



AICIC23
All-Ireland Conference
on Integrated Care
23 March 2023 | UCD O'Reilly Hall



People-centred Integrated Care:
The right care, in the right place, at the right time



International Foundation
for Integrated Care
IFIC Ireland



University College Dublin
Ireland's Global University

09.00 – 09.30	<i>Registration and refreshments</i>
O'Reilly Hall	Plenary 1 – Right care, right place, right time
Chaired by	Dr Siobhan Ni Bhriain , National Clinical Director for Integrated Care
09.30 – 09.45	Welcome and Introduction to IFIC Ireland and the Conference Professor Áine Carroll , Director, IFIC Ireland
09.45 – 10.00	What are the System Building Blocks for successful Sláintecare Implementation? Professor Steve Thomas , Edward Kennedy Chair of Health Policy and Management and the Director of Health Policy and Engagement for the School of Medicine, Trinity College Dublin
10.00 – 10.45	Panel Discussion: Dr David McConaghy ICGP/HSE Integrated Care Clinical Lead for Prevention. Jacqui Browne , Board Member, International Foundation for Integrated Care (IFIC) Max Watson , Clinical Director, Project ECHO NI Martina Moore , Department of Health, NI Liam Woods , National Director, Acute Hospitals Division, Health Service Executive (HSE)
10.45 – 11.15	<i>Refreshment break, posters and networking</i>
O'Reilly Hall	Plenary 2: Enablers of Integrated Care
Chaired by	Dr PJ Harnett , NCAGL Older Person General Manager, Health Service Executive (HSE)
11.15 – 11.30	Making care more affordable: Lessons from Palliative Care Dr Bridget Johnston , Research Assistant Professor, Public Health & Primary Care, Trinity College Dublin

11.30 – 11.45	Co-production: the key to transforming care services. Professor Deirdre Heenan, Professor of Social Policy, Ulster University
11.45 – 12.00	Collaborations between clinical design in operation and the implementation of services Damien McCallion, HSE Chief Operations Officer
12.00 – 12.15	Creating the conditions for the integrated care workforce to succeed Dr Niamh Lennox-Chhugani, Chief Executive, International Foundation for Integrated Care (IFIC)
12.30 – 12.45	Questions and panel discussion
12.45 – 1.45	<i>Lunch, posters and networking</i>
1.45 – 3.00	Workshops: Recipes for Success
1. Robing Room	European Projects and Initiatives
Chaired by	<p>Dr Albert Alonso, Senior Researcher, Hospital Clinic Barcelona (HCB)</p> <p>7 ROSIA (Remote Rehabilitation services For Isolated Areas) Rajni Mangain, National Rehabilitation Hospital</p> <p>59 Integrated Health and Social Care for Older Adults: The example of ValueCare project Alejandro Gil-Salmerón, Integrated Care Foundation for Integrated Care</p> <p>24 Conducting Co-Design with Older People in a Digital Setting: Methodological Reflections and Recommendations Dr Andrew Darley, University College Dublin</p> <p>56 Living Well Emotional Support Matters: Year One Learning Hannah Gunn, Health and Social Care Alliance Scotland (the ALLIANCE)</p> <p>33 Integrated Learning – The iSIMPATY Project Leon O’Hagan, iSIMPATY Project (Louth)</p> <p>45 PROCare4Life Integrated Care Pathway Methodology Pilar Gangas, International Foundation for Integrated Care (IFIC)</p>
2. Beech/Birch	Workforce Capacity and Capability and People as Partners in Care
Chaired by	<p>Martin Hayes, Health and Social Care Northern Ireland (HSC NI)</p> <p>52 Using Patient and Public Involvement (PPI) to apply the UN Convention on the Rights of Persons with Disabilities (CRPD) in Integrated Care for and with people with disabilities in Ireland</p>

