45 – 1.45pm</b>	<b>1.15pm – 2.15pm</b>	<b>1.15pm – 2.15pm</b>	<b>1.15pm – 2.15pm</b>
<b>2.A</b>	<b>2.B</b>	<b>2.C</b>	<b>2.D</b>	<b>2.E</b>	<b>2.F</b>
<b>Room</b>					
<b>99 Addressing the needs of people over the age of 65 in Grudziadz (Poland): a model for a local integrated care solution (Workshop)</b>	<b>Value-based Integrated Care Bupa Health Foundation (Workshop)</b>	<b>65 + 69 The promise of partnership: towards better health and justice outcomes (Workshop)</b>		<b>89 Emerging researchers and professionals in integrated care: Shaping your career (a career panel discussion) (Workshop)</b>	

Anna Król-Jankowska, World Bank		Dr Tessa Boyd-Caine and Lottie Turner, Health Justice Australia		Hannah Johnson, Children's Health Queensland Hospital and Health Service	
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2.15pm – 3.45pm		Concurrent Sessions			
3.A	3.B	3.C	3.D	3.E	3.F
Room					
<p><b>Managing frailty</b> in association with Frailty Special Interest Group</p> <p>66 An Integrated Care model for Peri-End-of-Life support Marc De St Pern, Silver Chain Group</p> <p>76 Breaking down barriers: evaluating enablers and barriers to early integrated preoperative optimisation of older people having surgery Tessa O'Halloran, Guy's and St Thomas' NHS Foundation Trust</p> <p>103 OPEN ARCH: A model of integration for the older person with complex needs Jennifer Mann, Queensland Health</p>	<p><b>Using technology to support Integrated Care delivery in the community</b></p> <p>53 Integrated care for elderly living at home – a case description of IoT and big data possibilities Ass. Professor Linda, Askenäs, Linnaeus University</p> <p>17 Learnings from Implementing Telemonitoring in South West Sydney (LITE in SWS) Professor Josephine Chow, South Western Sydney Local Health District</p> <p><b>Jointly with ..</b></p> <p>19 History of telemonitoring in South Western Sydney Professor Josephine Chow, South Western</p>	<p><b>Empowering consumers and improving experience through co-design</b></p> <p>39 Co-designing self-care solutions with elderly - lessons learnt Dr Jan Aidemark, Linnaeus University</p> <p>213 Reducing Patient-Disengagement by Tailoring Health Literacy Angela Kinsella, Health Change Australia</p> <p>153 An integrated approach to preventing and managing overweight and obesity within the City of Cockburn Sophie Nolan, Cockburn Integrated Health</p> <p>177 Empowering and Engaging Chronic Disease Patients, their Caregivers</p>	<p><b>235 How Could Data Lead us to Better Informed Integrated Care? Lessons Learnt from Improving Integrated Care in Estonia (Workshop)</b> Gerli Aavik, Estonian Ministry of Social Affairs</p>	<p><b>Multi-disciplinary and Interprofessional approaches to coordinating care and improving outcomes</b></p> <p>25 Building relationships for Integrated Care via Integrated Care Communities of Practice Dr Gary Yip, Alfred Health</p> <p>59 Clinical Genomics: Integrated teamworking across the sociotechnical divide Dr Stephanie Best, Centre of Health Resilience and Implementation Science, AIHI, Macquarie University</p> <p>142 Is it person centred multidisciplinary team care? Shireen Martin, NSW Ministry of Health</p>	<p><b>Health and education interface for Children, Youth and Families Health and education interface</b> in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>192 GPs in schools: what do students and staff want from a school-based healthcare service in Queensland Hannah Johnson, Children's Health Queensland Hospital and Health Service</p> <p>14 Development and enhancement of pathways created to Health and Social Care for clients in areas of family disadvantage in targeted Primary Schools in Sydney, Australia</p>

<p>221 Integrating care for frail older people in Northern Sydney – an implementation journey Chanelle Stowers, Sydney North Health Network</p>	<p>Sydney Local Health District</p> <p>163 Experiences from using telemonitoring as a tool for patient care delivery in the community – A hands-on approach Jenny Ly, South Western Sydney Local Health District</p> <p>166 Technology supported, integrated - care models: challenges and drivers for successful implementation Dr Rajiv Jayasena, Csiro</p> <p>238 Informatics Here and Now to Support Efficient Integrated Care Dr Yalchin Oytam, Ministry of Health, NSW</p>	<p>and Service Providers in the Gold Coast Integrated Care Program Lauren Ward, Griffith University</p> <p>116 Using Co-design Process to Develop an Integrated Self-management Intervention Program for COPD patients in Nepal Uday Narayan Yadav, Centre for Primary Health Care and Equity, Unsw, Australia</p> <p>175 Ward rounds: opportunities for integrating person-centred care Victoria Walton, University of Tasmania</p>		<p>159 An interprofessional, community-based integrated care model for individuals with fibromyalgia: A pilot randomized controlled trial in a small urban centre Dr Nelly Oelke, University of British Columbia, Okanagan</p>	<p>Suzanne Ratcliff, SLHD, HHAN</p> <p>200 Doctors in Secondary Schools: A multi-sectoral approach to youth responsive primary health care Nicole Green, North Western Melbourne Primary Health Network</p> <p>216 Early intervention and integration of access to health and social care for vulnerable families in schools on the Central Coast, New South Wales, Australia Dr Hazel Dalton, University of Newcastle - Centre for Rural and Remote Mental Health</p>
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3.45pm – 4.15pm	Refreshment Break
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4.15pm – 5.45pm		Concurrent Sessions			
4.A	4.B	4.C	4.D	4.E	4.F
Room					
<p><b>Empowering older people</b> - in association with Frailty Special Interest Group</p>	<p><b>Using digital health tools to improve outcomes and monitor quality</b></p>	<p><b>Preventing and managing admissions</b></p>	<p><b>Quality improvement</b> 73 Whakakotahi: Co-creating quality</p>	<p><b>Lessons from Integrated Care Evaluations</b></p>	<p><b>Building capacity to support better outcomes for Children, Youth and Families</b> – in association</p>

