

# Home from Hospital Third Sector Partnership

December 2022

# Home from Hospital

## Winter Pressures at Forth Valley Royal Hospital

- Increased demand due to seasonal illnesses

### Aims of the service

- Reduction in delays in discharge from hospital and re-admissions to hospital (for non-clinical reasons)
- Avoidance of admission to hospital
- Reduction in the Social Work assessment pending list
- Increased access to, and options for support
- Increased support for carers and families
- Increase in volunteer numbers and opportunities
- Sustainable network of third sector support providing risk reduction and early intervention



# Support provided

## Immediate

- Transport home
- Delivery of medication
- Delivery of equipment
- Food packs
- Clothes
- Wellbeing visits

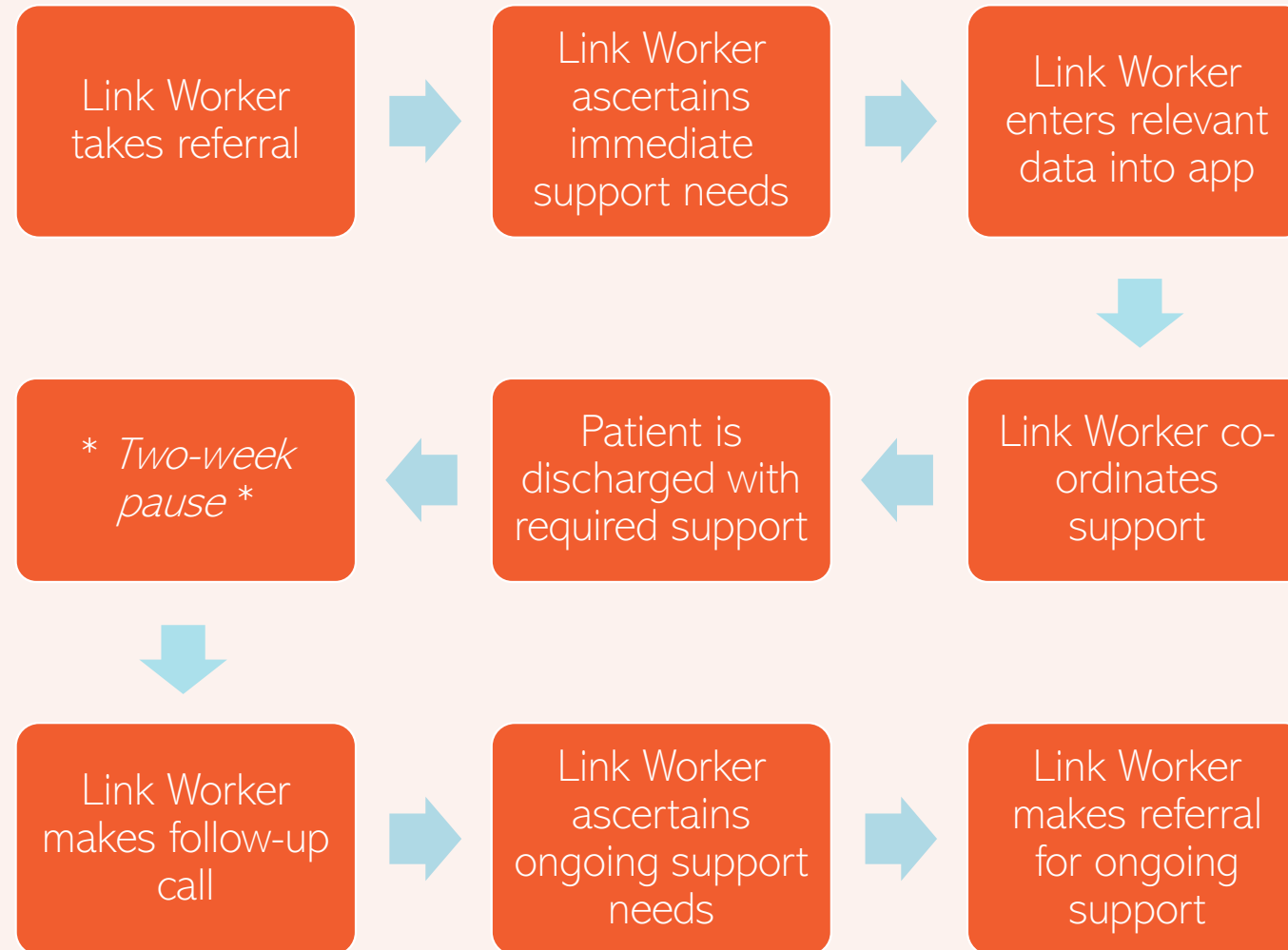
## Ongoing

- Support for carers
- Befriending, social networks
- Grocery shopping
- Support with household tasks