	<p>Jacqui Browne, Board Member, International Foundation for Integrated Care (IFIC)</p> <p>65 Towards Self Care in Headache Helen Cahill, National Project Manager</p> <p>10 Pharmacists in GP Practice in Ireland - The iSIMPATY Project Emma Jane Coyle, iSIMPATY (Donegal), HSE</p> <p>20 Predictors Of Home Support Services And The Consequences Of Mismatch Between Allocated And Received Services In Cognitively-Impaired Older Adults Edel Shiel, ANP Older Persons ICPOP Team East Galway</p> <p>78 When Demand Continues to Exceed Capacity; finding solutions in a coordinated manner – the role of the rehabilitation coordinator at the National Rehabilitation Hospital Leana Colgan, National Rehabilitation Hospital</p> <p>62 The Impact of integrated heart failure service with cardiac echocardiogram and specialist nursing teams in diagnosis and treatment of heart failure Cathy Farrell, Heart Failure, Errigal CDM Hub, Donegal. CH CDLMS</p>
<p>3. Cedar/Cypress</p>	<p>System Wide Governance and Leadership</p>
<p>Chaired by</p>	<p>PJ Harnett, National Programme Manager for Integrated Care, Health Service Executive (HSE)</p> <p>Launch of System Wide Governance and Leadership Special Interest Group (SIG)</p> <p>15 Moving upstream to better serve acutely ill older patients Mark Vignesha Roberts, Western HSC Trust</p> <p>23 The All-Island Congenital Heart Disease Network-a ground breaking cross-jurisdictional innovation in Healthcare Frank Casey, Queen's University Belfast and Ulster University</p> <p>31 The MHID voyage in Integrated Care Patricia Walsh, HSE/MHID team</p> <p>68 Driving improvements in the quality, safety, consistency and coordination of care and support for children: a collaborative approach Davina Swan, Health Information and Quality Authority (HIQA)</p> <p>63 Core Governance Competencies for Successful Operational Leadership: Implications for Integrating Care for Older People Eileen Burke, Dublin South Kildare West Wicklow Community Healthcare, Older Person Services, HSE</p>

<p>4. Plenary Room O'Reilly Hall</p>	<p>Population Health and Local Context and Resilient Communities and New Alliances</p>
<p>Chaired by</p>	<p>Fiona Lyne, Director of Communications, International Foundation for Integrated Care (IFIC)</p> <p>39 An integrated approach to provision of an Epilepsy Care Pathway for vulnerable populations in an urban community setting Cara Synnott, Epilepsy and Inclusion Health Dublin Mid Leinster Regional Epilepsy Service</p> <p>35 Supporting Pregnant Women and their Extended Family to Quit and Stay Quit using A Co-design Community Based Integrated Approaching Kate Cassidy, Southeast Community Healthcare (SECH) CHO 5 HSE</p> <p>60 Implementation of Chronic Disease Management Programme in General Practice David Mc Conaghy, ICGP</p> <p>46 HSE Integrated Service Model – Leveraging the potential of Discrete Event Simulation to inform the development of a fully integrated Health Service in Ireland Ian Darbey, Health Service Executive - National Health Intelligence Unit</p> <p>58 Developing an Age Related Assessment Unit (ARAU) in an unscheduled care setting Louise Kelly, Age Related Assessment Unit (ARAU) , Tallaght University Hospital</p> <p>70 Reflection on the implementation of a national programme of reform of chronic disease services at a time of a public health crisis Mairead Gleeson, Integrated Care Programme for Chronic Disease Office of National Clinical Advisor & Group Lead (NCAGL) for Chronic Disease, Clinical Design & Innovation Dr. Maria O' Brien, Integrated Care Programme for Chronic Disease Office of the NCAGL Chronic Disease, Clinical Design and Innovation</p>
<p>5. Foyer End Hall 1 O'Reilly Hall</p>	<p>Shared Values and Vision and Transparency of Progress, Results and Impact</p>
<p>Chaired by</p>	<p>Dr Sarah Barry, Director of Academic Programmes, RCSI</p> <p>48 Reimagining the delivery of community and acute hospital Ophthalmology services in the Republic of Ireland, using person-centered Lean methodolog Anne-Marie Keown, North East Region Integrated Eye Care (NERIECs) team</p> <p>13 Interdisciplinary Teamworking in Rehabilitation: Key learnings and perceived challenges to change from healthcare professionals at a National Rehabilitation Hospital Lauren Christophers, National Rehabilitation Hospital / University College Dublin</p>

