



# ICIC20

## VIRTUAL CONFERENCE

30th September 2020

## Improving Integrated Care outcomes across the whole life course

**DAY 4: Wednesday, 30th September**  
**10.30am – 5.30pm Central European Time**

### Plenary 4: Improving Integrated Care outcomes across the whole life course

#### 10.30am – 12.00pm Central European Time

Chaired by Jason Yap, Board Member, International Foundation for Integrated Care (IFIC) and Ana Stavljenić Rukavina, Vice Rector/Vice-President, Libertas International University/Zagreb City Council

**In celebration of 20 years of the International Foundation for Integrated Care**  
 Professor Nick Goodwin, Director, Central Coast Research Institute for Integrated Care, Australia, Co-Founder and former CEO, IFIC

**Multidisciplinary and intersectoral child-protection system: Good practice model in long-term health and well-being**  
 Prof. Gordana Buljan Flander, Director of the Child and Youth Protection Center of Zagreb

**An innovative multidisciplinary model of education, research and knowledge transfer in End of Life Care**  
 Professor Xavier Gomez-Batiste, Chair in Palliative Care, Centre for Health and Social Care Research (CESS), University of Vic-Central University of Catalonia (UVic-UCC), Vic, Spain

**Restructuring health care with the whole population in mind: co-designing care systems with patients, families and communities and staff**  
 Stacey Daub, VP, Strategy, Integration and Digital Health, North York General, Toronto, Canada

**My condition, my life**  
 Cath Cooney, Director Of Development And Improvement, Health and Social Alliance Scotland

### Parallel Session 7

#### 12.15pm – 1.45pm Central European Time

7.A	7.B	7.C	7.D	7.E	7.F	7.G	7.H	7.I	7.J
<b>Palliative and End of Life Care - Session 1</b>	<b>Immersive experience in Co-production</b>	<b>Intermediate Care - Session 2</b>	<b>Self-management and Co-production - Session 3</b>	<b>Session to be confirmed</b>	<b>Supporting children and families with specific conditions</b>	<b>Supporting childhood development</b>	<b>Session to be confirmed</b>	<b>Integrated Care and Diabetes – Session 1</b>	<b>Capacity Building for Integrated Care – Session 3</b>
<p>338 Development of a transitional cross-boundary supportive care service for advanced heart failure patients</p> <p>132 Needs assessment for person-centred palliative and end of life care in the Isle of Man</p> <p>129 "Feeling loss of control": The experiences of informal carers of people at the end of life</p> <p>270 Expert opinion on predictive models to early identify older patients in need of palliative care: A Delphi study</p>	<p>337 Immersive experience in Co-production</p>	<p>394 Workforce planning for Integrated Care: a story of operational success.</p> <p>9 An Integrated Model of Environmental Care for a Patient Discharged from the Emergency Department - A Comparative Analysis of Meeting the Needs of Emergency Department Patients and General Practice Patients</p> <p>478 Minority status and 30-day readmission: a moderated mediation model of informal caregivers' ensuring and explaining medical care during hospitalization and caregivers' health literacy</p> <p>162 Transversal implementation in Catalonia of the ICT process of transition of care between hospitals and Primary Care Centers (PCC).</p> <p>169 The impact of vertical (dis) integration on the co-productive capacities of hospital providers and patients</p>	<p>122 Researching what matters to people: Developing Core Outcome Sets for Self-Management Interventions in Chronic Diseases</p> <p>57 Involving young people with a chronic condition in participatory research and implementation projects: what is the impact?</p> <p>146 Co creating Healthy Footsteps - a supported self-management programme for looking after your feet</p> <p>71 Training community nurses to be more responsive to the needs of patients with differing health literacy abilities in areas of high socioeconomic disadvantage in Sydney, Australia</p>		<p>185 Phase 2 of integrated care initiative aiming to improve management of paediatric asthma</p> <p>186 Scaling paediatric integrated care for chronic and medically complex children living in rural New South Wales, Australia</p> <p>351 Adolescent Depression Screening and Treatment in Pediatric Primary Care: The Design and Implementation of a Provider Training Initiative through an Integrated Care Partnership</p> <p>331 The drawing board – Co-designing a group-consultation with adolescent patients with Type 1 Diabetes</p>	<p>571 Challenges in Implementing and Enforcing Children's Right to Health - a View from the Office of the Ombudsman for Children</p> <p>324 An assessment of the utilisation of integrated community case management of childhood illnesses in Benue State, North Central Nigeria</p> <p>44 Investing in early years</p>		<p>494 ICT based Empowerment of Diabetic Patients: the PROEMPOWER value-based procurement</p> <p>261 Western Sydney Diabetes: An integrated program for diabetes prevention, management, and control in Sydney, Australia</p> <p>455 Piloting an Integrated Care Model in Kosovo Introduction of Physical Activity Sessions to Elderly patients with Type 2 Diabetes</p>	<p>178 Closing the organizational gap between formal- and informal care in neuro-oncology for a fully integrated care.</p> <p>102 How can the cancer patient's family be integrated in integrated care?</p>