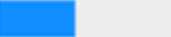

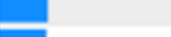

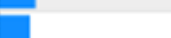


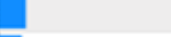

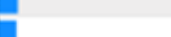


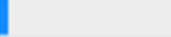

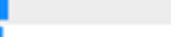

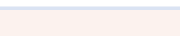



# How the service works

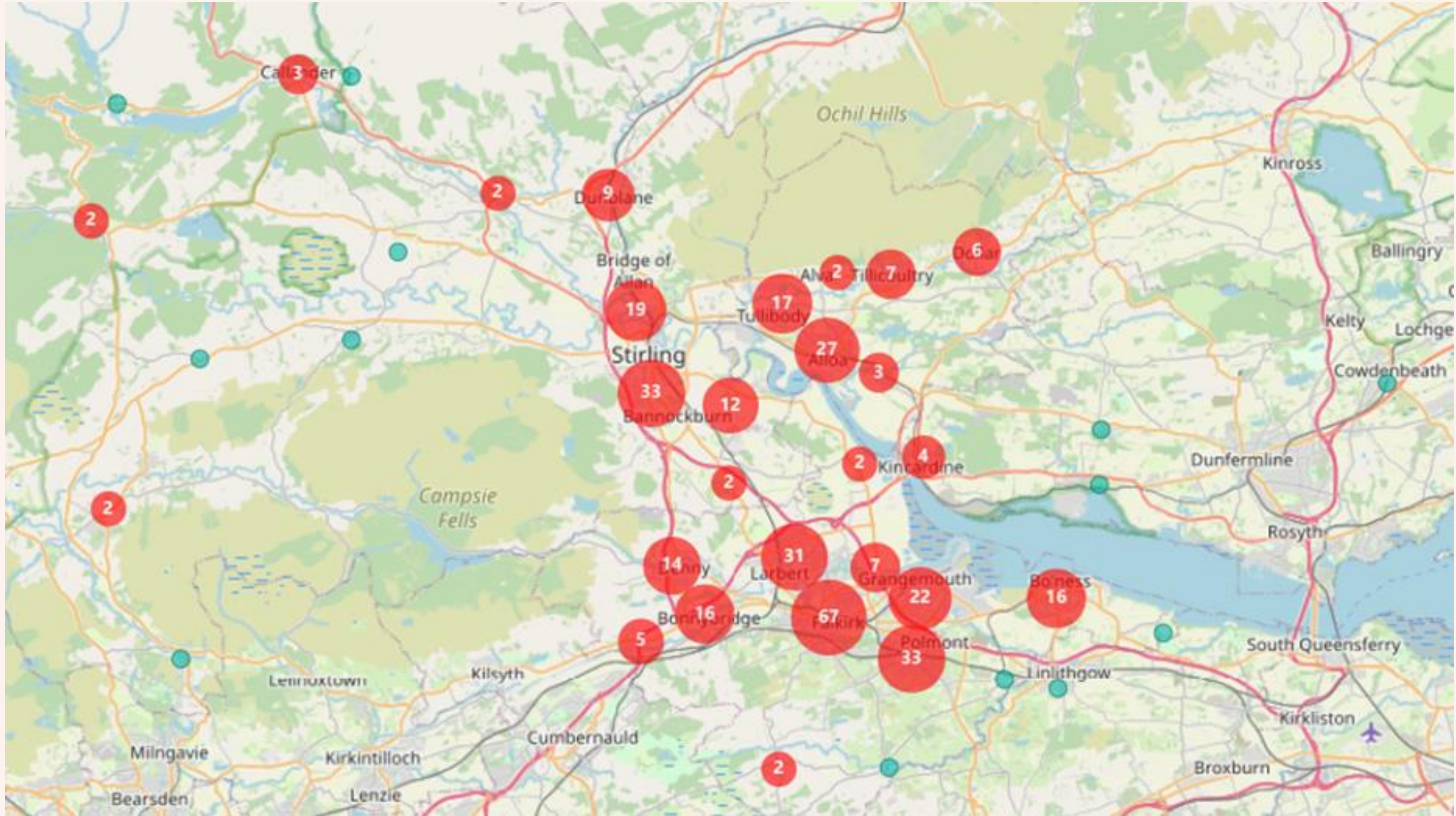


# Who uses the service?

## Source of referral, by hospital ward

Ward	%	% bar
A11, A21, A22, A32, B21 & B22 Ageing & health	24.3%	
Clinical Assessment Unit	10.4%	
AAU Acute assessment unit	10.0%	
B32 Gastroenterology	6.9%	
A&E	6.7%	
B11 General surgery	5.3%	
B12 Surgical assessment	4.6%	
B31 Respiratory	4.4%	
Cardiology	4.4%	
Other	3.9%	
A12 Endocrinology and haematology	3.5%	
Day Surgery	3.0%	
Urgent Care	2.8%	
A31 Infectious diseases	2.1%	
Outpatients	1.9%	
B23 Orthopaedics	1.6%	
Discharge lounge	1.6%	
Ward 8 Antenatal / postnatal	1.6%	
Transport hub	0.9%	