	<p>64 ICPOP Tallaght Dementia Education for An Garda Síochána – Supporting Older People Living with Dementia in the Community Deirdre McNally and Jodie Keating, Tallaght Integrated Care Team for Older Persons, HSE DSKWW / TUH</p> <p>41 The Application of Complexity Theory in Health and Social Care Research: A Scoping Review Áine Carroll, UCD/NRH</p> <p>21 Family Carers of People with Disability: Key Findings From the Intensive Wellbeing Review Project Evaluation Nikki Dunne, Family Carers Ireland</p>
3.00-3.15	<i>Refreshment break, posters and networking</i>
O'Reilly Hall	Plenary 3: Implementing an integrated care approach: what we know works
Chaired by	Paul Cavanagh , Director of Planning and Commissioning, Health and Social Care Northern Ireland (HSC NI)
3.25 – 3.40	Experience of Roscommon Hospital during Urgent Care Crisis Tony Canavan , CEO, Saolta Hospital Groups
3.40-3.55	Delivering enhanced community-based care in Waterford Dr Sarah Mello , Consultant Physician in General and Geriatric Medicine, Integrated Care Program for Older Persons, University Hospital Waterford
3.55-4.10	Closing Keynote Address Colm Henry , Chief Clinical Officer, Health Service Executive
4.10-4.25	<i>Questions and discussion</i>
4.25-4.30	Closing Remarks Prof Áine Carroll , Director, IFIC Ireland and Professor of Healthcare Integration and Improvement, University College Dublin/National Rehabilitation Hospital
4.30	Close of Conference

POSTERS

Digital Solutions

43 A Mayo Community Virtual Ward- A digital solution to support Integrated Care for the Older Person, Mairead Burke, candidate Advanced Nurse Practitioner Older Persons, Marie Alexander, ICPOP Operational Lead Mayo

25 Implementation of digital health for older person integrated care in Ireland: Reflections from The ValueCare Project, Dr Andrew Darley, University College Dublin

5 Accelerating online provision of Pulmonary Rehabilitation in response to onset of COVID-19, Susan Curtis, HSE

1 The Gap between Guidance and Reality – The Transition Nurse’s Role, Fearghal Lewis and Beth McKillen, Queen's University Belfast

29 The use of Siilo messaging app between hospital-based Frailty Intervention Therapy Team and community-based Emergency Department in the Home Team, Cliona Doyle, St. Vincent's University Hospital

28 Nursing home remote fracture management, Patrick Hillery, SVUH

79 "Community Virtual Ward (CVW+cRR) Proof-of-Concept Examining the Feasibility and Functionality of Partnership-Based Alternate Care Pathway for COPD Patients- Empowering Patients to Become Partners in their Disease Management, Antoinette Doherty, Donegal Community Healthcare and Letterkenny University Hospital

People as Partners in Care

77 “You are the Expert in your Condition” Finding Integrated Care when living with a Rare Disease in Ireland following an Aortic Dissection, Leana Colgan, person living in the community with Vascular Ehlers Danlos, Ultra Rare Disease

17 Building Intrinsic Strengths of General Practitioners and Community Links Practitioners- where integrated care applies an asset-based approach to improve the patient care journey and their community, Margaretann Prentice, Health and Social Care Alliance Scotland (The ALLIANCE)

11 Co-design of a digital resource that builds nursing students’ skills in ASsessing cardiovascular risk, MOTivating change, and SUStaining healthier lifestyles in themselves and others: ASMOSUS, Gareth Thompson, Queen's University Belfast

40 The discriminatory value of ANP led CGA on patient reported symptoms and impact on carers: a cross sectional study, Edel Mannion, Galway University Hospitals Saolta

3 Developing a framework to capture community services for people with neurological condition, Marie Lynch, Disability Federation of Ireland

9 Application of iSIMPATY person-centred medication review process to Critical Care Step-down patients, Oonagh McKenna, Medicines Optimisation and Innovation Centre, Northern Health and Social Care Trust, Antrim

