ICIC20
VIRTUAL CONFERENCE
23rd September 2020

Improving experience of health and care systems for ALL

DAY 3: Wednesday, 23rd September
10.30am – 5.30pm Central European Time

Plenary 3: Integrated care approaches for improving experiences for patients and the workforce

10.30am – 12.00pm Central European Time

Welcome and introduction to speakers
Dr Edelweiss Aldasoro, Epidemiologist and Senior Researcher, International Foundation for Integrated Care (IFIC) and Assistant Professor Venija Cerovecki, Department of Family Medicine, University of Zagreb

Caring for veterans: Croatia's experience of providing holistic care in the aftermath of war
Prof Marijana Braš, Head of Department of Psychological Medicine / Head of Centre for Palliative Medicine, Medical Ethics and Communication Skills, University Hospital Centre Zagreb / University of Zagreb, School of Medicine

Lessons from working with indigenous communities and other vulnerable populations in Australia
Danny Vadesz, CEO, Health Issues Centre

How can we better support the health and care workforce in and beyond times of crisis?
Jasna Mesarić, Professor at the Libertas International University and Dean of Faculty of Health Science

Parallel Session 5

12.30pm – 2.00pm Central European Time

5.A	5.B	5.C	5.D	5.E	5.F	5.G	5.H	5.I	5.J
Workforce capacity-building	New community structures and roles	Polypharmacy and Adherence	Self-management and Co-production - Session1	Improving the integration experience of people with mental health conditions	Working with Vulnerable Populations - Session 1	Understanding different cognitive abilities	Health systems and services focused on people and their communities	Improving continuity and integration in Oncology services	Education or knowledge exchange: preparing for the future
280 Health care delivery for minor migrants and refugees in EU: gaps in the knowledge and expertise of health care providers	536 Time for a shift in power: A people-driven approach to integrated community care	159 Inappropriate prescribing among older people in intermediate care: prevalence, pharmacist intervention and predictors of improved prescribing	506 Partnering to spread & scale: How two health systems came together to better the integrated care experience	525 Mental health and well-being in rural communities - factors associated with suicide, and integrated responses	298 The role of the patronage nurse in care for the homeless	476 Primary healthcare teams - an optimal health service for persons with intellectual disabilities.	141 Health systems and services focused on people and their communities	153 A model for interdisciplinary information exchange during multidisciplinary oncology consults (MOC)	46 International Interprofessional Mentorship for New Clinicians
223 Development of a framework for preparing organisations and teams for neighbourhood working	167 How to manipulate friends and influence practice: using a narrative microbiology report to change clinical behaviours through the application of complexity science.	440 Journey from Clinical Pharmacist to Pharmacist Prescriber – Primary Care Collaborative Care Model Aiming for Equity and Workforce Sustainability	233 Co- Production and Participatory Evaluation in combination - Is this approach more than the sum of its parts?	309 Full outcome report from the IBBIS randomized controlled trial [DK]: Integrated vocational rehabilitation and mental health care for people on sick leave due to anxiety and depression (N=611 participants, one-year follow-up)	398 Investigating interrelated risk factors of unaccompanied minor refugees' mental health – From a systems perspective in Austria	572 An Integrated Early Childhood Intervention System for Children with Disabilities in Croatia - where are we?		400 Building insights into the implementation of an integrated cancer care model using risk-stratified pathways: a multi-stakeholder deliberation analysis	30 French national team-training hospital programme (Pacte): results from the pilot phase assessment
148 Spotlight on careers within Digital Health and Care: addressing future workforce development issues.	224 From policy to practice: Insights from 15 Dutch integrated neighbourhood teams.	184 Multidisciplinary medication review in an ambulatory primary care setting using the GheOP(3) S-tool for community-dwelling older patients	310 Enabling patient and family-centred care with an Epilepsy Patient Portal	51 Interventions to integrate physical and mental healthcare for people with serious mental illness and/or substance use disorders: a systematic scoping review	463 Barriers and facilitators of an integrated, interdisciplinary Inclusion Health service in Dublin, Ireland.	237 Thoughts and feelings about quality of care and support: the perspective of relatives of people with visual and intellectual disabilities.			152 Improving Critical Thinking Skills in master integrated care design students
47 A Clinical Teaching Blended Learning Program to Enhance Registered Nurse Preceptors' Teaching Competencies: Pretest and Posttest Study	170 Community-driven network building in health care: creating an exploratory social space to pursue co-production following reforms	60 Implementation of welfare technology in home care services – a qualitative study of health personnel's experiences	378 Day case lower limb arthroplasty- An audit of our practice	528 The importance of local context and governance structures for the implementation of mental health integrated care programs for suicide prevention	166 Integrated Care: A PTSD diagnostic mechanism for a refugee reception centre	305 Dental health care for people with disabilities			
335 Exploring the 'right' skill-mix for integrated primary care from an organisational design perspective		414 Prerequisites for successful implementation of Comprehensive Medication Management services at a primary care level in Croatia		330 Enabling Town Slough: Reducing Inequality through integrated co-produced mental health services	431 Five-year evaluation of an integrated care initiative to improve the physical health of people living with severe mental illness: The Living Well, Living Longer program				