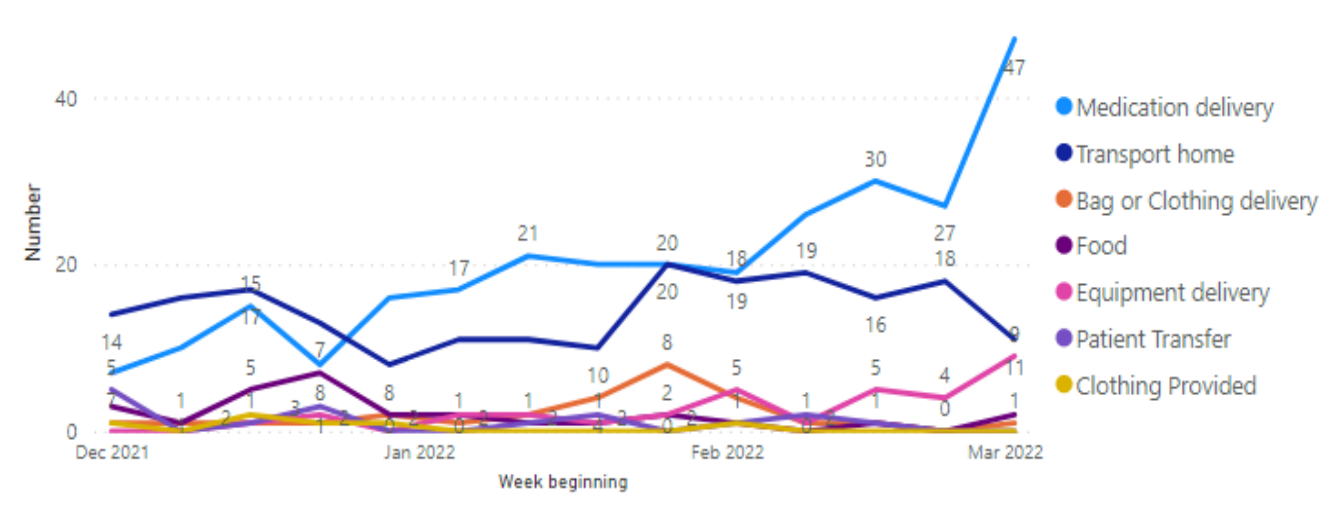
- Median age of 74
- Breakdown similar to each area's population share
- Tend to be from slightly more deprived areas, although differences between Councils
- Vast majority from urban areas clustered around Falkirk and Stirling, but some from as far afield as Killin (45 miles from FVRH)



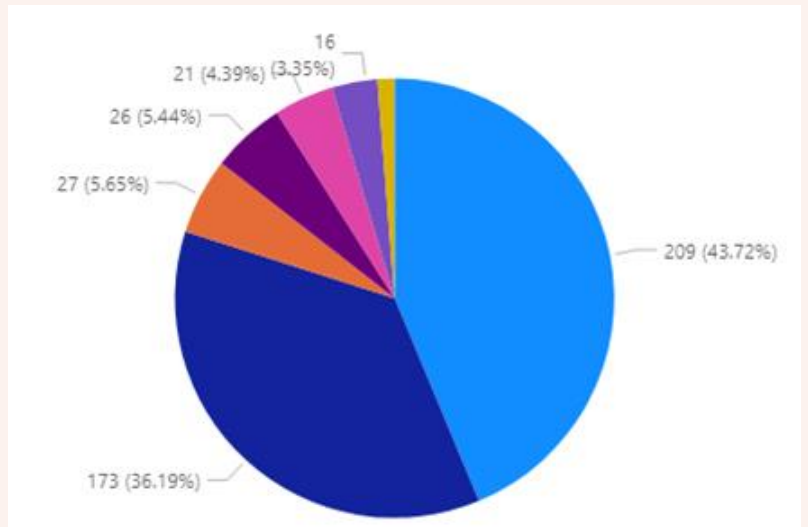
# Impact

Immediate support

Immediate support provided



- Immediate support enabled people to leave hospital within 1 hour of referral to Dial-a-Journey
- Discharge Lounge has not needed to close during the period in which the service has been running





# Links with other services

Links with other services:

- Discharge Lounge Staff
- Wards across FVR
- Community Hospitals
- Other Community based providers
- Discharge without Delay Group