76 Diabetes Integrated Care Team Survey- A Survey of Patient Experience attending Clinical Nurse Specialist Diabetes Clinic in County Donegal, Aine Doherty, CNS Diabets Integrated Care, Errigal CDM hub, Donegal

18 Informing health and care services for people with cerebral palsy on the island of Ireland, Dr Claire Kerr, Queen's University Belfast

2 Combining and integrating citizen trainers in Nurse Education - a N. Ireland initiative, Johanna McMullan, Queens Univeristy Belfast

61 Early Supported Discharge for Stroke, Ciara Breen, HSE National Clinical Programme for Stroke

50 Pride in Death – Queer perspectives on death and dying, Paula Pinto Araya, All Ireland Institute of Hospice and Palliative Care and James O’Hagan, LGBT Ireland

12 Integrated care of Heart Failure Patients in the Community – Referral Pathway to Caredoc Community Intervention Team, Mary Burke, Caredoc

27 Improving the accuracy of referral letter medication lists, Clare Kinahan, iSIMPATY consortium

51 Analysis of the sustainability of stopped medicines one year post medication review, Joanne Brown, Medicines Optimisation and Innovation Centre (MOIC)

Population Health and Local Context

55 Irish Healthcare delivery at the Crossroads - Do Navigation services support Integrated Care for high risk marginalised populations? Alejandro Gil-Salmerón, International Foundation for Integrated Care

16 Community Ambulatory Reablement Service (CARS) – Implementation of an Integrated Care Service for Dungarvan and West Waterford, Neville Coen, CHO 5 HSE Older Persons ICPOP

66 Development of a be-SPOKE ICPOP clinic in the West of Ireland, Dr Maria Costello, University Hospital Galway/Community Healthcare West/University of Galway

71 Bringing diabetes care closer to home, David Johnston, Tallaght Community Integrated Care Hub (Dublin South West, CHO 7)

26 The Benefits of Shared Oncology Care in the Community, Liz Malone, Caredoc

Resilient Communities and New Alliances

19 The role of the link worker in social prescribing: a Scoping Review, Jill Mulholland, Queen's University Belfast

Shared Values and Vision

36 The Development and Early Experience of a Multidisciplinary Acute In-Patient Frailty Team, Marie Doyle, Rapid Assistance with Frailty Team, University Hospital Waterford / Waterford Integrated Care of Older Persons

75 The Impact of the ANP role in the development of the Integrated CDM service, Susan McGinley and Kathleen Crerand ANP Diabetes, Integrated Care. HSE. CDM Hub Donegal.

74 Dementia Education for An Garda Síochána – Supporting Older People Living with Dementia in the Community, Deirdre McNally and Jodie Keating, Tallaght Integrated Care Team for Older Persons, HSE DSKWW / TUH

34 An Integrated Person Centred Approach to an MHID client under the care of an Acute Hospital Team, Patricia Walsh, HSE

6 Supporting Pulmonary Rehabilitation as a Community-based service
Susan Curtis, HSE

System Wide Governance and Leadership

67 Development of a Model of Care for Prevention and Management of Chronic Disease for implementation throughout the Republic of Ireland, Dr Maria O'Brien, Integrated Care Programme for Chronic Disease Office of the NCAGL Chronic Disease, Clinical Design and Innovation

Transparency of Progress, Results and Impact

22 Review of Clinical Evaluations in Respiratory Integrated Care Centre, Deborah Casey, Respiratory Integrated Care Centre Cork

42 How Healthcare Researchers Address the Quality Criteria of Action Research Studies: A Scoping Review, Áine Carroll, UCD/NRH

69 Exploring stakeholders experiences of comprehensive geriatric assessment in primary care and out-patient settings: A qualitative evidence synthesis, Christina Hayes, School of Allied Health, Faculty of Education and Health Sciences, Ageing Research Centre, Health Research Institute, University of Limerick

44 Data as a driver for integration in trauma care: A 5-Year Retrospective Case Note review and reflection on National trauma data, Aisling O'Keeffe, UCD