<p>72 The future of elderly wellbeing: A survey of Singaporean adults Lin Siew Chong, Alexandra Hospital</p>	<p>35 Lumos: Connected data for a healthier NSW Samantha Moubarak, NSW Ministry of Health</p>	<p>9 Implementation of an Integrated Care Service in the Community Jennifer Collins, Silver Chain Group</p>	<p>improvement capability with primary care Jane Cullen, The Health Quality &amp; Safety Commission</p>	<p>1 Understanding complex interventions: Evaluating the impact of integrated care Dr Rachael Smithson, Centre for Health Innovation, Gold Coast Health</p>	<p>with Children, Young People and Families Special Interest Group (CYF SIG)</p>
<p>79 'Be Your Best': an innovative, co-designed approach to frailty Professor Judy Lowthian, Bolton Clarke</p>	<p>71 From linked data to patient centred data: using health data to improve patient outcomes Associate Professor Christopher Pearce, Outcome Health</p>	<p><b>Jointly with ..</b> 63 Western Health HealthLink improves acute hospital utilisation in patients with chronic and complex conditions A/prof Craig Nelson, Western Health</p>	<p>80 Collaborative quality improvement in primary care; improving general practice data quality, provider experience and patient care through a Primary Health Network data-led QI program Alessandro Luongo, South Western Sydney Phn</p>	<p>228 Evaluating Outcomes Based Care for Vulnerable Older People: Challenges and lessons learned from a complex program evaluation Dr Liz Schroeder, Macquarie University Centre for The Health Economy</p>	<p>194 Dream Big, Act Big for Kids: Building the capacity of frontline staff to address the social determinants of health in patient care Peta Howie, Children's Health Queensland</p>
<p>123 Responding to Elder Abuse: Melbourne Health Integrated Model of Care Jade Mitchell, Melbourne Health</p>	<p>81 An Integrated Clinical Risk Screening to Meet the National Standards on Safety &amp; Quality in Healthcare 2nd edition - Standard 5 Cathy Jones, Healthscope</p>	<p>136 Addressing over-use of hospital Emergency Departments: findings from a trial of a behavioural and education-based intervention in north-east Melbourne Philip Cohen, Banyule Community Health</p>	<p>88 Implementation of clinical guidelines on diabetes and hypertension in urban Mongolia: a qualitative study of primary care providers' perspectives and experiences Dr Oyun Chimeddamba, Mongolian Women Medical Scientist's Association</p>	<p>196 Mapping case management: a realist evaluation of characteristics and patterns Dr Sue Lukersmith, Australian National University</p>	<p>28 Implementation of the first Project ECHO Superhub in Australia Dana Newcomb, Children's Health Queensland Hospital And Health Service</p>
<p>247 ICT challenges of Integrated care from a Co Design perspective, using Quadruple Helix Martina Boström, Region of Jönköping County, Sweden</p>	<p>82 Board Reporting of Core Quality KPIs – Hospital Acquired Complications and Patient Experience Cathy Jones, Healthscope</p>	<p>155 Predictive Analytics can help identify true demand for Hospital Admission Risk Program (HARP) Services Ann Yeomanson, Eastern Health</p>	<p>83 The Australian Hospital Patient Experience Question Set – early adoption Cathy Jones, Healthscope</p>	<p>158 Monitoring and Evaluation of Integrated Care - on the quest for the best approach. Designing the M&amp;E Framework for the integrated healthcare pilot program in Poland</p>	<p>26 Autism Edu-ECHO - supporting educators, students and families Dana Newcomb, Children's Health Queensland Hospital and Health Service</p>
	<p>84 An Interactive Live Dashboard for Risk Adjusted Hospital Acquired Complications (HAC) Cathy Jones, Healthscope</p>	<p>156 Admission risk algorithms and data analytics to define patient suitability for a Hospital Admission Risk Program</p>			<p>233 Healthier Futures for Queensland: how Starlight Children's Foundation is partnering with Children's Health Queensland to expand their Healthier Futures Initiative</p>