### Networking Sessions

#### 2.00pm – 2.45pm Central European Time



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### Parallel Session 8

**3.00pm – 4.30pm Central European Time**

8.A	8.B	8.C	8.D	8.E	8.F	8.G	8.H	8.I	8.J
<b>Palliative and End of Life Care - Session 2</b> In association with the Palliative and End of Life Care	<b>Integrating complex services through a Primary Care Model</b>	<b>Intermediate Care - Session 3</b> In association with Intermediate Care SIG	<b>Self-management and Co-production - Session 4</b>	Session to be confirmed	<b>Empowering families and communities</b>	<b>Improving integration for people with dementia and their families</b>	<b>Supporting transitions in care</b>	Private Meeting	<b>Capacity Building in Integrated Care – Session 4</b>
209 Attitudes and knowledge about palliative care among citizens of Croatia: a case study of two cities with and without established palliative care service  392 Integrated Rapid Discharge Planning for palliative patients and their families/carers when a patient expresses a wish to die in their home environment  6 Death and dying in Northern Ireland: an autoethnographic tale of too many teams and too little integration	379 Integrating Complex Services Through Primary Care: Research Results and Implementation in Practice	158 Healthcare utilisation following pharmacist case management of older people in intermediate care  334 Integrating Care from Home to Hospital to Home: Development of Provincial Transition in Care Guidelines in Alberta, Canada	163 From Good to Great – insights, learnings and a change of perspective on patient involvement at Karolinska University Hospital (KUH)  389 Reducing health inequalities in South Wales through the co-production of a universal speech, language and communication resource.  484 Developing a discrete choice experiment to understand preferences for self-management support from the perspective of adults with asthma  217 Shared decision making in standardized pathways for cancer  173 Building chronic patients' resilience through the function of "trusted front line professional". Experience of the BOOST pilot-project in Brussels		522 Baby Resuscitation: the impact and the hidden benefits  542 Project "I Feel – Mental Hygiene and Emotional Literacy of Young People" – an example of intervention in the community  530 Integrated care for children with medical complexity living in rural Australia – an evaluation of family experiences using the Paediatric Integrated Care Survey  339 Empowering parents by establishing a model of early intervention  504 Sharing power through collaborative learning - How did we develop integrative care through ERASMUS+	260 Self-management of dementia by family carers: A hybrid concept analysis  235 TIHM (Technology Integrated Health Management) for dementia is an Internet of Things NHS Test Bed that is pioneering predictive machine learning algorithms to help people with dementia live well for longer in their homes and reduce pressure on carers and the healthcare system  375 VirtuAAL: Technological Solution based on Virtual Reality computer games for cognitive training for the elderly  541 City of Zagreb - Dementia Friendly Community	488 Evaluation of patient and public engagement implementation and effects within the Community Assets Supporting Transitions study  523 "They're so deconditioned that they're not able to go home": The lived experience of inactivation in hospital		368 The B3 Maturity Model, SCIROCCO Tool and SCIROCCO Knowledge Management Hub: facilitating the capacity-building support for integrated care  293 Quality Assessment of Personalized Action Plans in Andalusia: supporting the Chrodus-Plus integrated care model for multimorbidity  529 Contextualised implementation and scale-up of Integrated Care in Europe  43 Transforming towards sustainable health and wellbeing systems - Eight guiding principles based on the experiences of nine Dutch Population Health Management initiatives

### Closing Ceremony

**4.30pm – 5.30pm Central European Time**

Chaired by Antonija Balenović, Director Health Centre Zagreb - Centar

#### Conference review and what lies ahead for the Movement for Change

'Integrated care, what is 'state of the art' and what are current and future challenges? The International Foundation is continuously working on advancing integrated care worldwide. The 2019 renewed Board of the Foundation reflects in an interactive discussion on current developments, this conference and what future steps are important to take in science, policy and practice supported by the Foundation. A panel discussion with members of the IFC Board

#### ICIC21 Global Virtual Conference: Lessons learned from COVID 19 for Integrated Care – Virtual Conference May 2021

Fiona Lyne, Executive Director, International Foundation for Integrated Care

#### 1st North America Conference on Integrated Care (NACIC2020) – Toronto, Canada 4 - 6 October 2021

Jodeme Goldhar, Executive Lead, Strategy and Innovation, The Change Foundation

#### ICIC22 22nd Conference on Integrated Care – Odense, Denmark 23-25 May 2022

Hans Erik Henriksen, CEO, Healthcare DENMARK

#### Closing comments

Antonija Balenović, Director, Health Centre Zagreb - Centar



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University of Zagreb



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