30 A retrospective review analysis of referrals and outcome measures of the Respiratory Integrated Care hubs, Chronic Disease Management Programme Cork City, Deborah Casey, Respiratory Clinical Nurse Specialist Integrated Care Cork South Side

Workforce Capacity and Capability

54 How the Buurtzorg model could transform health and care services in Ireland, Brendan Martin, Buurtzorg Britain & Ireland

37 Project ECHO – Supporting Integration and New Ways of Working, Max Watson, Project ECHO NI

49 Development of a Virtual Course in Management of Neurogenic Bowel Dysfunction following Spinal Cord Injury /Dysfunction for Nurses, Paula Keane, National Rehabilitation Hospital

8 The Speech and Language Therapy led parallel voice clinic in the Otolaryngology Department at Beaumont hospital: An evaluation of service impacts and outcomes, Sara Brennan, Beaumont hospital

72 Chronic Disease Ambulatory Care Hub Referral Guidelines, Dr. Sarah M. O'Brien, Office of National Clinical Advisor & Group Lead (NCAGL) for Chronic Disease, Strategic Planning and Transformation

4 Effective management of comorbid Acute Coronary Syndrome and Type 2 Diabetes: A protocol to identify an optimal integrated care pathway, Dr. Bridie J Kemp, Queen's University Belfast

73 Chronic Disease Teams and Resourcing Chronic Disease in the Community and Acutes, Mairéad Gleeson, Office of National Clinical Advisor & Group Lead (NCAGL) for Chronic Disease, Clinical Design & Innovation

47 Implementation and progression of a quality service improvement program 'Rapid Access to Physiotherapy, Occupational Therapy and Dietetics (RAPOD)', Nicola Phillips and Kevin Curran, Kilkenny Primary Care

57 Introducing Advanced Paramedics into the Rural General Practice Team in Ireland – General Practitioners Attitudes, Fintan Feerick, Paramedicine

EXHIBITION STANDS

Stand 1 - International Foundation for Integrated Care (IFIC)



The International Foundation for Integrated Care (IFIC) operates as a centre for excellence and underpinned by a high quality and evidence informed approach, we seek to work in collaborative partnership with our beneficiaries to develop, test, apply and lead this movement.

We seek to do this through the development and exchange of ideas among academics, researchers, managers, health and care professionals, users and carers of services and, policy and decision makers throughout the World. IFIC's Vision is that people, families and communities benefit from person-centred integrated care and support to maximise their health, wellbeing and independence.

Website www.integratedcarefoundation.org

Stand 2 – ISAAC CARE



Isaac Care is a leading healthcare provider, redesigning the way that care is provided within the community setting. Isaac Care offers a unique blend of technology and care, supporting people to live independently in their own homes, with the **Right Care**, in the **Right Place**, At the **Right Time**. Our mission is to create a new model of healthcare for the community setting, which places the focus on early interventions leading to better health outcomes. Our innovative model of proactive and preventative healthcare allows our valued clients to remain in the comfort of their own home, whilst enjoying the reassurance, care, and support we provide.

Website www.isaac.care

Myhomecare.ie



Myhomecare is a HSE recognised national supplier of high-quality homecare services with a strong focus on delivering person-centred care. We are committed to providing the right people with the right skills to support our clients to live independently and with dignity in the right place, at home.

Myhomecare proudly holds the JCI International Gold Seal Accreditation in Quality and Patient Safety, the only one in Ireland in our sector and one of an exclusive group of Homecare companies globally who have attained this standard. This accreditation demonstrates the excellence in service delivery from the Myhomecare team and our dedication to our staff, our clients and their families.

Website www.myhomecare.ie

Stand 3 - HSE - Change Guide



Health Services Change Guide

The [Health Services Change Guide](#) is a step-by-step guide that will help you to lead and bring about change. It features helpful and practical advice from practitioners, leaders, service users and staff. You will also find evidence to back-up the approach.

Our focus is on people and culture. This Change Guide works as part of our Human Resource and other service, quality improvement and culture change programmes. In line with our Health Services

People Strategy 2019-2024 all of these programmes are bringing us closer to our goal of delivering person-centred care and public value.

