Special Interest Group on Actioning Person Centred Care

Purpose

This special interest group (SIG) was formed in 2024 to bring together a group of people from across the globe and create a community focused on putting person centred care (PCC) into action. Our global agenda is to 1) improve how organizations within and across health and social care systems learn from and act on service users' experiences and 2) build partnerships for research and policy to advance change.

Members

This SIG has approximately 80 members across eight countries. This group includes patients, caregivers, health and social care providers and service leaders, researchers, students/trainees, community members and volunteers.

Objectives

Come together around our shared vision of PCC to create meaningful change in both health and social systems. Together, members of the SIG-APCC will:

- **Optimize** ways to capture patient and caregiver voice (different methods, tailored to needs)
- **Build** relationships with decision makers, providers, patients and caregiver to learn together
- **Engage** change makers to move experience into practice
- **Invest** in resources and structures to better engage patients and families, identify and implement needed changes
- **Integrate** across systems and sectors (mechanisms to share information, create networks for continuous improvement)

Activities

The SIG provides a platform for members to share implementation experience, highlight promising practices, signpost practical resources, and collaborate on research, education and evaluation priorities for actioning PCC. Members will shape the scope of SIG activities and outputs.

These outputs may include:

- Evidence reviews to create an inventory of PCC best practices
- Webinar series highlighting PCC best practices
- Involvement in advocacy for PCC
- Presence at IFIC conferences and involvement in workshops
- Share/develop resources, guidance and tools
- Curriculum development on how to action PCC
- Collaborative project proposals

SIG Leads

Kerry Kuluski, MSW, PhD (kerry.kuluski@thp.ca)

- Dr. Mathias Gysler Research Chair in Patient and Family-Centered Care, Institute for Better Health, Trillium Health Partners
- Associate Professor, Institute of Health Policy, Management and Evaluation, University of Toronto

Michelle Marcinow, PhD (michelle.marcinow@thp.ca)

- Research Lead, Patient Experience Research Team, Institute for Better Health, Trillium Health Partners

Emily Cordeaux, PhD Candidate (emily.cordeaux@mail.utoronto.ca)

- PhD Candidate in Health Systems Research, Institute of Health Policy, Management, and Evaluation, University of Toronto
- Trainee, Institute for Better Health, Trillium Health Partners

Kelly Smith, PhD (kelly.smith@tehn.ca)

- Inaugural Michael Garron Chair in Patient-Oriented Research, Michael Garron Hospital and Associate Professor
- Co-Lead for Outcomes & Evaluation in the Institute of Health Policy, Management, & Evaluation at the University of Toronto

Robin Miller, PhD (r.s.miller@bham.ac.uk)

- Professor of Collaborative Learning in Health & Social Care, Department of Social Work and Social Care, University of Birmingham
- UK Demonstrator Lead for the IMPACT Centre
- Co-Editor in Chief of the International Journal of Integrated Care

Caroline Jackson, PhD (c.jackson.7@bham.ac.uk)

- Research Fellow, Department of Social Work and Social Care, University of Birmingham