

Take Home Messages

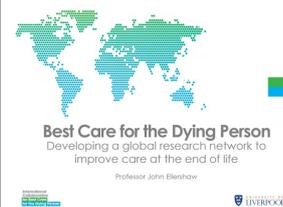
Adequate levels of investment in this important area are required

Care delivery at home needs multiple high-skill interventions

- ⇒ Independent sector staff are crucial and a massive part of that system
- ⇒ Good communication is essential for integration of care
- ⇒ Quality improvement (QI) is a systematic approach to the analysis of practice performance and efforts to improve performance and can be applied in many areas of practice
- ⇒ Many different services are involved in delivery of end of life care if it is to be person-centred and, often, home-based
- ⇒ Population health and system working is where we need to be
- ⇒ It is wonderful to be given this opportunity to highlight the independent sector and the work they provide
- ⇒ The International Collaborative for Best Care for the Dying Person has developed the 10/40 Model to help ensure that dying people can be provided with safe, high-quality care by appropriately-educated staff working within a supportive organisational governance structure, wherever they happen to die.

Single point of access is important

Strong leadership in each service involved is essential



You will find the webinar recording, presentation slides and topic resource [here](#)

Register for our next webinar: Wednesday, 15th December @ 4.30 pm (GMT):
'Healthy homes, places and spaces'

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