

## DRAFT AGENDA

### DAY 1 – SFU Goldcorp Centre for the Arts, 149 W Hastings St, Vancouver

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| 12:00 | Arrival, registration and lunch |
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#### Session 1: Implementing Integrated Community Care

*Objective:* To understand the essential elements and approaches of decision making processes and governance that facilitate the creation of new forms of alliances and successful community participation

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| 13:00 | <b>Indigenous Territory Acknowledgement</b>  |
| 13:10 | <b>Welcome to the conference</b><br><i>Ian Boeckh, President and Director Graham Boeckh Foundation</i>   |
| 13:20 | <b>On Truth and Reconciliation</b><br><i>Leslie Varley, a member of the Killer Whale clan of the Nisga'a Nation, Executive Director of British Columbia Association of Aboriginal Friendship Centres and Jennifer Johnstone, CE Central City Foundation</i>  |
| 13:25 | <b>Ministerial welcome</b><br><i>tbc</i>   |
| 13:45 | <b>Engaging local communities through ICC – learnings from the first two conferences</b><br><i>Toni Dedeu, IFIC</i>  |
| 13:55 | <b>Leaders in unexpected places – a young person's perspective</b><br><i>Alicia Raimundo, mental health advocate</i>   |
| 14:10 | <b>Getting everyone on the same page – outline of the conference</b><br><i>Natasha Walker, lead facilitator</i>  |
| 14:30 | <b>Overview of the Canadian health and social care system, followed by the British Columbia context – A Talk with</b> <ul style="list-style-type: none"> <li>• <i>Ted Patterson, Assistant Deputy Minister of Primary and Community Care (Provincial Perspective)</i></li> <li>• <i>Other panel members tbc</i></li> </ul>   |
| 15:00 | <i>Break</i>   |
| 15:30 | <b>Key note – how partnerships with community organisations can lead to true system transformation (lessons learnt from Foundry experience)</b><br><i>Steve Mathias, Executive Director, Foundry</i>   |
| 16:00 | <b>Citizen and community leaders panel discussion - illustrating how we take an active role in shaping the direction of travel</b><br><i>Panel members will weave into and provide input throughout the conference</i> <ul style="list-style-type: none"> <li>• <i>1 young person from the Foundry Network – Alicia Raymundo</i></li> <li>• <i>1 Elder from Vancouver Native Health Society – (tbc)</i></li> <li>• <i>1 user of ISSofBC services for an immigrant's perspective (tbc)</i></li> </ul> |
| 17:00 | <b>Preparing for the site visits</b><br><i>First flavour of what to expect from the visits of local promising practices</i>  |
| 17:30 | <i>End of day 1</i>  |
| 19:00 | <b>Dinner</b>  |

## DAY 2 – SFU Harbour Centre Campus, 515 W Hastings St, Vancouver

### Session 2: Demonstrate the positive impact of ICC approaches through evidence and practical experiences

*Objective:* To demonstrate how ICC can improve population health and wellbeing, including address social determinants of health through established case examples