		<p>Ann Yeomanson, Eastern Health</p> <p>219 Anticipatory and Responsive Care addressing Potentially Preventable Hospitalisation. The MonashWatch Case Study A/Professor Carmel Martin, Monash Health</p> <p>48 The Importance of History in Understanding Local Conditions for the Implementation of Community-based Integrated Care Saori Takama, Onomichi City University</p>	<p>93 Innovation in Cancer Screening through Quality Improvement Angela Ouroumis, North Western Melbourne PHN</p> <p>94 Integrating non-dispensing pharmacists into the general practice team Rachel Ball, North Western Melbourne Primary Health Network</p>	<p>Aleksandra Kononiuk, The World Bank</p> <p>67 Setting a clear direction for the integration of health care Annette Mercuri, Nous Group</p> <p>151 Creating space for complex, integrated service redesign Miranda Shaw, Sydney Local Health District</p>	<p>Helen-louise Usher, Children's Health Queensland</p>
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Tuesday, 12 November 2019

8am – 9am	Concurrent Sessions				
5A	5.B	5.C	5.D	5.E	5.F
Room					
International Journal of Integrated Care (IJIC) Editors Meeting	<p><b>Is Australia serious about Integrated Care? Where is IC in the national reform health agreement?</b>            Chaired by Alison Verhoeven, CEO, Australian Healthcare and Hospitals Association (AHHA)</p>				

9am – 10.30am	Plenary 2 - Empowering and Engaging People and Communities
	<p>Chaired by Melissa Fox, CEO, Health Consumers Queensland</p> <p><b>Supporting consumer engagement in the continuous improvement of health and care” (DRIVER model) (20 minutes)</b>            Danny Vadasz, Chief Executive Officer, Health Issues Centre</p> <p><b>Building a systematic consumer engagement program that underpins integrated care: A Consumer and Community Engagement Model for Health Services” (20 minutes)</b>            Serena Joyner, Consumer Engagement Manager, Health Consumers NSW</p> <p><b>Expert by Experience Panel (45 minutes)</b>            A facilitated session, perhaps by a local journalist, with ‘experts by experience’ to discuss their impressions of living how consumers can take an active role in shaping the future of health and care. A group of c.3 or 4 ‘consumers’ who are experts in their own care and from very different backgrounds – e.g. cancer survivor, mental health/depression, homeless etc ....</p> <ul style="list-style-type: none"> <li>• Potential use of sli.do</li> <li>• Potential use of live streaming for online engagement</li> </ul> <p>Chair’s summation (5 mins)</p>

<b>10.30 – 11.00am</b>	<b>Refreshment Break</b>
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<b>11am – 12.30pm</b>	<b>Concurrent Sessions</b>				
<b>6.A</b>	<b>6.B</b>	<b>6.C</b>	<b>6.D</b>	<b>6.E</b>	<b>6.F</b>
<b>Room</b>					
<p><b>Palliative and EoLC</b> in association with Palliative and EoLC Special Interest Group</p> <p>29 Developing an Integrated Model of Palliative Care Peter Godden-Steele, Te Omanga Hospice</p> <p>33 An innovative, consumer-centered approach of community engagement: The Dying Well Community Panel Dr Cik Y Lee, North Western Melbourne Primary Health Network</p> <p>114 Peace of Mind project: an integrated model to improve the end-of-life journey for patients with dementia Dr Vitor Rocha, South Western Sydney Primary Health Network (SWSPHN)</p>	<p><b>Design and delivery of mental health services</b></p> <p>222 An international comparative analysis of the mental health care delivery system in remote areas: the Kimberley (Australia), Nunavik (Canada) and Lapland (Finland) Dr Jose A. Salinas-perez, Universidad Loyola Andalucia, Spain</p> <p>225 Modelling mental healthcare improvement in highly integrated care systems: the case of the Basque Country (Spain) Dr Carlos R. Garcia-Alonso, Universidad Loyola Andalucia, Spain</p> <p>168 Care coordination is effective in addressing unmet needs for persons with severe mental illness: Lessons from the Partners in Recovery initiative (Gippsland)</p>	<p><b>Empowering consumers to self-manage conditions</b></p> <p>58 Integrated Team Assessment and Patient Perspective Pain Paradigm in Primary Pain Care Pain Management: a new language for provider-provider and provider patient communication Dr Steven Overman, University of Washington</p> <p>242 “My Aching Joints” – Early Integrated Services to rescue the Osteoarthritic Hip and Knee Evan Bryant, Northern NSW Local Health District</p> <p>68 Implementing health coaching in South Eastern Sydney Local Health District Brendon McDougall, South Eastern Sydney Local Health District</p>	<p><b>Oral Health</b></p> <p>134 Access to Public Oral Health Services – A new frontier towards holistic care A/ Professor Shilpi, Ajwani Sydney Local Health District</p> <p>150 Collaborative Oral Health Care Susan McKee, Dental Health Services Victoria</p> <p>152 Oral Health for Better Health – a Value Based Oral Health Care Model in Australia Maria Luisa Mamerto, North Richmond Community Health Ltd</p> <p>169 Improving Oral Health collaboratively in Residential Aged Care Facilities Ana Ivanovic, North Richmond Community Health</p>	<p><b>217 Integration of Health and Education: The past, present and future of school-based health care in Australia (Workshop)</b> – in association with Children, Young People and Families Special Interest Group (CYF SIG) Jon Lituri, South Coast Baptist College</p>	<p><b>New models of care for Children, Young People and Families</b> in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>31 Strengthening Primary Care for Children through an integrated paediatrician-GP care model Professor Harriet Hiscock, The Royal Children's Hospital</p> <p>146 Integrated care initiative to improve management of paediatric asthma Emma Dickins, Sydney Children's Hospitals Network</p> <p>36 Pilot of Family Based Treatment for Anorexia Nervosa (FBT-AN) via Videoconferencing: Outcomes and</p>