Website www.hse.ie/changeguide Email www.hse.ie/changeguide

Stand 4 – HPVP Programme



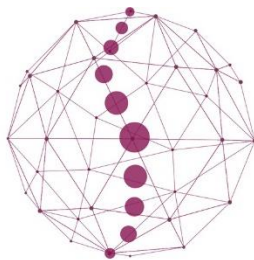
The **Health Performance Visualisation Platform** (HPVP) Programme has been introduced by the HSE to address a gap in the centralised information available to support strategic and operational performance monitoring across acute hospitals.

It is being implemented firstly across 28 acute public hospitals in Ireland, currently implemented in 19. Its next phase will see it expanded to all 50 acute hospitals.

The purpose of the platform is to introduce a new automated approach to acute hospital information management, which produces timely, meaningful insights and reports necessary to support hospitals in routine decision making at strategic and operational level and facilitating improvement planning.

Website hpvp@hse.ie

Stand 5 – ROSIA



R O S I A

ROSIA proposes to generate a flexible and scalable value-based model of care, organized around self-management, or self-care of rehabilitation at home, designed from a tailored integrated care model which optimizes the quality of care and the use of clinical resources. Also, a strong implication of the community is needed. This model of care is extensive in its use of technology: (i) disruptive solutions at home, (ii) data driven interventions, and (iii) an open platform for third party solutions that integrates timely and effective communication.

Website www.rosia-pcp.eu

Stand 6 - ValueCare



Healthy ageing along with independent living have become key challenges for Europe as countries are experiencing growth in the number of older persons in their population. Several international organisations have stressed the importance of the independence, participation and autonomy of older people to remain healthy and, consequently, to ensure their quality of life. [Project ValueCare](#) is a [Horizon2020 EU project](#) which will deliver efficient outcome-based integrated (health and social) care to older people facing cognitive impairment, frailty and multiple chronic health conditions in order to improve their quality of life (and of their families) as well as the sustainability of the health and social care systems in Europe.

Website www.projectvaluecare.eu

Stand 7 - IMPACT Agewell



IMPACTAgewell

IMPACTAgewell® is an innovative model of community-led integrated care which uses a community development approach based on the social determinants of health. Led by Mid and East Antrim Agewell Partnership (Agewell), IMPACTAgewell® was co-produced and is delivered in collaboration with GP'S, Health Trust and Community Pharmacists. It has grown from working with six GP Practices in 2017 to a partnership of 20 in 2023 with plans for more scale and spread. IMPACTAgewell® aims to provide people over 60 with person centred, integrated care, putting their wellbeing and social needs on par with their medical needs.

Website www.meap.co.uk/impactagewell

Stand 8 - PSPA



We are an Irish registered charity and the national support organisation for people suffering with Progressive Supranuclear Palsy (PSP) and Corticobasal Degeneration (CBD), their carers and families. We provide them with information, support, advocate for the rights of our members and lobby on their behalf. We input into national and international policy and raise awareness amongst medical professionals and the general public. There is very little data on these diseases in Ireland. We set up a research fund to change this. These are complex diseases that are difficult to diagnose, frequently misdiagnosed and have a high burden of care. Managing and timely intervention is vital to sustaining quality of life and we are looking to improve the care pathway for people diagnosed with these conditions.

Website www.pspaireland.ie

Stand 8 - Salaso



Salaso's digital therapy and patient management platform supports the delivery of virtual, hybrid and integrated care models, which in turn mean better patient care, more effective use of clinician time and improved population-level health outcomes.

For a range of common health conditions, plus pre-op and post-op therapies, we enable patients to engage on their own terms, at a time and place that suits them, within a clinician-controlled environment.

We make it easy to deliver personalised Allied Health Therapies based on national clinical guidelines and internationally recognised clinical best-practice, and to monitor patient engagement and results. Salaso is a digital therapy platform that works for all and delivers outstanding health outcomes as a result.

SPEAKER PHOTO AND BIOGRAPHIES

Access all photos and biographies on the [All-Ireland Conference on Integrated Care \(AICIC23\)](#) webpage by scanning the below QR codes.

Keynote Speaker photos and biographies



Presenter photos and biographies