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| 08:30 | <i>Travel to site visits</i>  |
| 09:00 | <p><b>Site Visits</b><br/> <i>Delegates visit local examples to learn how promising practices in integrated community care have sought to engage and empower communities</i></p> <ol style="list-style-type: none"> <li>1. <b>Foundry</b><br/> <i>Pam Liversidge, Acting CE and Kirsta Gerty, Director Community Development and Central Operations</i><br/> Representing community agencies, government, donors, youth and young adults, and families coming together to improve the wellness of BC's young people.<br/> <a href="https://foundrybc.ca/">https://foundrybc.ca/</a> <ol style="list-style-type: none"> <li>a. site 1: <b>Foundry Vancouver- Granville</b></li> <li>b. site 2: <b>Foundry North Shore</b></li> </ol> </li> <li>2. <b>Vancouver Native Health Society</b><br/> <i>Chelsea Bowers, Elders Programme Coordinator and Tina Braun?, Medical Clinic Manager</i><br/> Established in 1991 to address the lack of healthcare for urban Indigenous people in Greater Vancouver, with a mission to improve and sustain the physical, mental, emotional and spiritual health of individuals.<br/> <a href="http://www.vnhs.net/">http://www.vnhs.net/</a> </li> <li>3. <b>PosAbilities – Kudoz programme</b><br/> <i>Gord Tulloch, Director of Innovation</i><br/> An award winning community learning platform. It connects people with and without developmental disabilities to novel experiences in their city <a href="https://posabilities.ca/">https://posabilities.ca/</a> </li> <li>4. <b>ISSofBC services</b><br/> <i>Patricia Woroch, CEO</i><br/> providing a supportive environment for newcomers to Canada of all backgrounds since <a href="https://issbc.org/welcome-centre">https://issbc.org/welcome-centre</a> </li> </ol> |
| 11:00 | <i>Travel back to venue</i>   |
| 11:45 | <b>Group photo and Lunch</b>  |
| 12:45 | <p><b>Summary and key lessons learnt from the site visits</b><br/> <i>Debriefing in small groups, then in the plenary with citizen and community leaders panel</i></p>  |
| 14:00 | <p><b>Key note – Moving health services out of hospital and into community</b><br/> <i>Fiona Dalton, President and CE Providence Health Care</i></p>  |
| 14:30 | <p><b>Case study presentations</b><br/> 4 cases will represent key strategies and how they can be implemented:</p> <ul style="list-style-type: none"> <li>• <b>The Nuka System of Care, Alaska, USA</b><br/> <i>Erica Srisaneha, Manager of Nuka Teaching, Learning Institute, Southcentral Foundation</i></li> <li>• <b>Caring Community Project</b><br/> <i>Antoine Boivin, Co-Director and Head of Research, Centre of Excellence on Partnership with Patients and the Public</i></li> </ul>   |

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| 15:10 | <b>Break</b>   |
| 15:40 | <b>Case study presentations continued</b> <ul style="list-style-type: none"> <li>• <b>Compassionate Communities Canada</b><br/><i>Bonnie Tompkins, from Pallium Canada</i></li> <li>• <b>Southwest Ontario Aboriginal Health Centre</b><br/><i>Brian Dokis, CEO</i></li> </ul> |
| 17:00 | <b>Plenary discussion on the 4 case studies</b>  |
| 17:40 | <b>Plenary: Key messages from the day</b> <ul style="list-style-type: none"> <li>• <i>Jodeme Goldhar, TransForm Advisory Group</i></li> <li>• <i>Citizen and community leaders panel</i></li> </ul>  |
| 18:00 | <i>End of day 2</i>  |
| 19:00 | <b>Dinner</b>  |

### DAY 3 - SFU Harbour Centre Campus, 515 W Hastings St, Vancouver

#### Session 3: Ensure that all participants are able to voice their ideas

*Objective:* To generate further inspiration and confidence to develop and change practice at all levels: sectors, countries, communities, organisations and individuals.

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| 08:45 | <b>Arrival and coffee</b>  |
| 09:00 | <b>Welcome to the final morning</b><br><i>Natasha Walker, lead facilitator</i> |
| 09:20 | <b>Dragons' Den – gaining a deeper understanding of the case studies</b>       |
| 10:40 | <i>Break</i>   |

#### Session 4: Fostering strategic learning

*Objective:* To reflect on how to get local policymakers on board and how to use evaluation and research to take ICC forward in different contexts

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| 11:00 | <b>Mobilising local policymakers and community leaders – fishbowl discussion</b> <ul style="list-style-type: none"> <li>• <i>Marcy Cohen, Research associate with the Canadian Centre for Policy Alternatives and an adjunct faculty member in Health Sciences at Simon Fraser University</i></li> <li>• <i>Jennifer Johnstone, CE Central City Foundation</i></li> <li>• <i>1 Community Leader from Nuka System, Alaska (tbc)</i></li> <li>• <i>1 rep from local government (tbc)</i></li> </ul> |
| 12:15 | <b>Lunch</b>  |
| 13:15 | <b>A workshop on developmental evaluation as a tool for systems transformation</b><br><i>Developmental evaluation is an evaluation approach used to assist innovators developing change initiatives in complex and uncertain environments</i><br><i>Amy Salmon, Program Head, Centre for Health Evaluation &amp; Outcomes Sciences</i>  |
| 14:30 | <b>Next Steps</b><br><i>Plenary discussion</i>  |
| 15:15 | <b>Closing remarks – announcing next conference in 2020</b><br><i>Ian Boeckh, Graham Boeckh Foundation and Gerrit Rauws, King Baudouin Foundation</i>   |
| 15:30 | <i>End of conference</i>  |