<p>122 The Need for Advance Care Planning for Individuals with Dementia in South Korea Dr Jung-hwa, Ha Seoul National University</p> <p>133 Mobilising Local Resources Around Integrated Palliative Cancer Care in Indonesia Hartiah Haroen, Queensland University of Technology</p> <p>43 Not Bruising the PEACH: A Risk &amp; Governance Model for Community Palliative Care Professor Josephine Chow, South Western Sydney Local Health District</p>	<p>Dr Maria Garrett, Gippsland PHN</p> <p>57 Redesigning Primary Mental Health – The Hunter New England Central Coast Experience Leah Eddy, Hunter New England Central Coast PHN</p>	<p>51 Effect of Ayurvedic Yoga THERAPY (AYT) on women survivors of intimate partner violence: Breathe Free Program Evaluation Dr Neha Sharma, Ekaayan Foundation (UK)</p> <p>34 The Effectiveness of Intervention in the Nursing Centre Model to Improve Self-Management of Hypertensive Patients in Indonesia Dr Neti Juniarti, Faculty of Nursing Universitas Padjadjaran</p>	<p>185 Integrating Oral Health into Cardiac Care Settings in Australia: A feasibility study A/Prof Ajesh George, Western Sydney University</p>		<p>Implementation as Core Business Tania Withington, Children's Health Queensland, Child and Youth Mental Health Service, Eating Disorder Program</p> <p>144 Families as Partners: Co-design of a localised model of care for children with medical complexity living in rural Australia and evaluation using the Paediatric Integrated Care Survey (PICS) Nicola Kermode, University of New South Wales</p> <p>164 Starlight's "Captains on Call" Initiative: A partnership model that aims to positively distract children during medical procedures Dr Claire Treadgold, Starlight Children's Foundation</p>
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12.30pm – 2.00pm	Buffet lunch, oral posters walk, exhibition and networking
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12.45 – 1.30pm ORAL POSTER WALK – each oral poster presenter has 5 minutes to provide an overview of their poster
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<p><b>12.45 – 1.00pm Achieving Value for People and Populations</b>  183 Surveying patients and providers to understand outcomes and experiences of Integrated Care in New South Wales, Australia  Erin Miller, NSW Ministry of Health</p> <p>206 A coordinated collaboration approach to enhancing integrated health care within Primary Health Care at North Richmond Community Health  Nadine Laschko, North Richmond Community Health</p> <p>224 Experiences of information sharing between providers for patients aged 45 and over, 2016  Sarah Jones, Australian Institute of Health and Welfare</p>	<p><b>1.00 – 1.20pm Empowering and Engaging People and Communities</b>  55 Experiences in a successful implementation of an IS-development model for co-design in a quadruple helix project  la Williamsson, Linnaeus University</p> <p>90 Using HealthPathways to create localised health literacy content for consumers: review of implementation and evaluation  Benjamin Neville, South Western Sydney Primary Health Network</p> <p>205 Giving the people what they want  Donna Pettigrew, Sydney North Health Network</p> <p>239 Consumers leading consultation - Kitchen Table Discussions  Anne Curtis, Health Consumers Queensland</p>	<p><b>1.20 – 1.30pm Evaluation, Monitoring and Quality Improvement</b>  202 Multimorbidity and Acute Potentially Preventable Diagnoses in HealthLink Chronic Care (HLCC) Dandenong Cohort. A work in evolution  A/Professor Carmel Martin, Monash Health</p> <p>209 Technology-enabled service models for quality improvements in Australian mental health care delivery  Dr Haley Lamonica, The University of Sydney</p>
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Lunchtime Sessions					
12.30 – 1.30pm	12.30 – 1.30pm	12.30 – 1.30pm	1.00pm – 2.00pm	1.00pm – 2.00pm	1.00pm – 2.00pm
7.A	7.B	7.C	7.D	7.E	7.F
Room					
<p><b>Disruptive Leadership</b>  Helen Howson, Director,  Bevan Commission</p>	<p><b>41 Collaborative Centre for Cardiometabolic Health in Psychosis (ccCHiP): Integrating traditional healthcare services to meet the needs of the mental health population (Workshop)</b>  Professor Tim Lambert,  The University of Sydney</p>	<p><b>Health Screening</b>  62 Implementing an innovative model to empower pharmacies and their local community to increase breast cancer screening participation in Latrobe City  Danyel Walker,  Breastscreen Victoria</p>		<p><b>Exploring the impact of new roles</b>  104 Patients' perceptions toward the role and acceptance of advance practice nurses in integrated care models: A qualitative study  Brigitte Fong Yeong Woo,  National University of Singapore</p>	<p><b>Children, Young People and Families Special Interest Group (CYF SIG) Meeting</b>  Hannah Johnson,  Children's Health Queensland Hospital and Health Service</p>

