



Compassionate Communities Action Learning Programme 2020

Session 2: Thursday 16th July 2020

Creative and inclusive ways to listen to voices in the community

The session offered an opportunity and space to check in and explore what you consider are the critical elements when working with communities.

Session check in highlighted the importance of giving people time, listening – really listening
'Step back and give people time' *'Curiosity – I don't know everything'*

Caroline Gibb, Truacanta Project, Scottish Partnership for Palliative Care asked us to consider what is community? She reminded us of the difference between **community engagement** 'service or organisation engaging on a topic for a reason' and **community development** 'giving people agency and control over what happens next'.



Graphics attributable to C Gibb, SPPC

Find out more about community development & Coddiwomple from Caroline's presentation [recording](#).



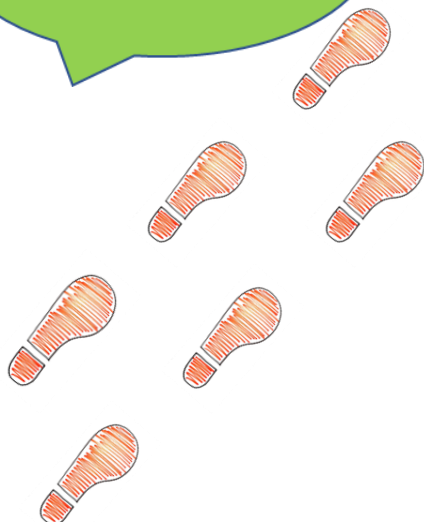
Rikke Iversholt, Iriss, reminded us that **solutions exist in communities** and we are all every day facilitators of conversations through active platforms - shared spaces for a specific purpose - and passive platforms - the stuff that keeps on working when you're not complemented by the myriad of digital platforms. Access Rikke's presentation [here](#).

'Covid 19 created communities of circumstance'

All CC ALP resources & recordings are openly available at: IFIC Compassionate Communities Special Interest Group:

<https://integratedcarefoundation.org/global-network/groups/compassionate-communities->

*Small steps –
slow journeys*



Participants' reflections

- *reflective and positive - surrounded by likeminded people*
- *capturing informal support – informing working differently*
- *lack of understanding of what is community*
- *Social enterprise is now micro enterprise – i.e. people are putting on an extra potato*
- *Least amount of bureaucracy supports community responses – have trust and courage*
- *Adapt to be inclusive with ability to be flexible*
- *run with what you hear*

*Uplifting,
encouragement
for community*

Open mind + ability to listen deeper = What matters to people & communities

*Great to listen to likeminded people, inquisitive,
community enquiry, developing learning*

**Explore your communities assets through being inclusive with an
open mind, a listening ear and finding both visible and invisible
connections**

Useful resources and links

Iriss resources referred to in session:

Coproduction Project Planner:

<https://www.iriss.org.uk/resources/tools/co-production-project-planner>

Community of Enquiry: <https://www.iriss.org.uk/resources/tools/community-enquiry>

D-Cards (Difficulties, decisions, deliberations): <https://www.iriss.org.uk/resources/tools/d-cards>

Partnership & Co, Conversations openers: <https://www.iriss.org.uk/resources/tools/partnerships-co>

The Big Idea project: <https://blogs.iriss.org.uk/thebigidea/category/inspiring-ideas/>

Creative Care and Support, Pitlochry: <https://blogs.iriss.org.uk/pitlochry/>

Other resources and links

Community wealth building:

<https://www.north-ayrshire.gov.uk/Documents/nac-cwb-strategy-brochure.pdf>

Glasgow Centre for Population Health:

<https://policyscotland.gla.ac.uk/what-is-community-resilience/>

Scottish Community Development Centre:

<https://www.scdc.org.uk/supporting-communities-safely>

Community participation is crucial in a pandemic:

[https://www.thelancet.com/journals/lancet/article/PIIS0140-6736\(20\)31054-0/fulltext](https://www.thelancet.com/journals/lancet/article/PIIS0140-6736(20)31054-0/fulltext)

Transform integrated community care: <https://transform-integratedcommunitycare.com/>

Starting the Transition Towards Integrated Community Care 4all:

<https://www.ijic.org/articles/10.5334/ijic.5553/>

Community Development Alliance Scotland (CDAS):

<https://www.communitydevelopmentalliancescotland.org/>

CDAS How Community Development Happens:

<https://www.communitydevelopmentalliancescotland.org/community-development>

The Scottish ComCom Network: <https://www.goodlifedeathgrief.org.uk/content/>