Networking Sessions

2.00pm – 2.45pm Central European Time

Parallel Session 6

3.15pm – 4.45pm Central European Time

6.A	6.B	6.C	6.D	6.E	6.F	6.G	6.H	6.I	6.J	6.K
Workforce: difficulties and opportunities	Management and Leadership for Integrated Care	Polypharmacy and Adherence management: what does it take to scale-up? In association with the Polypharmacy and Adherence SIG	Self-management and Co-production - Session 2	Design, assessment and implementation of services for people with mental health conditions	Working with Vulnerable Populations – Session 2	Building Teams	Developing a skilled workforce through integrating service learning into medical education	Intermediate Care – Session 1	Advancing educational approaches to developing a health and social care workforce	Strategies for large scale implementation of Integrated Care
211 Lessons from the Field: Workplace Innovation within a Care Ecosystem Context 144 Assessing the State of Preparedness to Deliver Integrated Care in a National Health System by Developing and Applying the Project Integrate Conceptual Framework as a Tool 244 On mindfulness for healthcare professionals, in research for effects on their wellbeing and wellbeing of patients under their care: an Integrated Personalized Approach	112 Management & Leadership for Integrated Care: what are the competences and how do we support their development?	565 Deployment of a patient-centred prescription model in Osona (Catalonia): lessons from a successful initiative 566 Polypharmacy management in Croatia: ready to scale-up? 564 The building blocks of medication safety and polypharmacy	408 Post-operative exercise guidance app (BAPSApp Wales) for breast cancer patients empowers patients and reduces problems with positioning for radiotherapy 180 An eHealth application to support vulnerable mother and child dyads: design of a randomized controlled trial 92 Managing Chronic Disease Through Social Integration	99 Assessing integrated care in New Zealand's mental health services: Pre-testing and development of service user and staff measures 427 Initial Results of the Design and Implementation of an Integrated Perinatal Mental Health Partnership 546 Equally Well. A collective impact approach to integration in New Zealand, Australia and the UK	142 Impact of a local health and hospital service placing a Community Link Worker in a high need social housing area of inner Sydney, Australia 346 Impact of IPCHS on health care costs in rural Romania – a qualitative assessment 470 Effects of integrated community services on vulnerable groups in rural Moldova – Evidence form service data 342 Vulnerabilities and health inequalities in local communities and in field areas of community nursing and recommendations and measures for reducing health inequalities 435 Integrative Model for Treating Vulnerable Patients	49 Implementing a 'structured multidisciplinary care team' in Norway 386 Multi-disciplinary workforce development: How managerial collaboration influences professional roles development in rural regions 232 Building a Team for the Future 410 Building Collaborative Practice as a vehicle for Cultural Change 313 Integrated healthcare programs in community health centre of Primorje-Gorski Kotar County – Patient in focus	442 Developing a skilled workforce through integrating service learning into medical education	63 An integrated hospital-to-home transitional care intervention for older adults with multimorbidity and depressive symptoms: A pragmatic effectiveness-implementation trial 466 Two European perspectives on delivering admission avoidance care to older patients with acute medical crises through specialized intermediate care bed-based services 513 Intermediate care in perspective	150 Advancing educational approaches to developing a health and social care workforce	409 Strategies for large scale implementation of integrated care

Networking Events

4.30pm – 5.30pm Central European Time