		<p>85 Community Connections - Community-Led Cancer Screening Project Jarnia Cameron, North West Melbourne Primary Health Network</p> <p>131 Understanding barriers to breast, bowel and cervical cancer screening participation in Latrobe, Gippsland Dr Denise Azar, Gippsland Primary Health Network</p>		<p>190 Navigating Care Integration for Chronic Disease Patients in Queensland Christopher O'Donnell, Queensland Health</p> <p>211 Integrated Care Model Improves Skin Cancer Assessment and Treatments in South Eastern Sydney Local Health District Anna Mcglynn, South Eastern Sydney Local Health District</p>	
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<b>2.00pm – 3.30pm</b>	<b>Plenary 3 - Implementing Integrated Care</b>
	<p>Chaired by Alison Verhoeven, CEO, Australian Healthcare and Hospitals Association (AHHA)</p> <p><b>Innovations in implementation science (25 mins)</b> Professor Nick Goodwin, Director, Central Coast Research Institute (CCRI)</p> <p><b>Changing how we think about healthcare improvement (25 mins)</b> Professor Yvonne Zurynski, Associate Professor, Health Systems Sustainability, Australian Institute of Health Innovation, Macquarie University</p> <p>Panel Response (40 mins)</p> <ol style="list-style-type: none"> <li>1. Andrew Montague, Chief Executive, Central Coast Local Health District</li> <li>2. Dale Fisher, CEO, Silver Chain Group</li> <li>3. Matt Jones, CEO, Murray Primary Health Network</li> </ol>

<b>3.30pm – 4.00pm</b>	<b>Refreshment Break</b>
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4.00pm – 5.30pm	Concurrent Sessions				
8.A	8.B	8.C	8.D	8.E	8.F
Room					
<p><b>Transitions in care</b> in association with Intermediate Care Special Interest Group</p> <p>139 Does including informal caregivers into transitions of care provide better value care for patients with geriatric syndromes? A systematic review Isabelle Meulenbroeks, Macquarie university</p> <p>161 Rural Stories of Getting Back Home: An integrated knowledge translation study of people’s experiences of navigating access to healthcare from rural and remote communities in British Columbia, Canada Dr NellyOelke, University of British Columbia, Okanagan</p> <p>203 Integrating care from the 'ground up' - delivering anticipatory, interdisciplinary integrated care for older</p>	<p><b>Innovations in mental health</b></p> <p>49 No Funding for mental health in chronic disease? HIP found a way down the K10 highway Bernadette Mulcahy, Werribee Mercy Hospital</p> <p>24 Considerations for people-centred mental health care in low- and middle-income countries: learnings from Timor-Leste Teresa Hall, Nossal Institute for Global Health</p> <p>234 Improving the physical health of people living with mental illness: Equally Well in Australia Dr Russell Roberts, Charles Sturt University</p>	<p><b>Innovations in homecare</b></p> <p>18 Creating a Successful Health Pathway to Support the Integration of Patient Care Professor Josephine, Chow, South Western Sydney Local Health District</p> <p>21 The HOME Network: Key elements of success Professor Josephine Chow, South Western Sydney Local Health District</p> <p>157 Fidelity, adaptation and barriers of a community-based geriatric hub with patient centered medical home (PCMH) model – a mid-point findings of a three-year pilot Dr Mimaika Luluina, Ginting Geriatric Education and Research Institute</p>	<p><b>237 Integrating Oral and General Health Care in Australia: Utilising Aged Care to demonstrate essential elements of this global issue (Workshop)</b> A/prof Rachel Martin, North Richmond Community Health Inc</p> <p><b>This workshop is followed by the launch of the Oral Health Special Interest Group and which will run from 5.30pm – 6.30pm – for more information on the SIG please contact Rachel Martin at <a href="mailto:rachelm@nrch.com.au">rachelm@nrch.com.au</a></b></p>	<p><b>232 Integrating health and education: challenges and successes with Victoria’s School-Based Health Service program (Workshop)</b> Professor Lena Sancı, University of Melbourne</p>	<p><b>Integrated Care in Early Years</b> in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>137 Healthy Kids: Bringing Early Childhood Education &amp; Care communities together to improve the health of Queensland kids Kym Dunstan, Children's Health Queensland Hospital and Health Service</p> <p>138 Child Health “Pop-Up” Clinics: Increasing access to Child Health Services, through an innovative “Pop-Up” model for South Queensland communities experiencing high vulnerabilities Soulmaz Rostami, Children's Health Queensland</p> <p>75 Evolving a transformative, integrated, place-based model of care to ensure that by age 5 children</p>

<p>people with complex needs Genevieve Maiden, War Memorial Hospital</p> <p>181 Enhancing integrated care for people living with chronic obstructive pulmonary disease (COPD) in a regional Victorian setting Dr Kristen Glenister, University of Melbourne, Department of Rural Health</p> <p>201 A model of cancer survivorship care within a community health setting: The Good Life Cancer Survivorship program Rebecca McIntosh, Carrington Health</p>					<p>with developmental delay are receiving the right care at the right time in the right place to optimise their school readiness Alison Davies, Better Health North East Melbourne</p>
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<p><b>7.00pm</b></p>	<p><b>Conference Dinner at BangPop, DFO South Wharf (Ticketed Event)</b></p>
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Wednesday, 13 November 2019

8am – 9am	Concurrent Sessions				
9.A	9.B	9.C	9.D	9.E	9.F
Room					
<b>IFIC Australia Partners Meeting</b>	<b>223 Ngā kitenga o te Maramataka: The insights into the Māori Lunar calendars (Workshop)</b> Rikki Solomon, Turuki Health				

