Plenary 3: Integrated care approaches for improving experiences for patients and the workforce

10.30am – 12.00pm Central European Time

Chaired by Edelweiss Aldasoro, Senior Researcher, International Foundation for Integrated Care (IFIC) and Croatian representative

Caring for veterans: Croatia's experience of providing holistic care in the aftermath of war
Josip Miličević

Lessons from working with indigenous communities and other vulnerable populations in Australia
Danny Vadesz, CEO, Health Issues Centre, Australia

How can we better support the health and care workforce in and beyond times of crisis?
Jasna Mesarić, Associate Professor at the University of Zagreb School of Medicine and Assistant Managing Director for Quality and Education of Agency for Quality and Accreditation in Health Care and Social Welfare (AQAH), Croatia

Parallel Session 5

12.15pm – 1.45pm Central European Time

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<td>New community structures and roles</td>
<td>Polypathway and Adherence</td>
<td>Self-management and Co-production - Session 1</td>
<td>Improving the integration experience of people with mental health conditions</td>
<td>Working with Vulnerable Populations - Session 1</td>
<td>Understanding different cognitive abilities</td>
<td>Health systems and services focused on people and their communities</td>
<td>Improving continuity and integration in Oncology services</td>
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Networking Sessions (in development)

2.00pm - 2.45pm Central European Time
Parallel Session 6

3.00pm – 4.30pm Central European Time

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<td>Management and Leadership for Integrated Care</td>
<td>Polypharmacy and Adherence management: what does it take to scale-up?</td>
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<td>Roles in Primary Care</td>
<td>Intermediate Care – Session 1</td>
<td>Advancing educational approaches to developing a health and social care workforce</td>
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- 211 Lessons from the Field: Workplace Innovation within a Care Ecosystem Context
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- 505 Enabling self-management of chronic conditions through clinical integration of health coaching: A meta-synthesis of patient experiences
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- 513 Intermediate care in perspective
- 546 Equally Well: A collective impact approach to integration in New Zealand, Australia and the UK
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- 247 A transitional program in intermediate care to increase coordination and reduce re-admissions in frail older adults after discharge
- 150 Advancing educational approaches to developing a health and social care workforce
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Networking Events

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improved experience of health and care systems for ALL

DAY 3: Wednesday, 23rd September
10.30am – 5.30pm Central European Time