9am – 10.30am	Concurrent Sessions				
10.A	10.B	10.C	10.D	10.E	10.F
Room					
<p><b>Polypharmacy and appropriate prescribing</b> – in association with Polypharmacy Special Interest Group</p> <p>32 A Nurse-led Integrated Chronic care E-enhanced Atrial Fibrillation (NICE-AF) clinic in the community: A preliminary evaluation and reflection Brigitte Fong Yeong Woo, National University of Singapore</p> <p>101 Patient experiences of polypharmacy: a systematic review of qualitative studies</p>	<p><b>Primary Care</b></p> <p>102 GP Super Clinics - The Cockburn Experience in the Development of an Integrated Service Model Clory Carrello, Cockburn Integrated Health</p> <p>78 Investigation of the impact of HealthPathways in reducing variations in care in general practice Victoria Visser, The Science of Knowing Pty Ltd</p> <p>20 The Oran Park Story: creating &amp; evaluating an Integrated Primary Care Centre</p>	<p><b>Co-design and Shared Decision Making</b></p> <p>15 Using a participatory approach to assess the effectiveness of the Get Healthy Service among Chinese communities in Sydney, Australia Dr Cathy O'Callaghan, Centre for Primary Health Care and Equity, University of New South Wales</p> <p>147 Delivering on the promise of co-design – staying true to the consumer voice in delivering value-based health care</p>	<p><b>Providing better care for the most vulnerable</b></p> <p>95 Social Prescribing in Practice: Implementation in the Australian Setting Natalie Seed, North Western Melbourne PHN</p> <p>162 Progress of Japan's community-based integrated care system for disaster response Professor Ken Osaka, Tohoku University</p> <p>191 Bottoms-Up Population Health A/p Jason Yap, NUS Saw Swee Hock School of Public Health</p>	<p><b>127 Could greater uptake of the National Clinical Assessment Framework for children and young people in out-of-home care achieve better value health care? (Workshop)</b> Dr Susan Webster, University of Melbourne</p>	<p><b>Place-based initiatives to support Integrated Care</b> in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>16 Integrated Place Based Hubs - The Yarrabilba Family and Community Place - a proof of concept hub utilizing cross-sector partnerships to enable a shared focus on improving health, development and wellbeing outcomes of children and families living in a specific geographical catchment</p>



<p>Christian Ulrich Eriksen, Center For Clinical Research and Prevention</p>	<p>Professor Josephine Chow, South Western Sydney Local Health District</p> <p>135 A multimorbidity care model in primary care: a feasibility study Hanne Birke, Center for Clinical Research and Prevention</p> <p>160 Facilitating integrated care through primary healthcare teams: A policy analysis of four Canadian provinces Dr NellyOelke, University of British Columbia, Okanagan</p> <p>87 An Innovative Collaborative Platform to Augment the Care Delivery Model in Primary Practice to enable Improved Clinical Outcomes Among Patients with Chronic Disease Ina Chia, Witz-U Pte Ltd</p>	<p>Lucille Chalmers, Brisbane South PHN</p> <p>231 Challenges of co- design for integrated care planning Catherine Goodwin, Central &amp; Eastern Sydney Primary Health Network (cesphn)</p> <p>186 Embedding shared decision-making in a guidance framework - Guidance on the support needs of adults with spinal cord injury Dr Sue Lukersmith, Australian National University</p> <p>74 Co-designing technology with elders: A systematic review Dr Jennifer Sumner, Alexandra Hospital, Nuhs</p>	<p>37 Impact of social isolation and living alone on health service use, morbidity and mortality over time in Central and Eastern Sydney, Australia Tony Jackson, South Eastern Sydney Local Health District</p> <p>100 Organization of care for people with multimorbidity: a systematic review of randomized controlled trials Christian Ulrich Erikse, Center For Clinical Research And Prevention</p>		<p>Joanne Allen-Keeling, Children's Health Queensland</p> <p>141 Population based planning: guiding evidence-based investment in healthcare to achieve population health outcomes Nicola Callard, Children's Health Queensland</p> <p>11 Implementation of a model to embed culturally appropriate care for Indigenous children and young people within the Connected Care Program at Children's Health Queensland Shirley Thompson, Children's Health Queensland</p> <p>130 Enabling Integrated Care – Telehealth facilitating care closer to home Emma Dickins, Sydney Children's Hospitals Network</p>
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<p>10.30am – 11.00am</p>	<p>Refreshment Break</p>
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11.00am – 12.30pm	Concurrent Sessions				
11.A	11.B	11.C	11.D	11.E	11.F
Room					
<p><b>Improving access to healthcare for vulnerable populations</b></p> <p>13 A qualitative study into the health and social care needs and barriers to service access for Sudanese women living in a socioeconomically disadvantaged area of Sydney, Australia Dr Penelope Fotheringham, Community Paediatrics, Sydney Local Health District</p> <p>42 Three novel models of outreach, integrated health services for vulnerable populations Una McKeever, St Vincent's Hospital Melbourne</p> <p>109 A journey towards culturally safe cancer care: Steps in reducing the unwarranted variations in Aboriginal cancer outcomes in Parkville Precinct Health Services</p>	<p><b>Transformations in Integrated Care</b></p> <p>215 Commissioning a Social Work Service to Support GPs and their Patients with Chronic and Complex Diseases Jim Keech, Sydney North Health Network</p> <p>193 A model of care coordination for patients with complex health and social care needs - what is best? Erin Miller, NSW Ministry of Health</p> <p>180 The New South Wales Integrated Care Strategy Erin Miller, NSW Ministry of Health</p> <p>174 Innovation in integrated care: A cross sectorial interdisciplinary regional Queensland health service approach Ben Ross-Edwards, Wide Bay Hospital and Health Service</p>	<p><b>Integrated Care Innovations, Models and Systems</b></p> <p>70 Partnering with local government to move from fragmentation to integration Penny Jones, South Western Sydney Local Health District</p> <p>188 Understanding Integrated Care with the Business Model Canvas Jason Yap, NUS Saw Swee Hock School of Public Health</p> <p>117 Where the Rubber Meets the Road: Key barriers to integrated care in Australia Carly Dyer, Australian Centre for Health Service Innovation (AusHSI), Queensland University of Technology (QUT)</p> <p>243 Exit the frame and invest the space in governance by integrating the pathways to the</p>	<p><b>125 Measuring what matters to individuals and families using the Capability, Comfort, and Calm outcomes framework (Workshop)</b> Dr Alice Andrews, Value Institute for Health &amp; Care, U Texas Austin</p>	<p><b>236 Integrated planning (Workshop)</b> Catherine Goodwin, Central &amp; Eastern Sydney Primary Health Network (cesphn)</p>	<p><b>Systems integration and partnerships</b> in association with Children, Young People and Families Special Interest Group (CYF SIG)</p> <p>143 Imagination, innovation &amp; integration: Breaking down the systemic barriers to improving wellbeing and health equity Nicola Callard, Children's Health Queensland</p> <p>178 Health, disability, children and families: partnering across sectors to improve the transition experience and outcomes for young children new to disability Eden Diggle from The Benevolent Society</p> <p>108 A systems approach to optimising primary care for working with vulnerability: Trialling a patient-centred medical home model to improve access</p>

<p>Christine Quek, Western and Central Melbourne Integrated Cancer Service (WCMICS)</p> <p>208 Integrated practice makes perfect: the opportunities and challenges of supporting vulnerable populations with a health justice partnership in a community setting Stephanie Price, West Heidelberg Community Legal Service at Banyule Community Health</p> <p>220 Barriers to health service access for older people; voices from Gippsland Dr Maria Garrett, Gippsland PHN</p>	<p>10 WellNet Integrated Care – Achieving better outcomes in chronic disease management Amit Vohra, Sonic Clinical Services</p> <p>45 Physicians call for integrated cross sector complex care in Australia Nick Buckmaster, Gold Coast Hospital And Health Service</p>	<p>community: the case of Quebec, Canada Lara Maillet, National School of Public Administration</p> <p>210 Application of the WHO Integrated Person-Centred Care Framework (IPCC) in the development of a large Health Hub in the Northern Suburbs of Brisbane Caroline Weaver, Integrating Care Consultancy Pty Ltd</p>			<p>David Menzies, South Eastern Melbourne Primary Health Network</p>
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<p><b>12.30pm – 2.00pm</b></p>	<p><b>Buffet lunch, poster posters walk, exhibition and networking</b></p>
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<p><b>12.45 – 1.30pm ORAL POSTER WALK</b> – each oral poster presenter has 5 minutes to provide an overview of their poster</p>	
<p><b>12.45 – 1.15pm Implementing Integrated Care</b></p> <p>54 The Future Health Workforce: Enabling the delivery of integrated care Dr Benjamin Hamer, PwC</p>	<p><b>1.15 – 1.30 Improving People’s Health and Wellbeing through Integrated Care</b></p> <p>23 GP and mental health shared care in the community: formalising relationships to improve consumer outcomes Andrew Simpson, Sydney Local Health District</p>

<p>98 Integration and success in primary care improvement: Context and content motivators Jane Cullen, The Health Quality &amp; Safety Commission</p> <p>112 A new model of Integrated care for rural and remote people impacted by renal disease Checille Naig-esma, North West Hospital and Health Service</p> <p>149 Integrating Alcohol Use Disorder Treatment for Pre- and Post- Transplant Care of Patients with Alcohol-Related Liver Disease Dr Cathy Heyes, Royal Prince Alfred Hospital Anltu/dhs</p> <p>187 Victorian Integrated Care Model, supporting better integration of care between primary care and hospital services Agnes Tzimos, Department of Health and Human Services</p> <p>197 Expanding the role of dental practitioners to address childhood overweight and obesity Amy Villarosa, Centre for Oral Health Outcomes and Research Translation</p>	<p>50 Development of an integrated care role to actively support our most vulnerable client groups being discharged from a public hospital Laura O'Shea, Inner Melbourne Post-Acute Care, North Richmond Community Health Centre</p> <p>171 Improving Women's Health through Integrated care of the Primary and Non-primary medical institutions- Cross-sectional Evidence from Four Counties in China Xiaoqun He, Tongji Medical College, Hua Zhong University of Science and Technology</p>
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<p><b>2.00pm – 3.15pm</b></p>	<p><b>Plenary 4 - Improving People's Health and Wellbeing through Integrated Care</b></p>
	<p>Chaired by David Perkins, Director, Centre for Rural and Remote Mental Health, University of Newcastle and Director, IFIC Australia</p> <p><b>New Zealand's Whānau Ora Model of Care (15 mins)</b> Tureia Moxon, Whānau Tahī</p> <p><b>Improving the Health and Wellbeing of Aboriginal &amp; Torres Strait Islanders (15 mins)</b> Pat Turner, CEO, NACCHO</p> <p><b>Rural and Remote Mental Health (15 mins)</b> Associate Professor John Allan, President, RANZCP</p> <p><b>Health Justice (15 mins)</b> Tessa Boyd, CEO, Health Justice Australia</p> <p>Questions and discussion (15 mins)</p>

3.15pm - 3.30pm

Closing ceremony

**DISPLAY ONLY AND ORAL POSTERS** – posters will remain on display over the three days of the conference

**Achieving Value for People and Populations**

44 Meaning Making at End of Life- An Interactive Spirituality Training Program for Palliative Care Providers

60 The Regional Outreach and Shared Care Program – a formalised shared care model for children and adolescents with cancer

106 Improving supportive care for Prostate cancer patients through self- education media

124 A multi-prong approach to improve spirometry utilisation at GP clinics

183 Surveying patients and providers to understand outcomes and experiences of Integrated Care in New South Wales, Australia

206 A coordinated collaboration approach to enhancing integrated health care within Primary Health Care at North Richmond Community Health.

224 Experiences of information sharing between providers for patients aged 45 and over, 2016

**Empowering and Engaging People and Communities**

7 A new way to talk about cancer – trialling a Cancer Pop up shop in Melbourne’s West

105 Development and implementation of a Suite of Individualised Patient Information (SIPI) tools to empower and inform cancer patients

182 Implementing an innovative social marketing campaign to increase participation in National Screening Programs

55 Experiences in a successful implementation of an IS-development model for co-design in a quadruple helix project.

90 Using Health Pathways to create localised health literacy content for consumers: review of implementation and evaluation.

205 Giving the people what they want.

239 Consumers leading consultation - Kitchen Table Discussions

**Evaluation, Monitoring and Quality Improvement**

22 A Moment for Hand Hygiene in the Intensive Care Unit: How Can Compliance be Improved?

202 Multimorbidity and Acute Potentially Preventable Diagnoses in HealthLink Chronic Care (HLCC) Dandenong Cohort. A work in evolution

209 Technology-enabled service models for quality improvements in Australian mental health care delivery

## **Implementing Integrated Care**

38 Western HealthLink – Implementation of a Priority Assessment Service within Health Navigation

77 Community Health of Older People Initiative; An integrated, timely and collaborative care approach for prefrail and frail older people living in the community

126 Walking the talk: An Honorary Academic Advisor's experience of helping to build field-based practice knowledge about integrated care

170 Implement an Integrated Hospitalist Medical Care System Improves Discharge Outcomes

54 The Future Health Workforce: Enabling the delivery of integrated care

98 Integration and success in primary care improvement: Context and content motivators

112 A new model of Integrated care for rural and remote people impacted by renal disease

149 Integrating Alcohol Use Disorder Treatment for Pre- and Post- Transplant Care of Patients with Alcohol-Related Liver Disease

187 Victorian Integrated Care Model, supporting better integration of care between primary care and hospital services

197 Expanding the role of dental practitioners to address childhood overweight and obesity

## **Improving People's Health and Wellbeing through Integrated Care**

56 Exploration of homecare nurse's experiences in deprescribing of medications for older adults in the community

92 Use of the National Electronic Health Records to Derive a Succinct and Intuitive National Diabetes Dashboard to Improve the Delivery and Continuity of Care of Patients with Diabetes Mellitus or at Risk of Developing Diabetes Mellitus.

172 Case Managers in a Vertical Integration Health Care System: An Experience Sharing from a Regional Teaching Hospital in Taiwan

23 GP and mental health shared care in the community: formalising relationships to improve consumer outcomes

50 Development of an integrated care role to actively support our most vulnerable client groups being discharged from a public hospital.

171 Improving Women's Health through Integrated care of the Primary and Non-primary medical institutions- Cross-sectional Evidence from Four Counties in China

## **Integrated Care Innovations, Models and Systems**

4 Child Development Service Clinical Redesign Project: Preliminary Findings

165 Embracing Irreducible Complexity: The Health Alliance Approach

167 Implement an Integrated Hospitalist Medical Care System Improves Discharge Outcomes

214 Supporting person-centred, place-based care using a novel integrated services model based in social ecology networks

226 Digital Health, Social Enterprise & Citizen Engagement in Integrated People-Centred Health Services: A hermeneutic systematic review and preliminary framework synthesis

227 Direct access to radiology for GP's

245 How the function of care coordination can be integrated into cancer care pathways to facilitate diagnosis and treatments in 6 Selected Asian Countries?

8 Designing and Evaluating a Harmonised Child Digital Health Record- Lessons and Early Results from a National Program

40 Systemic work of carers of community dwelling older people with complex care needs: A qualitative study of carers' experiences

46 An integrated care approach to the initiation and development of the Central Coast Dementia Alliance

129 Ups and downs of an integrated model of care in a child and youth mental health inpatient service.

189 Pre and Post Hospital Syndrome in MonashWatch?

246 Investigating the potential for asset-based development in adopting a "Design – for – All" Integrated Long-Term Care Funding Model in remote regions